

BID #	DESCRIPTION	AMOUNT
	CONTRACT RENEWALS	
3557	ANNUAL CONTRACT FOR HELP DESK SERVICES Ellucian Company, LP. Malvern, PA	\$120,000.00

TO: The Board of Trustees

FROM: District President H. Neil Matkin

DATE: August 25, 2015

SUBJECT: Recommendation for Renewal of Request for Proposal 3557 - Annual Contract for Help Desk Services.

SCOPE: Second and final renewal of the annual contract for the District's 24x7x365 Help Desk Services for students. The initial term of contract was for one (1) year with an option to renew two (2) additional consecutive years upon mutual agreement and Board approval. Term of contract: 9/1/2015 through 8/31/2016.

RECOMMENDATION: Ellucian Company, LP. \$120,000.00
Malvern, PA

JUSTIFICATION: Renewal based on the supplier's ability to provide exemplary service to our student population as evidenced by the previous performance of the contract.

REQUESTING DEPARTMENT: ATNS - Academic Technology and Networking Services