# **SUMMARY OF COMMUNITY BENEFITS April 1, 2017 – June 30, 2017**

## CHRISTUS SPOHN HOSPITAL ALICE CHRISTUS SPOHN HOSPITAL BEEVILLE CHRISTUS SPOHN HOSPITAL KLEBERG

August 2017

### SUMMARY OF COMMUNITY BENEFITS PROVIDED BY CHRISTUS SPOHN HOSPITAL ALICE, CHRISTUS SPOHN HOSPITAL BEEVILLE, AND CHRISTUS SPOHN HOSPITAL KLEBERG JULY 2017

Throughout the year, CHRISTUS Spohn Hospital Alice, CHRISTUS Spohn Hospital Beeville and CHRISTUS Spohn Hospital Kleberg (collectively, the "Hospitals") provide healthcare services to the residents of Nueces County and Region 4, including inpatient and outpatient hospital services at their facilities and other healthcare and educational services in clinics and throughout the community. As part of their collaboration with the Nueces County Hospital District ("the District"), memorialized in the Nueces County Indigent Care Affiliation Agreement, the Hospitals have agreed to provide the District reports summarizing the services they provide in the community. In accordance with the State of Texas' requirements for receipt of Medicaid supplemental payments under the Texas Demonstration Waiver program, the Hospitals and the District have certified that the Hospitals will not provide service summary reports more often than quarterly. Following is a summary report which provides an overview of the community services provided by the Hospitals in the three months ending June 30, 2017.

#### **Hospital Services**

The Hospitals provide a significant amount of uncompensated care to residents of Nueces County and surrounding communities, and experience unreimbursed costs for these services totaling approximately \$23.4 million annually.

The Hospitals recognize the need to support community health improvement services as well as local charitable organizations and collaborate to reach out to the surrounding communities. This outreach includes contributing funding to community agencies, providing education services to health professionals, operating a mobile clinic under its Community Outreach program, providing supervision to healthcare students, and providing free health screenings under its Cardiac Risk and Breast Care programs.

#### CHRISTUS Spohn Hospital Alice ("Alice")

- ➤ Alice provides a significant amount of uncompensated care to residents of Jim Wells County and surrounding communities, and experiences unreimbursed costs for these services totaling approximately \$8.6 million annually.
- Alice also provided nearly \$11 million in inpatient and outpatient charitable healthcare services to indigent patients of Region 4 over the last three months. Although Alice remains willing and able to provide charity hospital services to patients eligible for Nueces Aid, no Nueces Aid patients presented for services at Alice during this period.
- ➤ Alice recognizes the need to provide emergency services to all residents of the community, including low-income and needy patients, and provides these services

regardless of a patient's ability to pay. Alice has achieved a Level IV Trauma Center designation by the State's Bureau of Emergency Management based on the 24-hour access to emergency physicians, radiology, and clinical laboratory services that Alice offers the local community. Included as **Exhibit A** is documentation supporting Alice's provision of these services, encompassing 6,826 patient visits, of which 53% represent charity, Medicaid and uninsured patients.

- ➤ Alice recognizes that the state infant mortality rate exceeds 5% each year and the hospital is focused on reducing this rate. Through its superior pediatric facilities and newborn delivery services, Alice is proud to have brought 68 healthy babies into the world in the last quarter. Included as **Exhibit B** is information regarding these delivery services, of which over 84% represented charity, uninsured and Medicaid services.
- ➤ Patients requiring psychiatric services are often one of the most under-served populations in a community and Alice strives to ensure that these patients receive appropriate care. In response to the needs of the community, Alice established an inpatient psychiatric unit. Alice provided services to 9 inpatients in the past three months. Included as **Exhibit C** is documentation of the psychiatric services provided by Alice.

#### CHRISTUS Spohn Hospital Beeville ("Beeville")

- ➤ Beeville provides a significant amount of uncompensated care to uninsured residents of the County and surrounding communities, and experiences unreimbursed costs for these services totaling approximately \$7.2 million annually.
- ➤ Beeville also provided over \$5.8 million in inpatient and outpatient charitable healthcare services to indigent patients during this period. Although Beeville remains willing and able to provide charity hospital services to patients eligible for Nueces Aid, no Nueces Aid patients presented for services at Beeville during this period.
- ➤ Beeville recognizes the need to provide emergency services to all residents of its community, including low-income and needy patients, and provides these services regardless of a patient's ability to pay. Beeville has achieved a Level IV Trauma Center designation by the State's Bureau of Emergency Management based on the 24-hour access to emergency physicians, radiology, and clinical laboratory services that Beeville offers the local community. Included as **Exhibit D** is documentation supporting Beeville's provision of these services. Of the 5,806 emergency encounters provided by Beeville, over 59% represent services provided to Medicaid, charity and uninsured patients.
- ➤ Beeville recognizes that the state infant mortality rate exceeds 5% each year and the hospital is focused on reducing this rate. Included as **Exhibit E** is information on the 63 newborn deliveries Beeville performed during this period, 83% of which represent services to Medicaid, charity and uninsured.

#### CHRISTUS Spohn Hospital Kleberg ("Kleberg")

- ➤ Kleberg provides a significant amount of uncompensated care to residents of the County and surrounding communities, and experiences unreimbursed costs for these services totaling approximately \$7.6 million annually.
- ➤ Kleberg also provided over \$9.8 million in inpatient and outpatient charitable healthcare services to indigent patients during this period. Although Kleberg remains willing and able to provide charity hospital services to patients eligible for Nueces Aid, no Nueces Aid patients presented for services at Kleberg during this period.
- ➤ Kleberg recognizes the need to provide emergency services to all residents of its community, including low-income and needy patients, and provides these services regardless of a patient's ability to pay. Kleberg has achieved a Level IV Trauma Center designation by the State's Bureau of Emergency Management based on the 24-hour access to emergency physicians, radiology, and clinical laboratory services that Kleberg offers the local community. Included as **Exhibit F** is documentation supporting Kleberg's provision of these services to 5,349 patients, of which approximately 51% represent charity, Medicaid and uninsured patients.
- ➤ Kleberg recognizes that the state infant mortality rate exceeds 5% each year and the hospital is focused on reducing this rate. Through its superior pediatric facilities and newborn delivery services, Kleberg is proud to have brought 54 healthy babies into the world during the last quarter. Included as **Exhibit G** is information regarding these delivery services, of which 87% represented charity, uninsured and Medicaid services.

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## **CHRISTUS Spohn Hospital – Alice**

Emergency Room Services
Newborn Services
Psychiatric Services

### CHRISTUS Spohn Hospital - Alice Emergency Room April 1,2017-June 30,2017

Insurance	# of Visits	Medicaid/Charity/Self-Pay
Aetna HMO	58	
Aetna Medicare Plans	9	
Aetna PPO	100	
Agency	41	
Blue Cross TX HMO Blue Advantage (HIX)	76	
Blue Cross TX Med Adv	2	
Blue Cross TX PPO	385	
Blue Cross TX PPO HEB	13	
Blue Cross TX Traditional	1	
Care Improvement Plus	176	
Care Improvement Plus MM	38	
Cenpatico Behavioral Health	1	
CHRISTUS Health Plan	76	
Christus Health TX Star	45	
Cigna	1	
Cigna PPO	85	
Commercial	18	
Commercial (HIX)	2	
Driscoll Children's Chip	31	31
Driscoll Children's Star	825	825
First Health	9	
Healthcare Highways PPO	3	
HealthSmart ACCEL PPO	1	
Hospice	3	
Humana Gold Choice	118	
Humana Gold Plus	183	
Humana HMO Premier (HIX)	3	
Humana PPO	91	
Medicaid	185	185
Medicaid Pending	33	33
Medicare	1126	
Molina Star	2	2
Molina Star Plus	9	9
Multiplan PPO	15	
Out of Network Medicaid	27	27
Out of Network Medicare	3	
PHCS PPO	8	
Secure Horizons	30	
Self Pay	1832	1832
Spohn Health Network	18	

### CHRISTUS Spohn Hospital - Alice Emergency Room April 1,2017-June 30,2017

Insurance	# of Visits	Medicaid/Charity/Self-Pay
Superior Chip	6	6
Superior Foster Care	2	2
Superior Medicare Adv	1	
Superior Star	288	288
Superior Star Plus	300	300
Tricare	45	
Triwest	17	
Triwest VA	10	
United Healthcare Medicare Solutions	160	
United Healthcare Options PPO	5	
United Healthcare PPO	180	
United Healthcare Star Plus	54	54
United Healthcare Texas Star	28	28
UTMB Chip	6	6
Wellmed	16	
Workers Comp	26	
Grand Total	6,826	3,628
Medicaid, Chairty, Self-Pay	53%	

### CHRISTUS Spohn-Alice Newborns April 1, 2017-June 30, 2017

<u>Insurance</u>	# Visits	Medicaid/Charity/Self-Pay
Aetna HMO	1	
Aetna PPO	2	
Blue Cross TX HMO Blue Advantage (HIX)	1	
Blue Cross TX PPO	5	
Christus Health TX Star	1	1
Driscoll Children's Star	35	35
Medicaid	3	3
Self Pay	2	2
Superior Star	16	16
United Healthcare PPO	2	
Grand Total	68	57

Medicaid, Charity, Self-Pay 84%

### CHRISTUS Sphon-Alice Psych April 1, 2017-June 30, 2017

# Visit	Insurance
	Cenpatico Behavioral Health
	LifeSynch
	Medicare
	Grand Total

# **CHRISTUS Spohn Hospital – Beeville**

# **Emergency Room Services Newborn Services**

### CHRISTUS Spohn-Beeville Emergency Room April 1,2107-June 30, 2017

Insurance	# Visits	Medicaid/Charity/Self-Pay
Aetna HMO	73	
Aetna Medicare Plans	6	
Aetna PPO	89	
Agency	22	22
Blue Cross TX HMO	1	
Blue Cross TX HMO Blue Advantage (HIX)	22	
Blue Cross TX PPO	282	
Blue Cross TX PPO HEB	4	
Blue Cross TX Traditional	1	
Care Improvement Plus	70	
Care Improvement Plus MM	18	
CHRISTUS Health Plan	62	
Christus Health TX Chip	7	7
Christus Health TX Star	103	103
Cigna PPO	59	
Commercial	58	
Commercial (HIX)	1	
Driscoll Children's Chip	41	41
Driscoll Children's Star	859	859
First Health	5	
Humana Gold Choice	90	
Humana Gold Plus	176	
Humana PPO	25	
Medicaid	131	131
Medicaid Pending	25	25
Medicare	682	
Molina Star	1	1
Molina Star Plus	4	4
Multiplan PPO	4	
Out of Network Medicaid	25	25
Out of Network Medicare	7	
PHCS PPO	8	
Secure Horizons	33	
Self Pay	1457	1457
Spohn Health Network	9	
Superior Chip	9	9
Superior Chip Perinate	1	1
Superior Foster Care	1	1
Superior Star	266	266
Superior Star Plus	180	180

### CHRISTUS Spohn-Beeville Emergency Room April 1,2107-June 30, 2017

Insurance	# Visits	Medicaid/Charity/Self-Pay
Texas Athletic Network	1	
Tricare	58	
Triwest VA	3	
United Healthcare Medicare Solutions	87	
United Healthcare Options PPO	2	
United Healthcare PPO	417	
United Healthcare Star Plus	79	79
United Healthcare Texas Star	9	9
UTMB Chip	195	195
Wellmed	8	
Workers Comp	30	
Grand Total	5,806	3,415
Medicaid, Charity, Self-Pay	59%	

### CHRISTUS Spohn-Beeville Newborns April 1, 2017-June 30, 2017

Insurance	# Visits	Medicaid/Charity/Self-Pay
Aetna HMO	2	
Aetna PPO	1	
Blue Cross TX PPO	3	
CHRISTUS Health Plan	2	
Christus Health TX Star	1	1
Cigna PPO	1	
Driscoll Children's Star	34	34
Humana PPO	1	
Medicaid	4	4
Medicaid Pending	2	2
Superior Star	9	9
Superior Star Plus	2	2
United Healthcare PPO	1	
<b>Grand Total</b>	63	52
Medicaid, Charity, Self-Pay	83%	

# **CHRISTUS Spohn Hospital – Kleberg**

# **Emergency Room Services Newborn Services**

### CHRISTUS Spohn-Kleberg Emergency Room April 1, 2017-June 30, 2017

April 1, 2017-Julie 30, 2017		
Insurance	# Visits	Medicaid/Charity/Self-Pay
Aetna HMO	70	
Aetna Medicare Plans	4	
Aetna PPO	145	
Agency	160	160
Blue Cross TX HMO	1	
Blue Cross TX HMO Blue Advantage (HIX)	26	
Blue Cross TX PPO	334	
Blue Cross TX PPO HEB	10	
Blue Cross TX Traditional	1	
Care Improvement Plus	75	
Care Improvement Plus MM	19	
CHRISTUS Health Plan	68	
Christus Health TX Chip	1	1
Christus Health TX Star	50	50
Cigna PPO	67	
Com Managed Medicaid Med Nec Denial	1	1
Commercial	28	
Commercial (HIX)	3	
Diocese of Corpus Christi	1	
Driscoll Children's Chip	20	20
Driscoll Children's Star	605	605
First Health	12	
HealthSmart PPO	1	
Humana Gold Choice	83	
Humana Gold Plus	128	
Humana HMO Premier (HIX)	1	
Humana PPO	42	
Medicaid	146	146
Medicaid Pending	21	21
Medicare	741	
Molina Star	1	1
Molina Star Plus	6	6
Multiplan PPO	3	
Out of Network Medicaid	29	29
Out of Network Medicare	3	
PHCS PPO	13	
Secure Horizons	14	
Self Pay	1238	1238
Spohn Health Network	58	
Superior Chip	5	5
Capanor omp	<b>J</b>	3

### CHRISTUS Spohn-Kleberg Emergency Room April 1, 2017-June 30, 2017

Insurance	# Visits	Medicaid/Charity/Self-Pay
Superior Foster Care	2	2
Superior Medicare Adv	2	
Superior Star	210	210
Superior Star Plus	143	143
Tricare	116	
Triwest	1	
Triwest VA	6	
United Healthcare Medicare Solutions	132	
United Healthcare Options PPO	12	
United Healthcare PPO	154	
United Healthcare Star Plus	104	104
United Healthcare Texas Star	7	7
USFHP	3	
Wellmed	187	
Workers Comp	36	
Grand Total	5,349	2,749
Medicaid, Charity, Self-Pay	51%	

### CHRISTUS Spohn-Kleberg Newborns April 1, 2017-June 30, 2017

Insurance	# Visits	Medicaid/Charity/Self-Pay
Blue Cross TX PPO	1	
Christus Health TX Star	1	1
Driscoll Children's Star	31	31
Medicaid	3	3
Self Pay	3	3
Superior Star	9	9
Tricare	4	
United Healthcare PPO	2	
<b>Grand Total</b>	54	47

Medicaid, Charity, Self-pay 87%