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Board of Education

TO: Board of Education

FROM: Department of Community Partnerships

DATE: November 7, 2024

RE: Piloting New Transportation for District Mckinney Vento Students

This memo is:

[] Information only

[X] Information with a recommendation and a request for Board approval by vote.

Date by which a Board decision is needed: November 7, 2024

Previous memos on this topic can be found:

[] in previous Board packet(s) dated.

[] or attached to this memo

Basic Information:

The Department of Partnerships would like to utilize a new Transportation company Everdriven for Mckinney Vento Students within the district.

Background/Historical Context:

Currently, the district is using Aurora Naper Transit for MCV families, but there are multiple components that pose issues for staff or families involved. Some items include language barriers as the current company has no bilingual staff to communicate to the district's Spanish-speaking students and parents. The current company also does not have the capability to transport preschool students and students with special needs.

Previous decisions, actions, or parameters that relate to this topic or issue:

The current company requires the Department secretary, Family Liaisons, or district admins, to do all communication to families that speak Spanish with very little direct contact with the families. Currently, the district does not provide transportation for Preschool Mckinney Vento students who do not live within bussing boundaries. Utilizing Ever Driven would now allow parents to have real-time ETA for their children through an app to track their child while in the vehicle. ETA's would not be needed by phone. The App would support parent communication and district staff communication directly with the transportation company. The company has a bilingual dispatch staff who can directly communicate with parents as well. This company has trained staff that would be able to provide car seats as well as secure the preschool students within the car seats so we would now be able to support preschool Mckinney Vento Students.

Recommendations:

The Department of Partnerships would like to begin transportation routes mid-November following the fall break with its first group of students who have basic round-trip routes with Ever Driven. After the first round of students and parents pilot this transportation company, the remaining MCV students would also

transfer over from Aurora Naper to Everdriven company following the Winter Break as well.