



SOUTH SAN ANTONIO INDEPENDENT SCHOOL DISTRICT

Agenda Item Summary

Meeting Date: Monday, April 20, 2026

Agenda Section: Consent

Agenda Item Title: Memorandum of Understanding Between United Way of San Antonio and Bexar County and the SSAISD Student Support Services Department

From: Dr. Jennifer Gutierrez Deputy Superintendent

Additional Presenters if Applicable: Monica Garcia, Director of Student Support Services

Description: United Way will provide Care Navigators and implement targeted outreach efforts to reengage K–12 students in school, utilizing school district–provided leaver lists and cohort rosters. These efforts will focus on connecting at-risk youth and young adults with information and resources to support the restoration of their educational and/or career pathways.

In addition, Care Navigators will provide resources and support to students and their families, collaborate with Attendance Advocates to improve student attendance, and monitor the effectiveness of retention strategies for at-risk youth. United Way will also collect and submit data on the number of recovered and unrecovered leavers.

These combined efforts aim to increase the district’s graduation rate, reduce the dropout rate, and improve average daily attendance (ADA).

Historical Data: United Way has been assisting many districts to help overcome barriers for students to attend school. United Way is a current South San ISD partner.

Recommendation: To approve agreement with United Way San Antonio and Bexar County and SSAISD Student Support Services department.

Purchasing Director and Approval Date:

Funding Budget Code and Amount: N/A

Goal 1: SSAISD will increase academic achievement for all students and thus closing the gap between student populations in pursuit of advanced performance.



UNITED WAY
San Antonio and
Bexar County

**South San Antonio Independent School District and United Way of San Antonio and Bexar County
Tomorrow's Promise Initiative
Memorandum of Understanding 2025-2026 and 2026-2027**

Tomorrow's Promise is an Opportunity Youth initiative supported by United Way of San Antonio and Bexar County (United Way). The mission of United Way is to unite the community to identify and solve our most critical issues. This Memorandum of Understanding (MOU) is in response to a request from South San Antonio ISD for Care Navigator services and is written to outline the roles and relationships of these two entities related to working together to provide support of South San Antonio ISD students and their families.

Services to be provided: United Way will provide Care Navigators and other outreach efforts to reengage K-12 students in school and other supports using the school district provided leaver lists/cohort rosters; connect at-risk youth and young adults with information and resources to restore one's education and/or career pathway; provide resources to the student/families; submit data on the number of recovered/unrecovered leavers; and monitor the retention strategies utilized for at-risk youth.

Principal Participants: United Way shall collaborate with the Director of Retention & Graduation Protection Programs and staff. United Way will provide data to include the recovery of leavers/student success, provide monthly report to campus staff over attendance measures and leaver list, and provide mid-term and final report of progress.

To better serve the needs of students and their families, United Way will provide access to various programs and services that address multiple aspects of their lives. These programs may include, but are not limited to, initiatives that support early childhood education, parental engagement, and mental health resources, as well as those that aim to reduce socioeconomic barriers and improve access to essential services. United Way will work closely with the school district to identify the most relevant and impactful programs to implement based on the specific needs and circumstances of the school community.

This collaborative effort will ensure that all United Way initiatives and programs effectively address the unique challenges faced by students and their families, creating lasting positive change. The school district agrees to actively promote and facilitate the participation of students and families in these programs, ensuring they are well-informed about the available resources and how to access them. By working together, United Way and the school district can build stronger, more resilient communities that empower students and their families to thrive.

TERMS OF AGREEMENT

South San Antonio ISD will agree to:

- Provide accurate student data to include (but not limited to) student demographic information, residence and contact information, parent/caregiver information, relevant leaver list and status information, originating campus, student IDs.
- Provide additional student data to UWSA as deemed necessary by South San Antonio ISD and United Way of San Antonio and Bexar County
- Data provided as frequently as needed to support the efforts of United Way.
- Utilize Care Navigators until 2026-2027 school year, before MOU renewal
- Assign campus attendance team or liaison to work directly with United Way's Opportunity Youth Director and Care Navigators
- Work directly with United Way Care Navigators to provide information prior to home visits and meetings and interventions

United Way will agree to:

- Assist with recovering dropouts on leaver list.
- Assist with connecting South San Antonio ISD staff to resources for students and families.
- Conduct home visits as requested by the district
- Provide data on the number of students recovered.
- Provide data on the number of home visits conducted.
- Connect disconnected youth to alternative programs to aid in completion of school program.
- Protect privacy and security of student data supplied by South San Antonio ISD through appropriate data storage, use, and access restriction procedures.
- Only utilize the student data provided by South San Antonio ISD for the purposes of this MOU.

Both parties agree to hold harmless each agency, its Board members, staff, volunteers and agents from any liability, loss, damage they may suffer as a result of claims, demands, costs of judgements against them or arising out of the activities to be carried out pursuant to the obligations of the MOU. United Way/Tomorrow's Promise and South San Antonio ISD acknowledge that any said loss or damage resulting from negligence or willful malfeasance is excluded from this agreement to hold harmless.

This MOU is valid from April 21st, 2026, through June 30th, 2027. This MOU will be reviewed annually and may be terminated by either party by providing written notice to the other party of a decision to terminate.

Dr. Saul Hinojosa
Superintendent of Schools
South San Antonio Independent School District

Date

Chris Martin
President & CEO

Date