







Technology Department - October Report (10/1 - 10/31)







- **Cybersecurity**

- Google Security

- Gmail

- 1.5M Emails Messages Accepted/Delivered 
 - 158K were rejected 
 - 50K were identified as Spam 
 - 6.4K were identified as Phishing 
 - 37 were identified having a suspicious attachments 
 - 8.8K were identified as Spoofing 
 - 0 emails were identified as Malware




- Account Information

- 10,859 Active Accounts 
- 23.46TB of storage 
- 589.8K Files shared externally 
- 565 Suspicious login attempts 
- 2.1K Failed user login attempts 
- Data Loss Prevention (DLP) policy
 - 19 High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- 1307 Data Center Colocation Services opening is at 2:00 pm on Tuesday, November 29, 2022
- Near future
 - E-Rate Network Switches
 - E-Rate Network Wireless Controller

- **Technology Help Desk Tickets**

- 525 New Technology Support Tickets Created  (65%)
- 763 Tickets were resolved  (53%)
- 206 Tickets remain unresolved  (52%)

- **Projects**

- Cybersecurity - Continue working on security vulnerabilities that have been identified by Arctic Wolf.
- Continue to work with Benson Electric to install/move wireless access points following our Blended Learning Wireless Assessment report
- New AV equipment has been ordered for the DSC School Board Meeting Space. Some items have been received