

# IT Report – 6/4/14

## INCIDENTS BY STATUS



The current Fiscal Year has ended. Click [here](#) to start your new Fiscal Year. (Note: If this is incorrect, click [here](#) to correct the Fiscal Year End dates for the current period.)

Last 10 Incident Requests

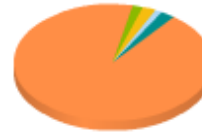
Period

Work Queue

### Incident Totals

- 4 New Request
- 0 UNASSIGNED
  - Assigned just Work Queue
- 0 Work In Progress
- 164 Complete
- 3 Closed Incident
- 0 Declined
- 0 Parts on Order
- 4 Duplicate Request
- 0 Void
- 0 On Hold
- 0 Waiting More Information
- 0 Open Extended
- 0 Pending
- 0 Waiting Funding
- 0 Deferred
- 2 Forwarded
- 0 ReOpen

### Work In Process



- New Request
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.