February 2020

Derby Public Schools

Monthly Board Report

Technology Department

Brad Langridge, Director of Technology Carmine D'Onofrio, Lead Technician Chuck Joaquim, Support Technician



Achievements



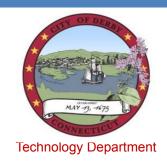
- Projector project
- JCI/BERT initial setup and testing
- Upgraded web gateway
- Reconfigured web gateway
- Updated all security patches on servers
- Camera web portal access
- Repairing, and upgrading computers
- Secured Wifi

Projects



- Replacement for Chuck
- Configure Iboss to integrate with Chromebooks
- Chromebook management for teachers
- E-rate season
- Network upgrade Phase 3 replace all older AP's
- Voip and Pots line continuous work
- Continuous updating website
- Continuous Reviewing servers to resolve issues.

One to One 2019-2020 Updates



Deployed:

- DHS = 283 out of 319 (as of 2/10)
- DMS = 225 out of 250 (as of 2/10)
 - 365 current students 115 (6th grade)

Repairs:

- DHS = 17
- DMS = 56

1 to 1 missing equipment 17-19



Hotspots:

- DMS 9 (over 20 missing)
- DHS 16 (over 20 missing)

Chromebooks:

- DHS 13 (Over 40 missing)
- DMS 8 (Over 30 missing)

Chromebook chargers:

- DHS 35 (Over 70 missing)
- DMS 68 (Over 115 missing)

Ticket data



Tickets created from (Jan. 10th - Feb 10th): 128

Ticket closed during this period: 130

Total tickets currently open: 18

Location:

Irving Elementary School: 30

Derby High School: 53

Bradley Elementary School: 14

Derby Middle School: 22

Central Office: 3

Little Raiders University: 3