

# Quarterly Delinquent Tax Collection Report for Eagle Pass ISD



July – September 2018

## Linebarger Goggan Blair & Sampson, LLP

Travis Park Building, 711 Navarro, Suite 300, San Antonio, Texas 78205 (210) 225-6763 (800) 876-6144 Fax (210) 225-6410 www.lgbs.com

ATTORNEYS AT LAW
711 Navarro, Suite 500
San Antonio, TX 78205

Main: 210.225.6763

October 23, 2018

School Board of Trustees Eagle Pass ISD 1420 Eidson Road Eagle Pass, Texas 78852

RE: July – September 2018 Quarterly Delinquent Tax Collection Report

#### Dear Trustees:

We are pleased to present this quarterly report for the period of July - September 2018 summarizing the delinquent tax collection services we have provided Eagle Pass ISD. Our work plan and activity reports reflect a consistent effort by the firm to maximize results. While we work to collect all eligible accounts referred to the firm, we are mindful to expedite the collection of the District's largest accounts as quickly as possible. Our technology and experienced professionals enable us to work and monitor every delinquent account. The aggressive, but fair approach we take continues to receive good response from taxpayers. Recognizing that legal enforcement is a last resort option, we encourage payment plans for those needing such arrangements to meet their obligations to the District. We want to assure you that while our program is fair and aggressive, we continue to place a high priority on providing professional courteous taxpayer assistance to help those taxpayers that are experiencing financial hardship during these tough economic times.

Our entire staff remains focused on delivering services with the high degree of excellence that you have come to expect from our firm. If you, the school board, or other administrative personnel have any questions about this report or the services we provide Eagle Pass ISD, please contact us.

Kindest regards,

SONIA A. GONZALEZ

Partner

CFD&SG/dt

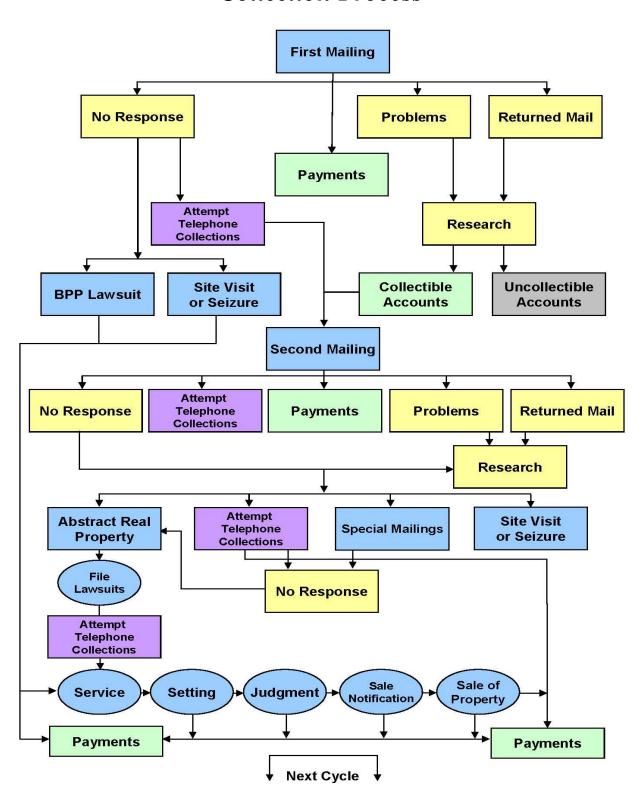
cc: Gilberto Gonzalez, Superintendent of Schools
Ismael Mijares, Assistant Superintendent for Business & Finance
Tohui Valero, Risk Management Director
Rolando Martinez, Tax Assessor Collector

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## Collection Process



Eagle Pass ISD
Delinquent Tax Collection Report July – September 2018

#### EAGLE PASS ISD WORK PLAN

#### **Notifications**

- Mail BPP notice of intent to seize when necessary
- ➤ Mail second notification and 1<sup>st</sup> follow-up notice in September
- ➤ Mail 3<sup>rd</sup> notice and 2<sup>nd</sup> follow-up notice in December
- > Mail special, targeted communications monthly depending on account status each month

### Litigation

- > Randomly file lawsuits, with focus on high dollar, chronic accounts each month
- > Take necessary steps to move all pending cases through the court system each month
- > Conduct bi-yearly Sheriff sales
- > File proof of claims in bankruptcy courts throughout the United States where taxes are due the District, and take actions necessary to secure taxes in the discharge of the bankruptcy

#### Research

- Conduct skip tracing research on all accounts flagged with bad address
- > Secure an abstract of title on property before filing suit on delinquent accounts
- > Conduct follow-up research on defendants where citations have not been successfully served
- > Initiate any other title or ownership research necessary to expedite resolution and payment of accounts

## **Taxpayer Communication**

- ➤ Initiate contact with Real and business personal property accounts to expedite payment
- > Set up payment plans as authorized by the Tax Office
- Remain available during all business hours to assist taxpayers by phone or in person
- Respond to incoming correspondence within three business days

## **Other Workplan Goals**

- Maintain communication with all governmental departments (ie: Tax Office, Appraisal District, District Clerks Office, Sheriffs Department, and Judiciary) involved in the collection process to ensure the collection program remains as efficient as possible and serves to maximize collections while serving the needs of taxpayers
- > Provide reports and information whenever necessary to the District

## **EAGLE PASS ISD**

## **JULY - SEPTEMBER 2018 ACTIVITY SUMMARY**

## **Taxpayer Notifications:**

Mass Mailing Activity			
Letter Date	Letter Type	Account	Dollar Amount
July 2018	Tax Lien Notice	3,572	\$4,143,594.22
September 2018	Tax Lien Notice	131	\$58,015.81
September 2018	First Follow Up	2,975	\$3,703,194.50
TO <sup>-</sup>	ΓAL	6,678	\$7,904,804.53

**Target Mailing Activity:** 

Target Mailing Activity		
Time Period	Number of Letters	Dollar Amount
July – September 2018	349	\$540,668.27

**Taxpayer Assistance and Payment Arrangements:** 

July – September 2018			
Number of Accounts Dollar Amo			
Outbound Collection Calls	593	\$1,196,801.81	
Taxpayer Walk Ins	484	\$1,143,730.76	
In Bound Phone Inquiries & Correspondence	504	\$877,094.68	
Law Firm Payment Holds	11	\$18,171.17	
Tax Office Payment Arrangements	17	\$29,779.61	

**Research and Litigation:** 

July – September 2018			
Activity	Number of Accounts	Dollar Amount	
Abstracts of Title and Ownership Research	365	N/A	
Lawsuits Filed	59	\$260,738.42	
Judgments Entered	24	\$123,624.68	

# **Delinquent Collection Activity**

## A. Mass Mailings

We mail personalized letters to all accounts on the tax roll that are not involved in litigation or have a condition that would prevent immediate legal action such as a payment arrangement, exemption, age or disability deferral, appraisal dispute, or other conditions that negate legal action. The mailing initiated on July 2018 is reflected below.

MASS MAILING ACTIVITY			
Letter Date Letter Type Account Dollar Amount			
July 2018	Tax Lien Notice	3,572	\$4,143,594.22
September 2018	Tax Lien Notice	131	\$58,015.81
September 2018	First Follow Up	2,975	\$3,703,194.50
TOTAL		6,678	\$7,904,804.53

Sample letter can be found on the following page.

## **B.** Targeted Mailing

Each week the Firm mails personalized letters to groups of taxpayers based on the status of the account. The letters include Notice of Default, Trial Notice, Notice of Court Costs Due, Notice of Intent to Enforce Judgment, Notice of Seizure, Notice of Tax Foreclosure, Notice of Non-Suit Letters, and Notice of Lawsuit Dismissal.

TARGET MAILING ACTIVITY			
Time Period Number of Accounts* Dollar Amou			
July 2018	75	\$70,964.77	
August 2018	59	\$92,032.28	
September 2018	215	\$377,671.22	
TOTAL	349	\$540,668.27	

<sup>\*</sup>Targeted Letters are sent to all identified property owners and lien holders associated with the delinquent accounts and any related pending lawsuit.

ATTORNEYS AT LAW
711 Navarro Street, Ste 300
San Antonio, TX 78205

**PHONE:** (210) 225-4422 **FAX:** (210)225-6410 (800) 876-6144

July 9, 2018

Multiple years owed

T0-P0-S49

DELINQUENT TAXES : \$238,591.73 PENALTY/INTEREST : \$830,012.11 TOTAL DUE : \$1,068,603.84

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RE: Acct. #13237 CAD#13237- LOS GUAJILLOS UNIT # 1, LOT 46 - 49 ... and 23 other properties (see attached DELINQUENT ACCOUNT STATEMENTS)

#### ACCOUNT REFERRED FOR LEGAL ENFORCEMENT

Dear Eagle Pass Independent School District Taxpayer:

This law firm has been retained to institute forced collection procedures to collect your delinquent taxes owed to the Eagle Pass Independent School District Tax Assessor-Collector's Office on the above referenced account. This letter and the detailed tax statement enclosed are your notice that these taxes are delinquent and must be paid immediately to avoid legal enforcement.

You must make payment within ten (10) days from the date of this letter. In order to be fair to the vast majority of people who timely pay their taxes, we are in the process of filing suit against those who remain delinquent. Once a suit is filed, court costs in addition to the taxes must be paid to clear the tax lien.

In order to avoid having a suit filed, you should make payment immediately by returning this letter along with your check payable to:

Eagle Pass Independent School District Tax Office PO Box 1530 Eagle Pass, TX 78853 (830) 773-3826

If you believe this statement is in error, or that you are entitled to an exemption, or if you do not own the property please **WRITE** this law office at 711 Navarro Street, Ste 300, San Antonio, TX 78205 and supply the **ACCOUNT NUMBER** along with your comments.

TEXAS LAW REQUIRES THAT WE NOTIFY YOU THAT IF YOU ARE 65 YEARS OF AGE OR OLDER OR DISABLED, AND YOU OCCUPY THE PROPERTY DESCRIBED IN THIS DOCUMENT AS YOUR RESIDENCE HOMESTEAD, YOU SHOULD CONTACT THE APPRAISAL DISTRICT REGARDING ANY ENTITLEMENT YOU MAY HAVE TO A POSTPONEMENT IN THE PAYMENT OF THESE TAXES.

Sincerely, LINEBARGER GOGGAN BLAIR & SAMPSON, LLP

Sonia A. Gonzalez Attorney at Law

ESTA CORRESPONDENCIA SE TRATA DE SUS IMPUESTOS Y LA POSIBILIDAD DE UNA DEMANDA ACERCA DE SU PROPIEDAD. SI USTED DESEA ASISTENCIA POR UNA PERSONA QUE HABLA ESPANOL, LLAME USTED A (800)876-6144 Y UNA PERSONA LE AYUDARA

H-163A

ATTORNEYS AT LAW 711 Navarro Street, Ste 300 San Antonio, TX 78205

PHONE: (210) 225-4422 FAX: (210)225-6410 (800) 876-6144

September 10, 2018

Multiple years owed

T0-P0-S34

DELINQUENT TAXES : \$721.25 PENALTY/INTEREST

\$1,237.49 TOTAL DUE \$1,958.74

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RE: Acct. #83651 CAD#83651- CHULA VISTA UNIT # 5, BLOCK 2, LOT 85, SN #1 TXFLV12A77878FD11; HUD #3 RAD973336; TITLE # 00916020; (IMP ONLY) (see attached DELINQUENT ACCOUNT STATEMENT)

#### ACCOUNT REFERRED FOR LEGAL ENFORCEMENT

Dear Eagle Pass Independent School District Taxpayer:

This law firm has been retained to institute forced collection procedures to collect the Eagle Pass Independent School District delinquent taxes owed on the above referenced account. This letter and the detailed tax statement enclosed are your notice that these taxes are delinquent and must be paid immediately to avoid legal enforcement.

You must make payment within ten (10) days from the date of this letter. In order to avoid legal enforcement, you should make payment immediately by returning the enclosed statement along with your check payable to:

> **Eagle Pass Independent School District Tax Office** PO Box 1530 Eagle Pass, TX 78853 (830) 773-3826

If you believe this statement is in error, or that you are entitled to an exemption, or if you do not own the property, please WRITE this law office at 711 Navarro Street, Ste 300, San Antonio, TX 78205 and supply the ACCOUNT NUMBER along with your comments. If you need to set up a payment plan, contact our office at (800)876-6144 for more information. If you have an active payment plan, a lawsuit will not be filed.

IF YOU ARE 65 YEARS OF AGE OR OLDER OR ARE DISABLED, AND YOU OCCUPY THE PROPERTY DESCRIBED IN THIS DOCUMENT AS YOUR RESIDENCE HOMESTEAD, YOU SHOULD CONTACT THE APPRAISAL DISTRICT REGARDING ANY ENTITLEMENT YOU MAY HAVE TO A POSTPONEMENT IN THE PAYMENT OF THESE TAXES.

Sincerely,

LINEBARGER GOGGAN BLAIR & SAMPSON, LLP

Sonia A. Gonzalez Attorney at Law

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ATTORNEYS AT LAW 711 Navarro Street, Ste 300 San Antonio, TX 78205

PHONE: (210) 225-4422 FAX: (210)225-6410 (800) 876-6144

September 10, 2018

Multiple years owed

T0-P0-S49 

DELINQUENT TAXES : \$238,591.73 PENALTY/INTEREST \$835,496.13 \$1,074,087.86 TOTAL DUE

ոլ||իլիլիոլիոլիսիոնորհիրհիկիկիկիիկիիկիկիկիկիկիկի

RE: Acct. #13237 CAD#13237- LOS GUAJILLOS UNIT #1, LOT 46 - 49 ... and 23 other properties (see attached **DELINQUENT ACCOUNT STATEMENTS)** 

#### NOTICE OF LEGAL ENFORCEMENT

Dear Eagle Pass Independent School District Taxpayer:

Our law firm mailed a letter dated July 11, 2018 advising you to pay your property taxes and they still remain unpaid. You must contact our office to address this matter and avoid legal action. We have legal representatives ready to assist you by calling (800)876-6144.

Failing to contact our office or the Eagle Pass Independent School District Tax Office to pay your taxes can result in a lawsuit being filed against you seeking the foreclosure of your property. Once a lawsuit is filed, court costs and fees associated with the lawsuit will be your responsibility. You can avoid legal action and the possibility of foreclosure by contacting our law office or mailing payment today with the enclosed statement to:

> **Eagle Pass Independent School District Tax Office** PO Box 1530 Eagle Pass, TX 78853 (830) 773-3826

PLEASE DO NOT HESITATE - WE ARE HERE TO HELP YOU. We have been instructed by the Office of the Eagle Pass Independent School District Tax Assessor-Collector to advise you that if you are solicited by a lender offering to loan you money to pay your taxes through a tax lien transfer loan, be aware that administrative fees and costs are associated with the tax lien transfer loan. To learn about the options available to you to pay your taxes, contact our law office or the Eagle Pass Independent School District Tax Office.

If you believe this statement is in error, or that you are entitled to an exemption, or if you do not own the property please WRITE this law office at 711 Navarro Street, Ste 300, San Antonio, TX 78205 and supply the ACCOUNT NUMBER along with your comments.

TEXAS LAW REQUIRES THAT WE NOTIFY YOU THAT IF YOU ARE 65 YEARS OF AGE OR OLDER OR DISABLED, AND YOU OCCUPY THE PROPERTY DESCRIBED IN THIS DOCUMENT AS YOUR RESIDENCE HOMESTEAD, YOU SHOULD CONTACT THE APPRAISAL DISTRICT REGARDING ANY ENTITLEMENT YOU MAY HAVE TO A POSTPONEMENT IN THE PAYMENT OF THESE TAXES.

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## C. Telephone/Personal Contact

The Firm maintains a collections department staffed with professionals who are dedicated to making personal contact to collect taxes due. The volume of calls initiated each month is shown below. A list of accounts who have been contacted can be made available to the District upon request.

OUTBOUND COLLECTION CALLS			
Time Period Number of Accounts Dollar Amount			
July 2018	150	\$267,643.45	
May 2018	133	\$278,942.72	
September 2018	310	\$650,215.64	
TOTAL	593	\$1,196,801.81	

## **CHAPTER III**

# Taxpayer Assistance

## A. Taxpayer Inquiries

Taxpayers are encouraged to contact the firm to resolve their delinquent accounts. We have experienced bilingual personnel available Monday – Friday from 9:00 am to 5:30 pm to assist taxpayers. Each communication represents an opportunity to resolve problems and facilitate the payment of taxes. In addition, taxpayers may tender payments at our local office located on Monroe Street. Our employees will hand deliver those payments to the respective tax offices that same day. We provide taxpayers with receipts to confirm that payment was tendered. This chapter of the report summarizes our taxpayer assistance efforts based on the origin of the inquiry (phone or correspondence).

TAXPAYER WALK IN INQUIRIES		
Time Period	Number of Accounts	Dollar Amount
July 2018	195	\$452,867.78
August 2018	145	\$388,253.46
September 2018	144	\$302,609.52
TOTAL	484	\$1,143,730.76

IN BOUND CORRESPONDENCE AND PHONE INQUIRIES		
Time Period Number of Accounts Dollar Amount		
July 2018	177	\$288,945.26
August 2018	124	\$240,980.86
September 2018	203	\$347,168.56
TOTAL	504	\$877,094.68

#### **B.** Payment Arrangements

Taxpayers who are unable to pay their delinquent taxes in full are provided payment plan options based on the criteria set forth by the District. We encourage taxpayers who need assistance to utilize this payment opportunity to resolve their delinquent accounts.

Payment plans help to expedite payment in full by allowing financially challenged taxpayers partial payment options. The Tax Office provides formal payment contracts with specified time periods to pay off the delinquent balance. During the payoff period the account is placed on hold to prevent collection enforcement through legal action. Payment resolutions negotiated by the Firm usually involve business and larger real estate accounts because of the direct contact we initiate to collect the taxes. If partial payments are the only feasible way to resolve the account, we agree to process their partial payments and extend a 30 day hold to make their next payment.

When a payment hold is placed on the account, the Firm will not take legal action to collect the taxes due. All payment holds have a drop date so that collection enforcement can resume as necessary. If an account is already involved in litigation when a payment agreement is made, the litigation process is allowed to continue until a judgment is entered. Efforts to enforce the judgment will not be taken as long as the taxpayer complies with the payment plan.

LAW FIRM PAYMENT HOLDS		
Time Period	Number of Accounts	Amount Remaining Due
July 2018	1	\$0.00
August 2018	5	\$6,107.77
September 2018	5	\$12,063.40
TOTAL	11	\$18,171.17

TAX OFFICE PAYMENT ARRANGEMENTS			
Time Period Number of Amount Accounts Remaining Due			
July 2018	3	\$6,832.64	
August 2018	7	\$13,046.32	
September 2018	7	\$9,900.65	
TOTAL	17	\$29,779.61	

## Research

## A. Address and Ownership Research

The Firm's research personnel have access to national search engines to update address information on return mail or accounts on the tax roll that have an insufficient address. Our in-house research specialists are also trained to resolve complex ownership errors in the deed records. In some cases the research must go back to the original plats from the 1800's. When a new address or new ownership record is found, we share our findings with the Maverick County Appraisal District so that they may verify the data and update their records.

ADDRESS & OWNERSHIP RESEARCH				
Time Period	Number of Accounts			
July 2018	102			
August 2018	85			
September 2018	138			
TOTAL	325			

#### **B.** Title Research

Prior to the filing of a lawsuit, the Firm will request an abstract of title from our abstractors to ensure that all lien holders are enjoined in the lawsuit. We randomly select accounts for litigation in addition to selecting specific accounts that we have determined require legal action. If title cannot be verified, the Firm's in-house research team will work with our abstractors and Maverick County Appraisal District to complete the title process.

ABSTRACTS OF TITLE PROCESSED			
Time Period	Title Orders Requested	Title Orders Received	
July 2018	0	13	
August 2018	0	12	
September 2018	0	15	
TOTAL	0	40	

## **CHAPTER V**

## Litigation

The Firm will file lawsuits as necessary to collect taxes due the District. When we file lawsuits we will work closely with the Maverick County District Clerk, Sheriff's Department and Judiciary to ensure our litigation procedures help to expedite the prosecution of every lawsuit filed. Dockets will be set regularly in accordance to the Judge's calendar and sheriff sales will be held as often as necessary on the steps of the Maverick County Courthouse.

The Firm is proactive in its efforts to collect taxes involved in bankruptcy. We monitor new bankruptcy filings every week to determine if taxes are due to our clients. Claims are filed immediately and include not only delinquent taxes but also current year taxes that will be due the District.

TRIAL JUDGMENTS				
Suit Number	Suit Number Judgment Date		Judgment Amount	
12-09-04629-TXAJA	16-Jul-2018	JUDGMENT ENTERED	\$1,440.14	
15-01-04925-TXAJA	16-Jul-2018	NEEDS ABSTRACT OF JUDGMENT	\$1,585.42	
14-09-04854-TX	10-Sep-2018	JUDGMENT ENTERED	\$6,128.86	
15-11-05037-TXAJA	16-Jul-2018	TAKE NOTHING JUDGMENT	\$1,100.89	
16-05-05067-TXAJA	16-Jul-2018	NEEDS ABSTRACT OF JUDGMENT	\$1,464.92	
16-07-05086-TX	10-Sep-2018	JUDGMENT ENTERED	\$5,009.49	
16-09-05098-TX	10-Sep-2018	JUDGMENT ENTERED	\$2,135.33	
17-03-05173-TXAJA	28-Aug-2018	JUDGMENT ENTERED	\$16,808.02	
17-08-05245-TXAJA	16-Jul-2018	JUDGMENT ENTERED	\$955.98	
17-09-05272-TX	10-Sep-2018	JUDGMENT ENTERED	\$5,640.13	
17-09-05280-TX	10-Sep-2018	JUDGMENT ENTERED	\$2,424.52	
17-11-05308-TX	10-Sep-2018	JUDGMENT ENTERED	\$4,488.23	
18-01-05366-TX	10-Sep-2018	JUDGMENT ENTERED	\$2,345.65	
18-01-05357-TXAJA	28-Aug-2018	JUDGMENT ENTERED	\$945.46	
18-01-05354-TX	02-Aug-2018	HOLD ON FILE	\$3,407.11	
18-01-05385-TXAJA	28-Aug-2018	JUDGMENT ENTERED	\$2,585.28	

TRIAL JUDGMENTS CONTINUED				
Suit Number	Suit Number Judgment Date		Judgment Amount	
18-01-05386-TX	10-Sep-2018	JUDGMENT ENTERED	\$5,137.21	
18-04-05430-TX	02-Aug-2018	JUDGMENT ENTERED	\$1,472.15	
18-04-05436-TX	02-Aug-2018	JUDGMENT ENTERED	\$8,057.44	
17-07-05237-TXAJA	28-Aug-2018	JUDGMENT ENTERED	\$2,872.91	
17-06-05224-TX	02-Aug-2018	JUDGMENT ENTERED	\$1,225.70	
10-08-04324-TX	10-Sep-2018	JUDGMENT ENTERED	\$15,985.46	
09-07-03972-TX	10-Sep-2018	JUDGMENT ENTERED	\$7,997.67	
06-10-03524-TX	10-Sep-2018	JUDGMENT ENTERED	\$22,410.71	
TOTAL: 24			\$123,624.68	

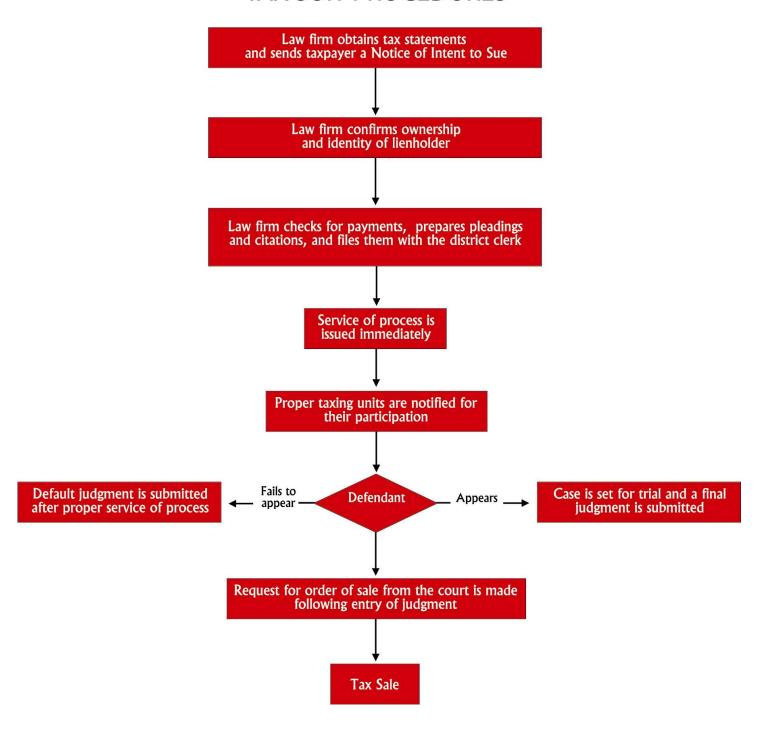
LAWSUITS FILED				
Time Period	Number of Accounts	Dollar Amount		
July 2018	18	\$86,652.86		
August 2018	22	\$107,783.65		
September 2018	19	\$66,301.91		
TOTAL	59	\$260,738.42		

TAX SALES				
Time Period	Number Set	Number Sold	Number Struck Off	Number Cancelled/Paid
July 2018	32	4	0	28
August 2018	22	10	1	11
TOTAL	54	14	1	39

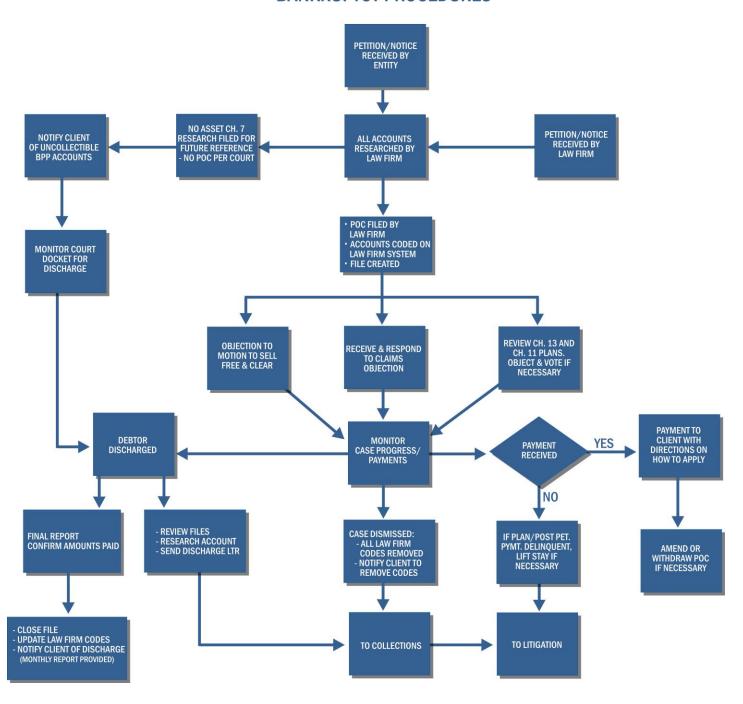
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# BANKRUPTCY FILINGS CLAIMS FILED INVOLVING EAGLE PASS ISD TAX DEBT JULY - SEPTEMBER 2018 Bankruptcy Account Number Debtor Name CLAIM AMOUNT No Claims were filed involving Eagle Pass ISD from July - September 2018 AS OF OCTOBER 2018, THERE ARE 33 EAGLE PASS ISD ACCOUNTS INVOLVED IN ACTIVE BANKRUPTCY PROCEEDINGS WITH DELINQUENT PROPERTY TAXES TOTALING \$125,127.22

## TAX SUIT PROCEDURES



# LINEBARGER GOGGAN BLAIR & SAMPSON, LLP BANKRUPTCY PROCEDURES



Eagle Pass ISD

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# **CHAPTER VI**

## Collection Results

Linebarger Goggan reports collections based on information provided to the Firm from the Tax Office. The table below reflects delinquent tax collection results based on monthly reports from The Eagle Pass ISD Tax Assessor Collector.

	EAGLE PASS ISD Delinquent Tax Collections					
	Tax Year 2018-2019	Tax Year 2017-2018	Tax Year 2016-2017	Tax Year 2015-2016	Tax Year 2014-2015	Tax Year 2013-2014
September	\$192,175.81	\$209,888.19	\$212,587.16	\$188,495.24	\$193,855.12	\$145,947.96
October		\$191,906.59	\$209,262.13	\$143,756.14	\$211,315.28	\$145,887.36
November		\$133,200.19	\$137,468.57	\$63,182.62	\$112,645.02	\$132,149.31
December		\$156,011.46	\$108,735.47	\$173,064.84	\$121,153.11	\$119,078.04
January		\$173,092.57	\$101,613.38	\$61,975.81	\$153,108.95	\$131,426.94
February		\$187,860.02	\$154,938.56	\$141,230.70	\$193,834.49	\$163,508.41
March		\$279,423.01	\$176,681.83	\$114,705.08	\$171,836.53	\$123,217.22
April		\$195,940.76	\$112,795.46	\$92,505.86	\$101,490.17	\$75,694.88
May		\$133,072.20	\$125,212.10	\$119,949.09	\$104,059.54	\$97,028.53
June		\$168,036.91	\$129,904.61	\$123,781.09	\$99,460.75	\$100,312.59
July		\$278,545.66	\$217,998.06	\$268,938.44	\$243,696.59	\$322,081.86
August		\$228,191.75	\$280,994.53	\$199,639.01	\$196,864.02	\$288,126.34
TOTAL	\$192,175.81	\$2,335,169.31	\$1,968,191.86	\$1,691,223.92	\$1,903,319.57	\$1,844,459.44

## **CHAPTER VII**

# Management and Support Team



Clif Douglass, III Managing Partner/San Antonio Joined in 1986



David Aelvoet Managing Partner/Bankruptcy Joined in 1993



Lilia Gibson Partner Joined in 2003



Ronald Rocha Partner Joined in 1994



Sonia Gonzalez Partner Joined in 2007



Jeff Garcia Partner Joined in 2007



Don Stecker Partner Joined in 2008



Brad Balderrama Attorney Joined in 2009



Darbey Wehrle Financial Reporting Manager Joined in 1988



Edra Anderson Bush Attorney Joined in 2016



Nadine Quintanilla Assistant Operations Manager/Regional Supervisor Joined in 1994



Ana Cantu Collections Manager Joined in 2009 Eagle Pass Office



Sara Garza Bankruptcy Manager Joined in 1983



Lorena De Hoyos Office & IT Administrator Joined in 2000



Baudi Cepeda Operations Manager Joined in 2006



John Fry Collection Manager Joined in 2004



Rosa Cruz Litigation Assistant Joined in 2011 Eagle Pass Office



Cecilia Chance Litigation Assistant Joined in 2013 Eagle Pass Office



Lindsay Moy Assistant Operations Manager Joined in 2002



Irene Castillo Lawsuit Production Joined in 1998



Leticia Crespin Litigation Assistant Joined in 2002



Alison McConnon Litigation Assistant/ Research Analyst Joined in 2015



Laura Ibarra Litigation Assistant Joined in 2015



Tamika Temple Litigation Assistant Joined in 2015



Yvette Balderas Bankruptcy Assistant Joined in 2010



Maria Hunter Bankruptcy Assistant Joined in 2013



Veronica Gomez Bankruptcy Assistant Joined in 2001