## Student/Staff Support and Crisis Management

#### **Denton ISD Counseling Services**

Melanie Lewis, Director of School Guidance and Counseling Larry Mankoff, Assistance Programs Supervisor Barb Haflich, Social Services Coordinator Tami Bozarth, Department Administrative Assistant Nancy Dobson, Social Services/Assistance Liaison

#### Part 1

Building Resiliency through a Pro-Active Comprehensive Developmental Guidance and Counseling Approach

## Denton ISD Counselors Doing What We Do Best

#### Denton ISD Counseling Services Professionals

- 49 School Counselors
- 3 Career Counselors
- 9 Student Assistance Counselors
- 2 Campus Level Social Workers
- 1 Coordinator of Student/Staff Assistance
- 1 Coordinator of Social Services
- 1 Director of Counseling

(Total Counseling Staff 66—68 includes 2 HS Deans)

#### **Duties**

- Academic/Personal/Social growth
- Explore Career/College Options
- Crisis Counseling/Support
- Parenting & Case Management
- Staff and Student Support
- Parenting & Social Work Programs
- Program Development, Coaching, Management & Evaluation

### Who We Are as a Team

- Professional Educators
- Masters Level School Counselors; MSW's; LPC's; Student Assistance Counselors; Counseling Interns;
- Effective Communicators who hold in common a professional set of ethics;
- Flexible, Understanding, Empathetic
- Non-judgmental, Accepting

## Denton ISD Counseling Program Four Components

- GUIDANCE
- RESPONSIVE SERVICES
- INDIVIDUAL PLANNING
- SYSTEM SUPPORT

The 4 components represent the Texas Counseling Model Roles for Counselors, and the Delivery System for the National ASCA model.

## Guídance Component Seven Strands

- Self Confidence Development
- Motivation to Achieve
- Decision Making, Goal Setting, Problem Solving
- Interpersonal Effectiveness
- Communication Skills
- Cross-Cultural Effectiveness
- Responsible Behavior

## Responsive Services Component Texas Priority Topics

- Academic Success
- Suicide Prevention
- Abuse & Neglect
- Drop-out Prevention
- Severe Stress
- Substance Abuse
- School Age Pregnancy
- Gang Pressure/Involvement
- Harassment Issues

#### DENTON ISD BULLY/HARASSMENT/VIOLENCE PREVENTION AND CHARACTER EDUCATION PROGRAMS— CAMPUS LIST

- **Denton High School:** PALS (Peer Assisted Leadership), Choose to Care; Student Assistance Groups and Individual Counseling
- Billy Ryan High School: PALS, Choose to Care; Student Assistance Groups and Individual Counseling
- Fred Moore Alterntive HS: Project Gateway; Individual Counseling
- Guyer High School: PALS, Choose to Care; Student Assistance Groups and Individual Counseling
- Davis School: Character Counts; Phoenix House/Positive Action
- Calhoun Middle School: Bully Free Classrooms; Project Alert; Guidance
- Ronnie Crownover Middle School: Project Alert; Friends of Rachel; Guidance
- Harpool Middle School: Project Alert; Welcome Back Devon; Guidance; Reality Matters
- Strickland Middle School: WEB (Where Everyone Belongs) Rachel's Challenge; Project Alert; Guidance
- Navo Middle School: WEB; Why Try; FGO (For Girls Only); Men at Work
- McMath Middle School: Rachel's Challenge; Project Alert; Guidance; Bully Free Classrooms

#### Pro-active Programs Continued

- **Borman Elementary**: Bully Free Classrooms; Bully Busters; Core Essentials
- Blanton Elementary: Bully Busters; Be Cool; Counseling Corner "No Bullying"; Guidance
- Evers Elementary: Steps to Respect; Bully Busters; Guidance
- Ginnings Elementary: K-3 Guidance; Steps to Respect--Grades 4/5; Core Essentials
- **Hawk Elementary**: Bully Busters; Guidance
- **Hodge Elementary**: Be Cool program and Guidance
- **Houston Elementary**: Character Counts K 1,2,4; Steps to Respect grades 3 & 5
- Lee Elementary: Core Essentials, Character Counts, Guidance
- McNair Elementary: Kids of Character; Guidance; Counseling Corner "No Bullying"
- Nelson Elementary: Don't Laugh at Me; Counseling Corner "No Bullying"; Guidance

- Newton Rayzor Elementary: Steps to Respect; Character Traits; Guidance
- Paloma Creek Elementary: Core Essentials; Character Counts; Bully Proofing your School; Guidance
- Pecan Creek Elementary: Steps to Respect; Bully Busters; American Girl: Stop Bullying now; Guidance
- Providence Elementary: Bully Busters;
   Guidance
- **E.P. Rayzor: Guidance**: Building Good Character with Huggy; Guidance
- **Rivera Elementary:** Bully Busters; Steps to Respect; Guidance
- Savannah Elementary: Bully busters;
   Savannah Traits of the Month; PAX Peer
   Mediation
- **W.S. Ryan Elementary**: Bully Busters; Be Cool; Guidance
- Olive Stephens Elementary: Huggy; Kids Against Bullying; Character Counts; Bully Busters; Guidance
- Woodrow Wilson: Steps to Respect;
   Character Counts; Bully Busters; Guidance

## 21 Denton ISD Campuses Approved by SHAC and Submitted to TEA as CHARACTER PLUS SCHOOLS!

Blanton Pecan Creek McMath MS

Evers Park Savannah Navo MS

Ginnings Stephens Strickland MS

Hawk W.S. Ryan Guyer HS

Hodge Wilson Ryan HS

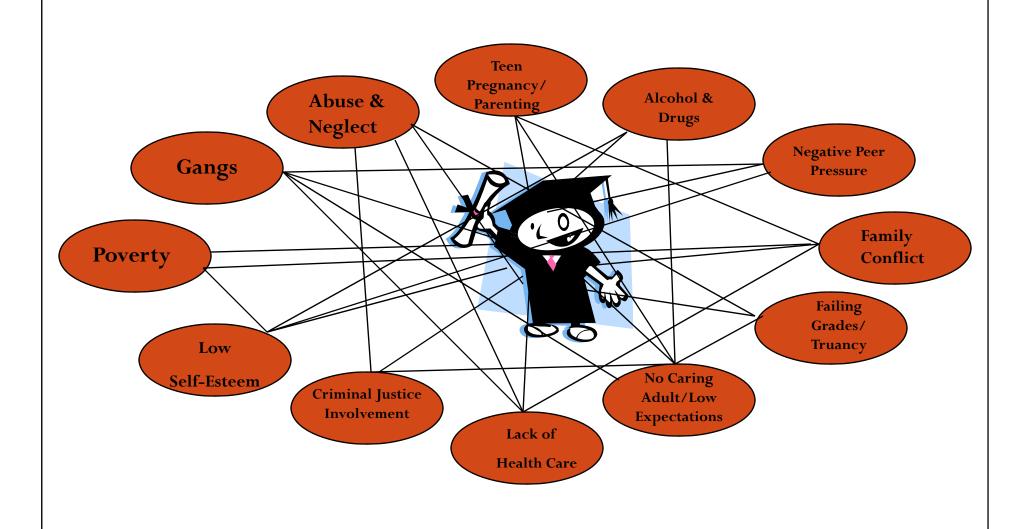
Lee Calhoun MS

McNair Crownover MS

Newton Rayzor Harpool MS

#### The Web of Problems our Students Face Today

Courtesy of Communities in Schools Denton High School, Stephanie Sutton Campus Manager



#### The Impact of Intervention/Prevention Efforts



# No matter how much prevention and intervention is in place, tragedy will strike ...

#### **Traffic Fatality**

**Illness** 

Suicide

Psychotic Break

**Deportation** 

**Addiction** 

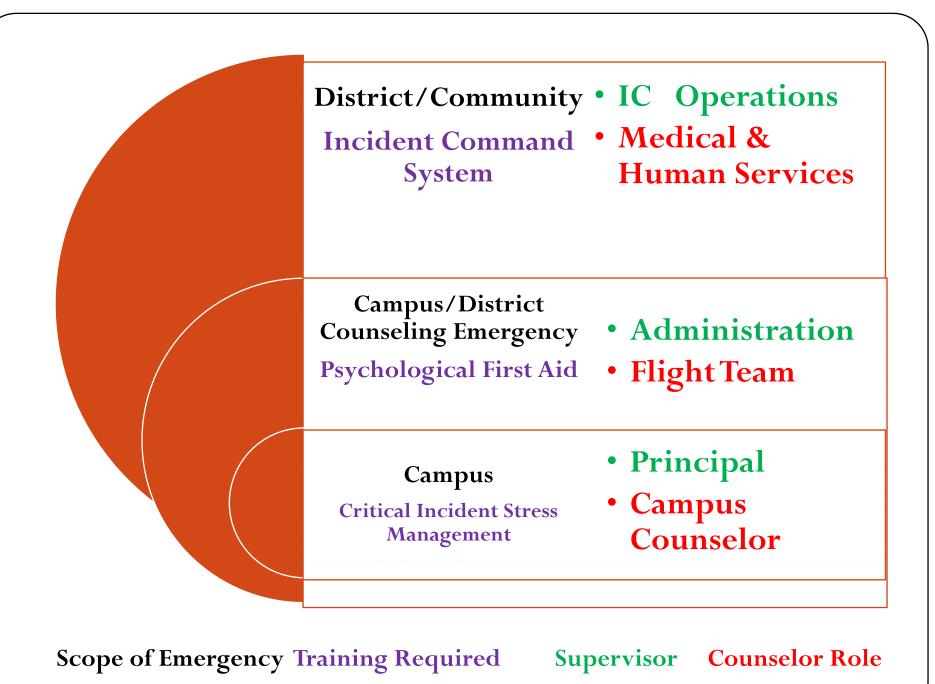
**Divorce** 

**Depression** 

- 3 Teens Die, 3 Injured in New Year's Day Crash (Jan. 1, 2010)
- Christmas Shooting Leaves 5th Grader Dead (Dec. 2009)
- Truck Driver Dies in Fiery Tanker Wreck (Dec. 18, 2009)
- Fatal Crash Kills two Middle School Students (March 2, 2009)
- Toddler Dies after being Left in a Car in hot Texas Sun (July 27, 2008)
- Man and 8 year old daughter killed in one car accident, 3 others injured (June 27, 2008)

## Denton ISD Crisis Management

When crisis happens, what do the counselors do to assist grieving students and staff?



### Crisis Response Planning Includes:

- Pro-active Program development and established campus counseling groups (Divorce, Grief and Loss, Student Support)
- Staff Development (Trainings in Crisis Counseling models at least every other year for counselors)
- On-going collaboration with District Departments: Nursing, School Safety, Operations, Public Relations, Legal, Technology &Media Services, Human Resource, Curriculum
- Referral Resources Community Agencies, University Counseling programs and clinics; MHMR; Child Advocacy, Communities in Schools
- Written Procedures and Guidelines
- Debriefing, Debriefing

#### Part 2

Guidelines and Procedures for Counseling Emergencies and Flight Team Activation