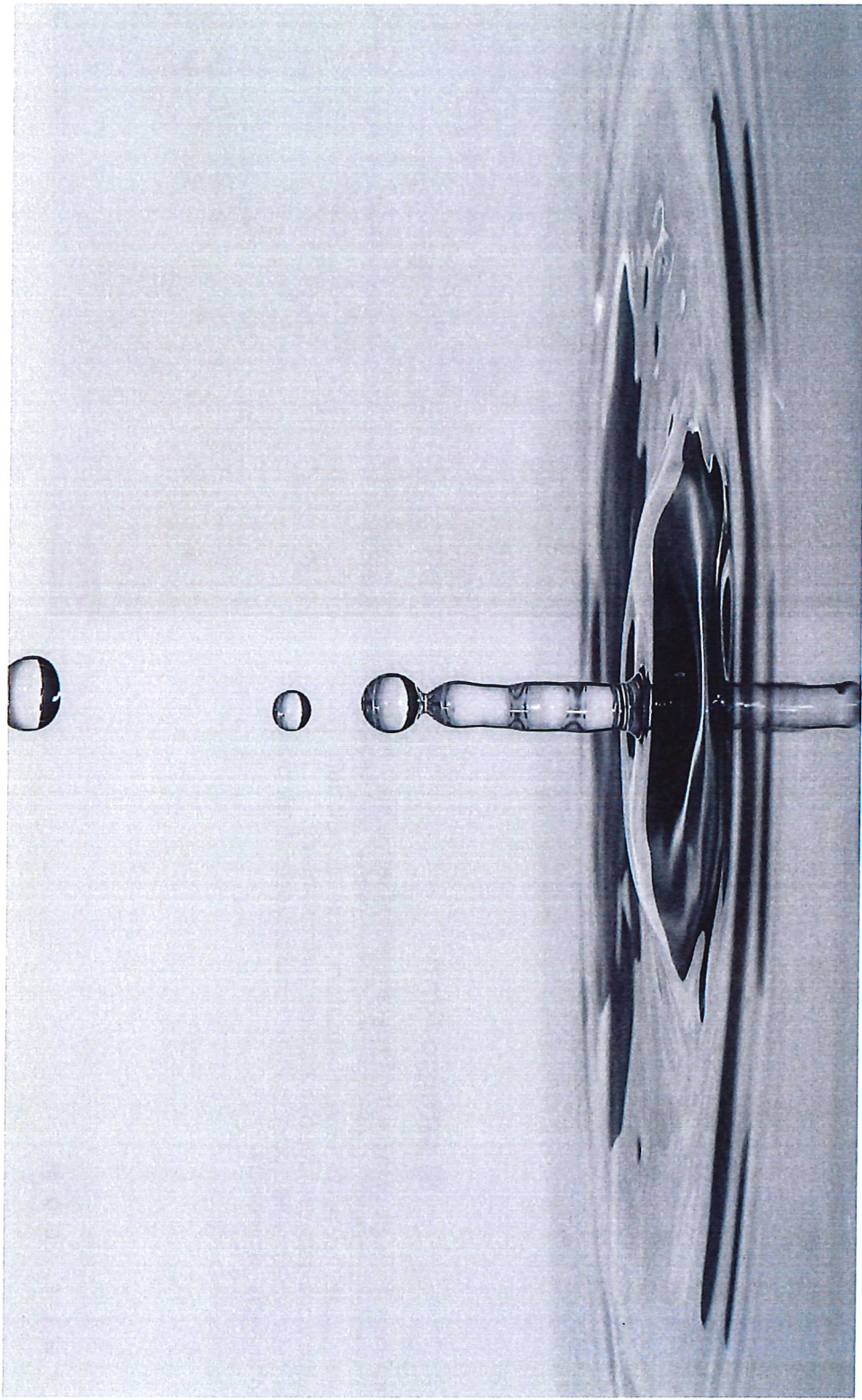




OCTOBER 2019 REPORT

TEAM PROGRESS

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DELIVERABLES

DUE

10/31/19

Jail Diversion Program Assessment

Perform an assessment of the existing Nueces County Jail Diversion Program, Crisis Intervention Team, Mobile Crisis Outreach, and Jail-Based Competency Restoration in diversion of low-level offenders with high service utilization away from unnecessary criminal justice involvement and into better system of treatment and care.

DUE

10/31/19

Criminal Justice Coordinating Council

Facilitate development of a shared vision, operating principles, and desired outcomes for the Program.

DUE

12/31/19

Strategic Plan

Prepare a strategic plan for the Program, including vision/ mission statement, strengths, weaknesses, opportunities, and threats matrix, goals, key performance indicators, target population, industry analysis, competitive analysis and advantage, business development plan, human resources, operations plan, and financial projections.





GOAL ACHIEVEMENT

October was a busy month for the Behealthle team. The primary focus was thorough review of program documents for all programs associated with the Jail Diversion Program and Crisis Continuum of Care, Stakeholder and Project Staff Interviews and Meetings, Data Review and Environmental Scans. An on-site visit was conducted by the entire team on October 14 and 15, 2019 to attend the announcement of the press conference announcing the Meadows Mental Health Policy Institute assessment study and meet with Judge Canales, Commissioner Joe Gonzales and Mark Hendrix.

GOAL	OUTCOME
Nueces County Community Collaborative Jail Diversion Program Document Review	✓
Community Stakeholder Discussions	✓
Outcome Data Analysis	✓
MMHPI Press Conference	✓
Final attempts to receive items previously requested but not provided for inclusion in assessment	✓

HIGHLIGHTS

RESULTS

- Community Stakeholder List developed
- Jail Diversion pre-service and point-of-service delivery culture & structure evaluation included review of diversion and crisis services Manuals, P&P's, Clinical Flow, Paperwork Flow, Job Descriptions, Diversion Program Budgets, Crisis Line Stats, and Diversion Program Outcome Tracking Data
- Stakeholder input related to needs, gaps, barriers and strengths with David Barrera from Care Integrated Behavioral Health and Conference Call with MMHPI

OBJECTIVES

- Internal program analysis to identify the different ways in which the Program creates and/or fails to create value for consumers and prospective consumers.
- Evaluate pre-service, point-of-service, and after-service delivery; culture; structure; and strategic resources to identify strengths and weaknesses.
- Engage identified stakeholders in the strategic planning process to include development of guiding principles, benchmarks, and data collection activities.
- Facilitate stakeholder input around access to mental health and substance use services to identify the needs, gaps, and possible solutions to address the issues identified, to include the feasibility of a Mental Health Crisis Restoration Facility or other needed crisis responses in the community.

CHALLENGES

- Initial request for Hospital Data and Contact Information 10/1/2019, follow-up 10/7/2019, final attempt 10/28/2019.
- No Strategic Plan or SIM Mapping Available
- Integrated outcome measurement tool needed
- Data Tracking Capabilities (dashboard) needed
- No information sharing MOU's or processes
- No Meeting Minutes Provided
- No Jail or Hospital data provided



“It is said that no one truly knows a nation until one has been inside its jails. A nation should not be judged by how it treats its highest citizens, but its lowest ones.”

— **Nelson Mandela**



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THANK YOU

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