













Technology Department - November Report (11/1 - 10/30)

- **Cybersecurity**

- Google Security




- Gmail

- 1.3M Emails Messages Accepted/Delivered 
 - 131K were rejected 
 - 1.5M were identified as Spam 
 - 6.1K were identified as Phishing 
 - 45 were identified having a suspicious attachments 
 - 7.4K were identified as Spoofing 
 - 0 emails were identified as Malware
- Account Information
 - 10,876 Active Accounts 
 - 23.9TB of storage 
 - 598.1K Files shared externally 
 - 513 Suspicious login attempts 
 - 1.5K Failed user login attempts 
 - 26 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- Bid-1307 Data Center Colocation Services was opened at 2:00 pm on Tuesday, November 29, 2022
 - One bid received - Involta (Current Provider)
 - The five (5) year maximum bid value cannot exceed \$534,480. We anticipate our five (5) year to be less than half at ~\$199,260
- Near future
 - E-Rate Bid-1308 Network Infrastructure (network switches) should be posted on the FCC USAC E-Rate website
 - E-Rate Bid-13## Wireless Network Controller will be posted on the FCC USAC E-Rate website before January 1, 2023

- **Technology Help Desk Tickets**

- 409 New Technology Support Tickets Created  (25%)
- 407 Tickets were resolved  (48%)
- 206 Tickets remain unresolved  (52%)

- **Projects**

- Cybersecurity - Continue working on security vulnerabilities that have been identified by Arctic Wolf.
- This year we are using Infoseq IQ to run phishing campaigns and provide as needed phishing training for our staff. This service is required to comply with our Beazley Cybersecurity Insurance Policy requirements.
- work with Benson Electric to install/move wireless access points following our Blended Learning Wireless Assessment report
- We have received some of the new AV equipment for the DSC School Board Meeting Space.