

Network Services

Help Desk Services Desktop Services Cabling & Telecom Services Warranty & Maintenance Services

Statement of Work

10/14/2025 This document expires in 120 days.

This Statement of Work (this "SOW") sets forth the scope and certain responsibilities of Howard Technology Solutions, a division of Howard Industries, Inc., ("HTS") and Temple College ("Customer") in connection with the following project (the "Project"):

| Project Name/Description: | OPP#: | Quote #: |
|---------------------------|------------|----------|
| VW INSTALL | OPP-031434 | REVIEW |
| | | |

In consideration of the mutual covenants and promises set forth herein and other good and valuable consideration, the receipt of which is hereby acknowledged, the parties agree to the following scope and other related terms in connection with the Project:

Summary Statement of Work:

Please note that this Temporary Scope of Work is a general guideline and may need adjustment to suit specific site requirements or project constraints. A Final Scope of Work will be provided upon the purchase of opportunity and will reflect the final project requirements.

 HTS shall verify and document all wall dimensions to ensure proper fit after the customer selects an option and before issuing a purchase order.

Room Type: Entry Display

Service Type: dvLED Video Wall Installation - Unite 6000 1.5mm

HTS will install the dvLED video wall system including display cabinets, mounting structure, and associated Novastar processor. The installation encompasses unpacking, inspecting, and assembling all dvLED display cabinets and modules, mounting the system to the wall using the Peerless AV mounting structure, and aligning, leveling, and calibrating the modules for uniform display performance and seamless appearance. HTS will install and configure the Novastar video wall processor, connect it to the video wall using provided cables, and perform basic setup and commissioning. Testing includes powering on and verifying video wall operation, confirming proper signal mapping, display uniformity, and processor functionality. HTS will provide a basic operational overview to the Customer upon completion.

The Customer must provide and install a suitable equipment rack for the processor prior to HTS arrival. All necessary data, signal, and control cabling between the processor rack and the dvLED video wall must be supplied, installed, and tested by the Customer or their low-voltage contractor before HTS installation begins. Dedicated electrical circuits must be available and operational at both the video wall and processor rack locations, with power outlets meeting HTS specified voltage and current requirements. The Customer is responsible for providing and managing all input



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sources, content, and network connectivity. The installation area must be clean, accessible, and structurally prepared to support the weight and mounting requirements of the dvLED wall.

Installation will be considered complete when the dvLED video wall and processor have been installed, powered, and tested for basic functionality. HTS will verify image quality and signal path integrity and provide a Customer demonstration.

- Below is the scope for five options. Following the scope are five images showing how each option will look.
- HTS will create design documents after the Customer makes a selection.

Scope (Option #1 - Option #5 - Entry Display - Unite 6000 1.5mm):

Project Overview

HTS will install the agreed-upon dvLED video wall, including display cabinets, mounting structure, and associated processor. This scope defines the responsibilities, exclusions, and coordination items needed to ensure a successful installation and system startup.

2. HTS Responsibilities

HTS will provide the following services:

1. dvLED Video Wall Installation

- Unpack, inspect, and assemble all dvLED display cabinets and modules.
- Mount the dvLED system to the wall using the Peerless AV mounting structure.
- Align, level, and calibrate the dvLED modules for uniform display performance and seamless appearance.

2. Processor Installation and Configuration

- Install and configure the Novastar video wall processor for use with the dvLED wall.
- Connect the processor to the video wall using provided video/data cables.
- Perform basic setup and commissioning to confirm proper operation of the video wall and processor.

3. Testing and Verification

- Power on and verify video wall operation.
- Confirm proper signal mapping, display uniformity, and processor functionality.
- Provide basic operational overview to the Customer upon completion.



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3. Exclusions / Customer Responsibilities

The following items are **not included** in HTS' scope of work and are the responsibility of the Customer or their designated contractors:

1. Rack and Mounting for Processor

 Customer must provide and install a suitable AV or IT equipment rack for the processor prior to HTS' arrival.

2. Data and Signal Cabling

- Customer or their low-voltage contractor must supply, install, and test all necessary data, signal, and control cabling between the processor location (rack) and the dvLED video wall prior to HTS installation.

3. Electrical Power

- Customer must confirm that dedicated electrical circuits are available and operational at both the video wall and processor rack locations prior to installation.
- Power outlets must meet HTS' specified voltage and current requirements.

4. Input Sources and Content

- Customer is responsible for providing and managing all input sources, content, and network connectivity.
- HTS' installation does not include content creation, programming, or integration with third-party control systems.

5. Site Readiness

- The installation area must be clean, accessible, and structurally prepared to support the weight and mounting requirements of the dvLED wall.
- Delays caused by site inaccessibility or incomplete readiness may result in additional charges or rescheduling.

4. Completion Criteria

Installation will be considered complete when:

- The dvLED video wall and processor have been installed, powered, and tested for basic functionality.
- HTS has verified image quality and signal path integrity.
- A Customer demonstration has been provided.
- HTS will take charge of configuring, and thoroughly testing the system to ensure it meets the highest standards.
 - No control or audio system will be installed per Customer requirements.
- HTS will also provide training to the Customer, ensuring they have a thorough understanding of the system and its operation. Our goal is to provide a seamless and stress-free installation experience while delivering an exceptional audio and video system that meets the Customer's needs.



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Image (Option #1 - Entry Display - Unite 6000 1.5mm):



Image (Option #2 - Entry Display - Unite 6000 1.5mm):





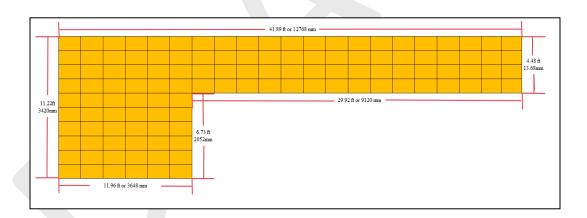
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Image (Option #3 - Entry Display - Unite 6000 1.5mm):



Image (Option #4 - Entry Display - Unite 6000 1.5mm):

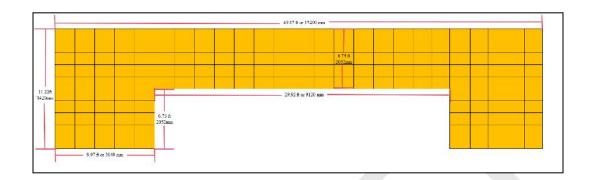




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Image (Option #5 - Entry Display - Unite 6000 1.5mm):





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Customer Responsibilities

- Receive all equipment delivered to Customer. All displays and TV's must be checked for damage at the time of delivery. Any other obviously damaged boxes should be opened and contents inspected for damage at time of delivery. Any damage must be reported to the carrier and to HTS immediately. Customer is responsible for full replacement cost of any damaged equipment Customer accepts for delivery without conducting the timely inspection described above.
- o Provide power in all locations specified by HTS before the HTS-assigned AV engineers arrive on site for installation, to include camera locations, flat screen locations, and rack locations.
- Provide network drops in all locations specified by HTS before the AV engineers arrive on site for installation, if applicable.
- Provide access times and room scheduling to HTS before the AV Engineers arrive on site and ensure accessibility of the necessary locations while installation is being performed.
- Provide a Point of Contact for the HTS-assigned Project Manager to report to about any possible issues which may arise as well as progress on the installation.
- o Deliver equipment to the buildings in which it will be installed before the AV engineers arrive on site.
- Provide a location at each building for all trash and boxes to be taken after installation is complete.
- Respond to additional requests for information and assistance as HTS or its contractors may reasonably request to be able to complete the work.

HTS Responsibilities

- HTS-assigned AV engineers will typically arrive on site by 8-10 am of the first day of scheduled installation. Upon arrival, the AV engineers will:
 - Check-in with Customer-assigned Point of Contact.
 - Have an equipment list and Statement of Work in hand.
 - Answer any questions the Customer Point of Contact may have about the installation.
 - Locate and verify that all applicable equipment is on site and in the proper location(s).
 - Document any missing, damaged or invalid equipment.
- o As the work progresses, the AV engineers will:
 - Manage all cabling in a neat and organized fashion.
 - Ensure that the installed equipment in each room (to include all audio equipment, projectors, switchers and distribution amplifiers) is adjusted and working properly.
- Upon completion, the AV engineer will:
 - Inform the Customer-assigned Point of Contact
 - Provide training to Customer on proper usage of the room and systems

 - Answer any questions Customer may have about operation of the equipment Ensure that the overall function of the rooms and systems is up to Customer's expectations
 - Remove all boxes and trash and debris associated with the installation to the location provided by Customer
 - Have sign-off sheet signed by Customer, acknowledging completion and departure time.

Post-Installation

- Complimentary 90-Day Warranty-Related Assistance:
 - While HTS does not warrant third-party products, HTS will, <u>for a period of **90 days** after installation</u>, assist the Customer with any performance issues which may arise with the equipment and any related warranty claim during such period, without any additional charge. During this limited time period, HTS will, for example, assist Customer in diagnosing functionality problems with the newly-installed equipment and, if appropriate, assist Customer in submitting warranty or other similar claims to the manufacturer of the defective equipment under the manufacturer's warranty. The viability of any warranty claim Customer may have will be dependent upon Customer meeting the criteria of the manufacturer's warranty terms, as to which Customer will be solely responsible.
 - The complimentary 90-day warranty-related assistance includes labor but does not include the payment of any costs or expenses. For example, shipping charges when shipping defective equipment to/from the manufacturer, and any other costs or expenses incurred, will be Customer's sole responsibility.
 - o After 90 days, labor costs may be charged for time spent assisting Customer with warranty or any other equipment-related issues, unless an optional *Standard Service Contract* has been purchased (see below).
- o Standard Service Contracts:
 - HTS offers a 12-month "Standard Service Contract" which covers labor, as well as costs and expenses, associated with assisting Customer with manufacturer warranty claims during its term.

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