

IT Report – 3/9/15

INCIDENTS BY STATUS

Last 10 Incident Requests

Period





Work Queue

Incident Totals

- 0 New Request
- 0 UNASSIGNED
 - 0 Assigned just Work Queue
- 0 Work In Progress
- 169** Complete
- 3** Closed Incident
- 0 Declined
- 0 Parts on Order
- 4** Duplicate Request
- 0 Void
- 0 On Hold
- 0 Waiting More Information
- 0 Open Extended
- 0 Pending
- 0 Waiting Funding
- 0 Deferred
- 2** Forwarded
- 0 ReOpen

Work In Process



-  Complete
-  Closed Incident
-  Duplicate Request
-  Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.