

# Technology Department - May 2024 Report

- **Cybersecurity**


- Google Security
  - Gmail

- 1.5M Emails Messages Accepted/Delivered. 

- 127K Rejected 

- 57K Spam folders 

- 6.8K were identified as Phishing 


- 35 were identified having suspicious attachments 

- 7.5K were identified as Spoofing 

- 0 emails were identified as Malware

- Account Information


- 11,004 Active Accounts. 

- 26.651TB of storage 

- 205K Files shared externally 

- 716 Suspicious login attempts 


- 2K Failed user login attempts

- 72 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- None

- **Technology Help Desk Tickets**

- 392 New Technology Support Tickets Created. 

- 446 Tickets were resolved. 

- 150 Tickets remain unresolved. 

- **Remaining 2023 Summer Project Updates**

- CDW-G/Advanced Systems Integration, LLC Team will be onsite on Tuesday, June 11, to help with any AV issues during the HR/Business Service Meeting

- **Summer 2024 Projects**

- District-Wide: Bid-1316 Network Infrastructure. We are replacing/upgrading 264 network switches The bid amount was \$1,390,161.82.

- Qty - 9 - Cisco Catalyst 9500 Series Switches
- Qty - 70 - Cisco Catalyst 9300 Series Switches
- Qty - 185 - Cisco Catalyst 9200 - Series Switches

- District-Wide: Receive and distribute 1,600 Acer Spin 511 Chromebooks for students

- District-Wide: Distribute and upgrade 350 Dell Optiplex 7020 Desktop. Replace all the old desktops systems that will not support Microsoft Windows 11

- Rockridge: Starting the week of June 17, contractors will be installing the new SMART MX286 Displays in 12 classrooms

- **Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)**

- [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)

- 299.732 kg is our April 2024 Carbon Footprint. 

- 4.35088 t is our May 2023 - April 2024 Carbon Footprint.