

Technology Department Board Report

February 13 – March 11, 2026

Each click, tap, and swipe — make it count.

Technology Snapshot

Cybersecurity: No critical vulnerabilities identified in the latest CISA Cyber Hygiene scan

Support Activity: 92 technology support requests resolved during February 13th-March 11th

Family Communication: 83% staff active in ROOMS | 82% guardian activation | 89% monthly guardian engagement

District Technology Dashboard

Highlights

Operations

Planning & Improvements

Cybersecurity Status

Technology Support

Security Camera Expansion

The latest CISA Cyber Hygiene scan found **no critical vulnerabilities** or exposed high-risk services.

The Technology Department processed **92 support requests** during February, including classroom support, device troubleshooting, and network connectivity assistance.

Two additional **elementary school cameras** will be installed along **Dolphin Street** during spring break.

School–Family Communication

Classroom Technology Support

Equipment Lifecycle Management

The **ROOMS platform** continues to expand with strong staff and family engagement across the district.

Ongoing support includes the deployment of instructional software, the setup of classroom technology, and assistance with digital learning platforms used by staff and students.

The district will use Apple’s recycling program to recycle older equipment for free.

System Reliability

Additional **UPS battery backup systems** are being installed to protect critical technology infrastructure.

Student Information Systems

The Technology staff worked with PowerSchool support to review the automated parent notification behavior.

Freshman Device Evaluation

The district is evaluating **Apple's new education device, the Neo**, for the upcoming freshman 1:1 program. Early testing indicates possible cost savings.

Cybersecurity Monitoring

Routine monitoring ensures district systems remain secure and aligned with recommended cybersecurity practices.

Network Infrastructure Planning

The district continues the **E-Rate bidding process** for internet services and internal network upgrades.

Overview

During this reporting period, the Technology Department continued to support district operations by maintaining reliable systems, assisting staff and students with instructional technology, strengthening cybersecurity protections, and coordinating with vendors.

Cybersecurity

External cybersecurity monitoring continues to show a strong security posture for district systems. The most recent CISA Cyber Hygiene scan identified only a low-severity informational item and no critical vulnerabilities or exposed high-risk services.

Classroom & Instructional Technology

Technology staff continues to support classroom technology across all schools, including instructional software deployment, device troubleshooting, classroom technology configuration, and assistance with digital learning platforms used by teachers and students.

The district is also evaluating **Apple's new education device, the Neo**, as a potential option for the upcoming freshman 1:1 program. Early testing indicates the device may provide modest cost savings while maintaining compatibility with the district's Apple ecosystem.

Communication Systems

Use of the ROOMS messaging platform continues to grow and is becoming the district's primary tool for school-to-family communication. Current engagement indicators show strong staff adoption and consistent family participation. The district is aware of notification issues in the mobile app and is working with Apptegy support to resolve them and improve reliability.

Daily Operations

The Technology Department processed **92 technology support requests during February**, including classroom assistance, device troubleshooting, network connectivity support, and account management.

Upcoming Work

During spring break, the Technology Department will complete several infrastructure improvements, including installing two additional elementary school security cameras along Dolphin Street, expanding battery backup systems for critical equipment, and recycling older technology equipment through Apple's e-waste recycling program. The department is also coordinating with **Samson Electric** on the **Petersburg Campus Security Upgrades** project. Recent onsite meetings with the project team discussed network requirements and access control installations. District network documentation has been provided to support planning for each connection point and location, and the team is identifying action items that can be completed remotely as the project moves forward.