

Technology Department Report APRIL 2025

Since the last Board Report, the Technology Department has been active in assisting projects such as:

- Stacy Fisher was able to spend some time in the SCS Auditorium getting the new audio equipment installed, setup and configured for use. Some replacement lights we also taken care of, in between the usual tickets and calls for help.
- Liane Kamp has been working on revising some of the Skyward-to-IlluminateEd transfer files, setting up IGOR (KentISD Data Warehousing product) for all districts just in case they opt to use it, and starting some preliminary file cleanup for a Skyward-to-Qmlative migration.
- Patrick Tucker has been deep in the new phone system deployment, but was also working through some driver issues with new Windows 11 deployments on our devices.
- Ben Fox was spending some "fun" time setting up eSports computers for the new ICCC Computer Programming league! He also worked on further tightening down our cyber security by having our outside contractors convert to using the VPN method of connecting to our on-site equipment. And with State Testing starting after Spring Break, much preparation has been spent in that capacity.
- Robert Silvernail has been able to spend some time helping the high school drama club with their production of "Mean Girls, Jr" in addition to supporting the 2nd grade music program, prepping for state testing after spring break, and continuing work on the door security/access project.
- John completed the configuration of the screen reader at the Autism Education Center and had it installed in a common area (as requested by AEC staff) to grant access to the building; made some major progress with Spectrum Business Internet in moving away from their service, and switching Internet Access (IA) to the MISEN; and finalizing some details of the phone system move!

One Ringy-Dingy Part Deux!

The end of the project in migrating our phone system approved in December of the new RingCentral phone system happened over Spring Break. New handsets were put in place, the old ones removed, and the transfer request was placed with an effective date of April 4, 2025 10AM! This meant we exceeded our timeline of being able to go-live *after* Spring Break. The former service providers are still looking at what remaining services they have been charging us for, but which we obviously have not been using!

The Equipment Purge

John has been pushing the technology staff to really purge items/equipment that have not been used, needed, nor accessed in the last 18 months. Some significant progress has been made in getting rid of obsolete or unneeded equipment. While most of those things are easy enough to get our electronics recycler to cart away, some items have proven to be more challenging. The biggest items are the two safes that John has been trying to get rid of since about 2016. With a stroke of genius from Ron Klumpp, and a quick call to one of our electrical vendors, a plan was developed to remove the safes and free up a major corner in the server room.

