

Calming the chaos of mental health care.



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We understand the challenges families face because we've experienced them firsthand.



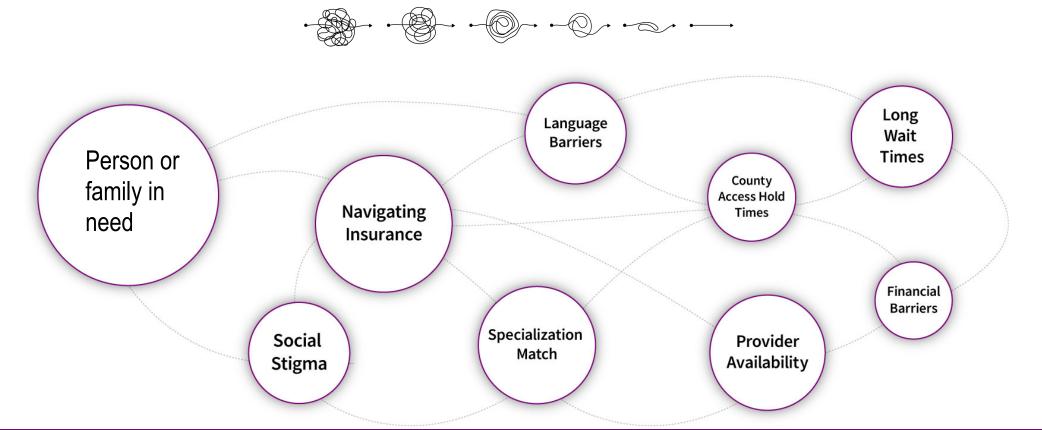
# Our Mission.

To handhold students, families and staff through the chaos of navigating mental health systems to make it easier, faster, and less painful than ever before.

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## The chaos of mental healthcare.



# Parents need direct support.



- Uncertainty about how to find care
- Long wait times and limited appointment availability
- Insurance provider limitations
- Qualifications for specialized services
- Language and cultural barriers



## Schools are understaffed and

overwhelmed.

- Encounter all of the same barriers to access proper care
- Managing some of the largest caseloads in the country

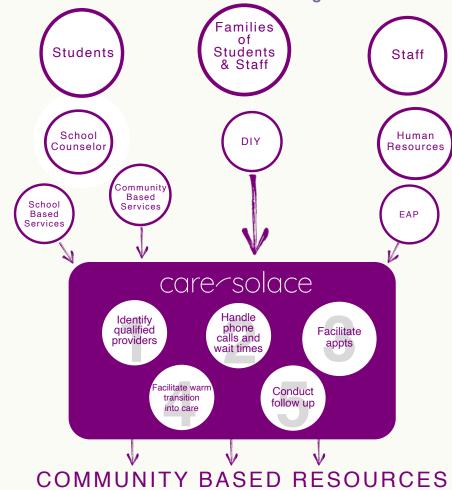


# The existing mental health care system is broken.

The need for care is recognized. Programs are put in place. Yet gaps persist.



Let our Care Companion Service bridge the gaps and take on the burden of coordinating care



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# Instant access to community-based care with added layers of support.



# Care Companion Team Open 24/7/365

Our team of over 150 expert care coordinators is available to serve staff and families year around.



### Care Match Website

A proprietary web-based system that works alongside existing multi-tiered systems of support (MTSS), finding qualified care in minutes.



### Care Loop™ Dashboard

A guided transition into care.

Allow our Team to help your students, families and staff connect to community-based services, while providing real-time status updates.

# **Our Goal**

Ensure students, families and staff can access reliable, ethical and high-quality mental healthcare services — no matter the circumstances - within 1 to 24 hours.



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by the numbers... We coordinated care for all ages.

35% 51% 14% Children Adolescents Adults (3-11)(12-17)(18+)

> Day of the year with the most new cases: November 10, 2021



#### **Top Mental Health Concerns**

**Top Substance Use Concerns** 

Depression 24% Anxiety 23% Trauma 18% Disruptive Behaviors 10% Suicidal Ideation 4%

Marijuana 47% Alcohol 24% Stimulants 8% Inhalants 6% Opioids 5%

In addition to helping individuals navigate the options available with their insurance, we helped individuals find providers with public insurance such as Medicaid and Medicare, as well as sliding scale options for those without insurance.

26% **Public Insurance**  4%

70%

No Insurance

Other Insurance





Calming the Chaos of Mental Health Care

In 2021, Care Solace helped

76,808 individuals

find quality mental health care providers.

Care Solace is on a mission to ensure students, school staff, and families with mental health or substance use challenges guickly connect to quality care. In 2021, we partnered with districts across the nation to make an overwhelming impact on the growing mental health needs of school communities.

And we continue to do so every day.

**Here's How We Help** 

We saved school staff over

220,632 hours (that's 9,193 days!)

of valuable time to coordinate care.

Let us do the work for you. In 2021, we made 2,206,316 phone calls, emails, and texts to coordinate care for students, staff, and their families.

1/3 of calls for help occurred outside of school hours.





... This company is amazing and beyond its weight in gold...

...Trying to navigate the chaos of mental health has been exhausting...

...Within one hour of speaking to Hector at Care Solace, he found a provider willing to work with us. Hector connected us with an angel and I am truly grateful...

...This company accomplished in ONE HOUR what I have been struggling to accomplish on my own in 8 months...

...this company takes all that stress away, they do the work so I can concentrate on my children.

# Unsolicited Parent Testimonial