



TO: Board of Education
Dr. Lisa Leali, Superintendent

FROM: Kevin Kolcz, District Technology Coordinator

DATE: February 11, 2025

RE: Student Device Repair & Replacement Costs

Recommendation

Administration is recommending the adjustment of fees that are charged to families in the event devices are damaged or lost. This would go into effect for the 25-26 school year for our students with iPads. Due to the age of the Chromebooks, we would recommend no charges applied to students for Chromebook repair during the 25-26 school year.

Background

The current fees students may incur for device repair and replacement has not been updated for several years. Now that the district is switching our student device this should also be reflected to consider the device cost and other peripherals that come with each iPad.

Current Situation

Below are the current fees and guidelines.

Device Repair Costs

There are additional fees for repairs that are required due to damage to the device. Below are the fees and the costs of repair.

Repair	First Incident	Second Incident	Third Incident	Fourth Incident
Top case/Bottom Case Screen Trackpad LCD Display Keyboard Logic Boards	No Cost	\$50 deductible each time it needs to be repaired		
Device Replacement (lost, stolen, not repairable)	\$150	\$150	\$150	\$150

Important to Note:

1. Lost chargers will incur a fee of \$20.00 each time.
2. These fees will be applied on a yearly basis to all students for repairs or replacements due to damage to devices.
3. There will be no additional fees applied to those repairs covered under the warranty or due to the malfunctioning of the hardware or software of the device.
4. District administrators will decide on a case-by-case basis whether fees will be applied.

If you have questions regarding these fees please contact the building principal.

Recommendation beginning in the 2025-2026 school year.

*Noted changes are the scaffolding costs for subsequent repairs, increase of total cost of replacement, drop in cost for charger replacement, and added guideline on stolen devices.

Device Repair Costs

There are additional fees for repairs that are required due to damage to the device. Below are the fees and the costs of repair.

Repair	First Incident	Second Incident	Third Incident	Fourth Incident
Damaged iPad requiring Applecare Repair Service	No Cost	\$50.00	\$75.00	\$100.00
Device/case replacement due to loss or intentional damage	iPad - \$479.00 Logitech Rugged Keyboard Case - \$150.00			
Lost Charger	\$10.00 each incident			

Important to Note:

1. If a device is stolen, families must notify the district and present an official police report within 5 days of the device missing.
1. These fees will be applied on a yearly basis to all students for repairs or replacements due to damage to devices.
2. District administrators will decide on a case-by-case basis whether fees will be applied.

If you have questions regarding these fees please contact the District Technology Director.