



BOARD OF SCHOOL TRUSTEES
KELLER INDEPENDENT SCHOOL DISTRICT

12C. Report

Date: May 29, 2008

SUBJECT: MAINTENANCE/OPERATIONS UPDATE/SUMMER PRIORITIES

BOARD GOAL: Keller Independent School District facilities and services will be operated in a safe manner so that all students and employees may thrive in a secure and nurturing environment.

FISCAL NOTE:

Background Information:

- Follow up to the April 28, 2008 presentations
- Report on Maintenance and Operations Survey
 - The Operations Division developed and distributed a customer satisfaction survey to principals. Areas included: Maintenance, Operations, Transportation and Warehouse Services
 - The survey was completed on March 26, 2008 and the results compiled into a report which was presented to principals in April 2008
- Report on scheduled summer projects

Administrative Considerations:

- The data collected from the survey responses will be used for strategic planning purposes and for improving service to customers.
- Maintenance and Operations will bring additional information to the board in future reports.

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Respectfully submitted,

Vicki Burris
Asst. Superintendent of Operations

Frank Di Nella
Director of Operations

John Gann
Director of Maintenance