Technology Board Report
Sam Rigby - September 2023

August Travel - Schyler and I greeted all of the new teachers during their training in Anchorage. We provided a brief technology overview and distributed their new computers. We then split up and traveled to 8 of our schools before the start of school. This travel allowed us to familiarize the new teachers with the technology available at their school as they settled into their classrooms. We also spent time updating devices, installing network upgrades, and updating our inventory records.

Internet - DRS had our new OneWeb internet connections installed and running by July 1st. Schyler and I verified function and performance during our travel. So far sites have reported an improvement compared to last year. We are also continuing to utilize supplemental Starlink connections at several sites.

Damaged Devices - We have seen a sharp increase in laptop damage since rolling out the new laptops purchased in the fall of 2020, both staff and student devices. Damage includes spilled liquid, fall damage, broken screens, and graffiti. There are currently 17 laptops from the fall 2020 deployment in our to-be-repaired stack, with repair costs ranging from $300-500.

Laptop Chargers - Laptop chargers are disappearing from schools at an alarming rate. We spent close to $1500 in the last 12 months to replace those that have gone missing. We are working on theft-proof charging solutions.