



Risk & Insurance | Employee Benefits | Retirement & Private Wealth

Dependent Audit

October 28, 2025

Dependent Verification Audit

Last audit performed in 2019

What it is

- A time-bound review to confirm that all dependents enrolled in medical, dental, and vision meet plan eligibility rules
- Conducted via a secure portal with clear instructions and deadlines

Why it matters

- Protects plan dollars and keeps contributions fair for everyone
- Ensures compliance with plan documents and carrier contracts
- Reduces renewal pressure by removing ineligible costs

Scope

- Scope and verification process is completely customizable and determined by EASD 131
- All dependents are reviewed (spouses and children)
- Standard documentation examples: marriage/birth/adoption proof, proof of joint residency if required

What employees should expect

- Simple document upload and confirmation
- Non-response or insufficient proof may lead to dependent removal (COBRA offered where applicable)



Spousal Carve Out Verification

Plan rule reminder

Working spouses with access to medical coverage through their own employer are not eligible for EASD 131 plans

What will be verified for spouses

- Marital status (per plan rules)
- Access to other employer coverage (attestation and/or proof per instructions)
- Any plan-approved exceptions (e.g., spouse's employer does not offer coverage) will be honored

Employee action steps

- Watch for the audit notice and upload required documents exactly as instructed
- Report changes promptly (e.g., spouse loses other coverage → potential special enrollment)

Why this focus

- Largest source of ineligible costs if not verified
- Applying the carve-out consistently helps stabilize premiums for everyone



Pricing

Estimated Cost	
	ВМІ
Full Dependent Audit (710 households enrolled)	\$22,080 Medical Only (+\$750 per additional plan – dental and/or vision)
Spousal Carveout Audit Only (300 spouses enrolled)	\$10,400 Medical Only (+\$750 per additional plan – dental and/or vision)
Performance Guarantees	Yes
Timelines	Phase 1: 4 weeks [initial notice] Phase 2: 3 weeks [reminder] Phase 3: 3 weeks [final notice & appeals]



What's included?

Pricing Includes:

- · Mailing fulfillment, postage + setup
- · Customized member communications
- Verification of spousal surcharge/carve-out (if applicable)
- · Appeals handling and processing
- Reminder automated outbound calls or text messages
- Regular incomplete notifications and 24/7 access to verification status via member web portal
- Timeline duration changes
- Multi-lingual staff, web portal and Spanish translation pieces
- Direct contact with Project Managers

- Toll-free in-house, US-based Call Center support staffed with live representatives
- Resources available to members to obtain replacement copies of missing official documents
- Fully-secured member web portal
- 24/7 access to BMI Verification Portal
- · Opt-in option for members to receive communications via email
- Employer resource landing page with verification announcement tools – letters, posters and videos.



Thank you

We are grateful to be working with you!

