



# Evaluation Outcomes 2008–09

## The SUN Service System

The SUN Service System is an aligned system of social and support services that reduce barriers to educational success and self-sufficiency for children, adults and families. SUN integrates city, county, state and federal resources into a single comprehensive program – making it easy for people to find the help they need. Our long-term goal is to build brighter futures for our citizens and community by reducing poverty. The full service package of services made accessible through SUN includes:

- Academic Support and Skill Development for Youth**
- Early Childhood Programs**
- Parent/Family Involvement and Education**
- Anti-Poverty**
  - Case Management
  - Economic Self-Sufficiency
  - Anti-Poverty Education and Support
  - Basic Needs
  - Housing Stability
- Health**
- Mental Health & Addiction**
- Service Access, Information & Referral, and Linkage**

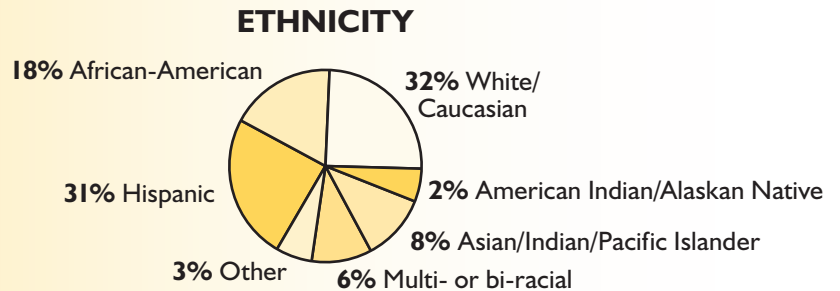
## 2008–2009 Results

For the 2008–09 fiscal year, Multnomah County analyzed data from program and school district databases. We looked at what we know about who we served, as well as what outcomes they achieved after participating in services. The results of this examination are for the whole SUN Service System, with outcomes specific to 5 of the system’s individual programs: SUN Community Schools, Touchstone case management, Social and Support Services for Educational Success, Self-Sufficiency Services, and Parent Child Development Services.

### WHO THE SYSTEM SERVED

**86,067** duplicated individuals were served through all the various programs and services of the SUN Service System

- **68%** served identified themselves as people of color/from a culturally-specific community
- **55%** were females and **45%** were males



For more information on the SUN Service System, please contact  
**Multnomah County Department of County Human Services**

# SYSTEMWIDE OUTCOMES 2008–09

## Early Childhood

- **94%** of children served ages 0–5 were within a normal developmental stage at exit
- **99%** of parents reported that they gained new skills from program participation

## School Age Children and Youth

- **71%** of students qualified for Free and Reduced Lunch

### Academic

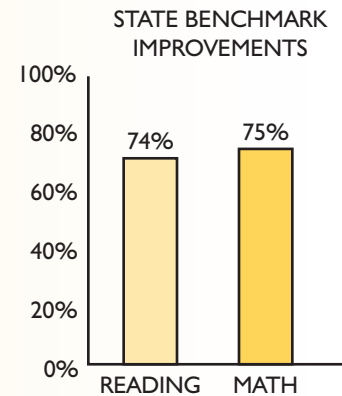
- **74%** of students served increased state benchmark scores in Reading
- **75%** of students served increased state benchmark scores in Math

### Attendance

- Average daily attendance for students served was **93%**

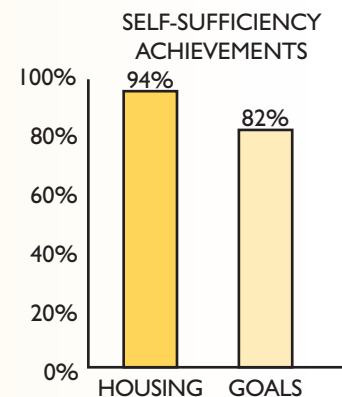
### Youth Assets

- **74%** of students had a more positive attitude toward school
- **67%** of students improved behavior
- **86%** of students improved in gaining confidence in at least one subject
- **72%** of students improved in their ability to work well on teams
- **75%** of students improved in finding alternative resolutions to problems



## Self Sufficiency and Case Management

- **94%** of clients maintained or had achieved permanent housing at exit
- **65%** of clients entering with unstable housing achieved permanent housing by the time of exit
- **82%** of clients had completed the majority of their case plan goals by the time of exit
- **72%** of clients were at or below poverty level



## Making a Difference

We are pleased to see these positive results for the children and adults participating in our services. Programs in the SUN Service are targeted towards individuals and families living in poverty and students who are at risk of academic failure. The majority of clients served are non-White. Given the challenges these adults and youth face – including the achievement gap, homelessness and hunger – the results we are seeing in terms of increases in academic achievement, strong attendance rates and other assets and positive behaviors are even more significant.