

SERVICE SITES

Central Clinic

700 S. Ochoa
El Paso, Tx. 79901
(915) 545-4550

Lisbon Clinic

200 Lisbon
El Paso, Tx. 79905
(915) 545-6140

Westway Clinic

1713 Banker
El Paso, Tx. 79835
(915) 231-4370

Social Services

608 S. St. Vrain
El Paso, Tx. 79901
(915) 545-7055

Child and Adolescent Wellness Center

721 S. Ochoa St.
El Paso, TX 79901
(915) 545-7090

La Fe Physical Therapy Clinic

815 E. Yandell
El Paso, Tx. 79902
(915) 545-7205

Yandell Adult Clinic

823 E. Yandell
El Paso, Tx. 79902
(915) 545-7205

La Fe C.A.R.E. Center

1505 Mescalero
El Paso, Tx. 79925
(915) 545-7247

San Elizario Clinic

12101 Socorro Rd.
San Elizario, Tx. 79849
(915) 545-6156

W.I.C.

823 Yandell
El Paso, Tx. 79902
(915) 351-1739

La Fe Culture and Technology Center

721 S. Ochoa (Rear)
El Paso, Tx. 79901
(915) 545-7190



www.lafe-ep.org

OUR SERVICES

Medical Services

Family Medicine
Internal Medicine
Pediatric and Adolescents
Immunizations
Optometry and Optical
Gynecology
Prenatal Care
Family Planning
HIV Testing, Treatment and Counseling
Nephrology

Dental Services

Preventive Services
(Exams, Cleaning, and Sealants)
Comprehensive Dentistry
(Fillings, Extractions, and Root Canals)

Other Health Services

Pharmacy
Laboratory and X-Rays
Social Services
Behavioral Health
WIC Program
Health Education
Physical Therapy

La Fe Culture and Technology Center

Culture Arts Education
US Citizenship Preparedness
Computer Literacy
Audio & Video Production Studios

Community Outreach Service

La Fe Senior Companion Program

CENTRO DE SALUD FAMILIAR LA FE



Patient Pamphlet

Administrative Offices

1314 E. Yandell
El Paso, TX 79902
(915) 534-7979

“La Salud de la Comunidad es La Fe”

MISSION

Our mission is to improve the quality of life of those we serve by continuously enhancing the health and human services provided.

The philosophical base of La Fe is predicated on the principle that no person should be denied, or not have available, quality health services due to race, creed, sex, age, national origin, handicap, or ability to pay.

OUR HISTORY

In 1967, the Ochoa Parent's Association had a dream to establish a clinic in their barrio. The dream came true and now we have 7 clinics throughout the El Paso Community.

PATIENT RIGHTS

Centro de Salud Familiar La Fe, Inc. believes that all patients have the right to professional, ethical, quality services delivered in a courteous manner. Tell us how we can continuously improve.

Anyone who has concerns about patient care or safety in our organization is encouraged to contact the Administrative Offices located at 1314 E. Yandell (915) 534-7979. Our organization is accredited by the Joint Commission. If you feel your concerns have not been adequately resolved by one of our administrators, we encourage you to contact the Joint commission at (800) 994-6610.

GENERAL INFORMATION

- You may qualify to pay a reduced fee based on your income, others pay 100% for services received. Questions regarding our fees may be directed to the billing department.
- Do not lose your benefits with the Clinic. Remember to renew your membership once a year.
- Keep us informed of any changes with your address, phone number, and payment sources (Medicaid, Medicare, Private Insurance, etc.).
- To better serve you, we ask that you do not bring children with you if you have been scheduled to see the dentist. Children need your full attention and you will not be able to provide it if you are receiving services.
- Central Clinic Laboratory is open daily at 7:00 a.m. Check with the laboratory before coming in for lab tests for special instructions- e.g. fasting, special diet, 24 hour urine collection.
- When you come in to see the doctor, bring with you the medications you are taking.
- Order your refills on time. In case you run out of medications, report to the pharmacy.
- If you will not be able to keep your appointment, please call us at least 24 hours in advance to cancel or re-schedule your appointment.

SPECIAL NEEDS

- The clinic is equipped to provide services to patients with disabilities. If you or a family member is in need of an interpreter, please let us know.
- You have the right to accept or refuse treatment. With an "advance directive" you can declare ahead of time how and by whom medical decisions will be made on your behalf. For more information, you can talk to the staff at the clinic.

AFTER HOURS PHONE

The Center maintains a 24 hour answering service. Registered patients that need to speak to a physician or dentist after clinic hours may call their clinic number and request to be contacted by a provider on call.

At our CENTRAL FACILITY you may access services directly by dialing the following numbers:

Departments	Phone Number
Dental Reception	545-7000 ext. 2211
Laboratory	545-7000 ext. 2311
Pharmacy	545-7080
Medical Reception	545-4550
W.I.C. Department	545-7000 ext. 2511