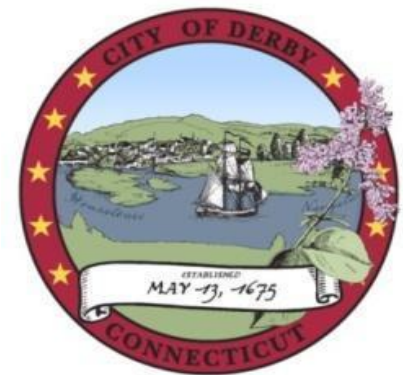Derby Public Schools

Monthly Board Report

Technology Department

Brad Langridge, Director of Technology

Carmine D'Onofrio, Lead Technician

Chuck Joaquim, Support Technician

Achievements

- All new process for documentation for the one to one.
    - All exchanges with students no matter what they may be are provided with a receipt with a brief list of what the exchange was.
    - All receipts and paperwork will be kept at CO, in a 1 to 1 folder for each student.
    - This has greatly reduced the calls I am having to be involved in, and de-escalating some situations before they arise.
- Full audit of all equipment in all rooms at the following locations:
    - DHS and DMS
- Exchange upgrade testing completed.
- Implementing plan to replace all windows 7 PC's
- Migrated the Print server to our hosted vendor to ensure stability.
- Assisted with several moves since the start of school: over 15
    - room gets inspected to, verify power, connectivity and IT equipment functionality, and coordinate or make necessary fixes.
- Meeting with vendors about Voip solutions
- Starting to deploy Donation laptops. Desktops are currently being deployed.

Projects

- Website refresh - working with the schools
- Projector installation: finalizing location, next steps schedule the install
- Finish PC builds to replace windows 7 PC's
- Exchange upgrade
- Removing Windows 7 from the environment
- Finish audit of all equipment Irving and Bradley
  - Place labels on documented equipment/ replace missing labels
- Ticket system work to make the reporting more robust.
- Network upgrade of switches Phase 2 - move all existing AP's and anything else that we can to the new switches.
- Voip and Pots line - continuous work.
- Continuous - updating the district website to remove aged content.
- Continuous - Reviewing our current servers to resolve any update issues.

One to One 2019-2020 Updates

Chromebook deployment

- DHS = 209 (as of Wednesday 10/16)
    - (319 current students)
- DMS = 181 (as of Wednesday 10/16)
    - 243 current students
        - (359 current students - 116 6th grade)
    - Lack of completed paperwork is the biggest issue.

Repairs

Total per location:

- DHS = 17
- DMS = 12

One to One Missing equipment: DHS & DMS 2017-2019

Letters are working

- **Total Hotspots not returned: 25**
    - DMS 9 (recovered over 10)
    - DHS 16 (recovered over 5)

- **Total Chromebooks not returned:**
    - DHS 18 (DHS had over 40 missing)
    - DMS 9 (DMS had over 30 missing)

- **Total Chromebook chargers not returned:**
    - DHS 41 (DHS had over 70 missing)
    - DMS 77 (DMS had over 115 missing)

Ticket data

Tickets created from (Sept. 16th - Oct. 16th)**:** 115

    Ticket closed during this period: 127

    Total tickets open: 63

Generation Type:

    Self Service 78

    Manual 37

Location:

    Irving Elementary School: 38

    Derby High School: 50

    Bradley Elementary School: 19

    Derby Middle School: 7

    Central Office: 0

    Little Raiders University: 0

    (blank): 1