












# Technology Department - December Report (12/1 - 12/31)

- **Cybersecurity**

- Google Security
  - Gmail

- 1.1M Emails Messages Accepted/Delivered 
  - 1.2M were identified as Spam 
  - 4.2K were identified as Phishing 
  - 47 were identified having a suspicious attachments 
  - 7.5 were identified as Spoofing 
  - 0 emails were identified as Malware

- Account Information

- 10,882 Active Accounts 
- 24.34TB of storage 
- 326.3K Files shared externally 
- 401 Suspicious login attempts 
- 972 Failed user login attempts 
- 14 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- E-Rate Bid-1308 Network Infrastructure (network switches) was posted on the FCC USAC E-Rate website with an opening on Tuesday, January 24, 2023

- **Technology Help Desk Tickets**

- 262 New Technology Support Tickets Created
- 272 Tickets were resolved
- 190 Tickets remain unresolved

- **Projects**

- Cybersecurity
  - Continue working on security vulnerabilities that have been identified by Arctic Wolf monitoring services.
  - The December Infosec IQ Phishing Campaign phish rate was 32.6%
  - Within the next several months we will schedule and have the following two technology audits done:
    - Network Security Assessment - Cyber Insurance requirement
      - Authenticated security scan
      - Internal vulnerability scan
      - Microsoft AD security and password audit
      - Penetration testing
    - Google for Education Audit -  
<https://www.cdwg.com/content/cdwg/en/services/education/google-audit.html>
- DSC, Facilities and Transportation
  - Working with contractors and vendors to make sure we have all the technology equipment and services for the new buildings
- Blended Learning 1 to 1 Initiative
  - Continue to work with Benson Electric to install additional wireless Access Points (APs) to support our student and staff Chromebooks in our buildings