

Reasons to stop using SDS

- The customer service for SDS is poor.
- The training is not useful most of the time.
- Consults are helpful if you get the right person, but they are an additional cost.
- The Human Resources side and Payroll side do not work together, nor pull the right information.
- Having to use another system for Time and Attendance then manually enter that into SDS each payroll, as to where Skyward has all the components.
- From the purchasing side, numerous aspects have been made to make the process easier. Unfortunately, they are there in sight only and do not work.
- Workarounds are having to be made in each part of the program (Human Resources, Purchasing, Payroll, and Bookkeeping).

Reasons to stop using Lumen

- SIS reporting uploads are not user friendly or accurate.
- The customer service is rude.
- Online registration is cumbersome for the secretaries to approve new and even updated forms.
- The teachers do not like Lumen and especially do not like the new interface that is mandatory to use come January.

Pros to getting Skyward

- The registration process is a lot less tedious for the parent.
- Skyward would have a mobile app that parents could use to access student info and also register, which is a huge complaint each year.
- Mr. McDonald, HS principal, and Priscilla Maxwell have extensive knowledge in using the system, and could be vital resources.
- The Financial and Student information sides are praised at other districts.

Things to consider or check out additional information before deciding

- Can we get the proper databases converted to Skyward? Were you able to get it?
- Check with Deb Wooben to see what program seems to be the best in her opinion for the financial side and student information side.
- Check with our area school districts that do use Skyward Financial and Student information to get their honest opinions, especially versus other systems.