## Questions Submitted by Trustee Connie Prado October 18, 2017 Regular Called Board Meeting

Consent: Item #10 Softball Field Scoreboard

**Question 1:** What is the estimated start date for installation for this softball field improvement?

Answer: November 10, 2017

**Question 2:** What is the estimated installment completion date for this softball field improvement?

Answer: November 17, 2017

**Question 3:** *Is there a warranty period for this scoreboard?* 

Answer 4: Yes

**Question 4:** What are the limitations or exclusions of the warranty?

Answer:

SPECTRUM CORPORATION warrants that your Spectrum Scoreboard, except as noted below, is, from the date of installation, warranted for a period of Five (5) Years against defects in electronic parts and workmanship.

SPECTRUM CORPORATION Spectra Lite Advanced LED Digits are warranted for a period of Ten (10) Years.

SPECTRUM CORPORATION Multi-Component Urethane finish is warranted for a period of Ten (10) Years.

SPECTRUM CORPORATION provides Two (2) Years of On-Site Service which includes parts, labor and travel expenses. Spectrum will repair or replace, at Spectrum's option, any parts found defective. Parts may also be returned to the factory, either by person or shipped insured prepaid in a proper protective container for Parts Exchange.

A written, dated letter with the following information must accompany the product when returned to the factory for service:

- 1) Description of the problem;
- 2) Name and phone number of someone familiar with the nature of the problem;
- 3) Physical address for return shipment; and
- 4) Purchase order number from your business office authorizing payment of repair(s).

No person is authorized to give warranty service, extend, or modify this warranty unless it is in writing and is signed by an officer of SPECTRUM CORPORATION. This warranty supersedes all other warranties, either expressed or implied. No charge for time or materials used by others in making repairs will be paid by SPECTRUM CORPORATION. Warranty does not cover unauthorized repairs or modifications, abuse, acts of nature, exceptionally high or low voltage, and/or improper grounding, installation, operation, or shipment to the factory.

**Question 5:** What school district departments will be trained on how to operate and maintain the scoreboard? Will the vendor provide these services?

In regards to 'training', the Scoreboard Installers will train personnel on how to program the scoreboard when they are on-site and the installation is completed. The scoreboard controller will have a programming manual for reference and, they can call on the 800# anytime they have questions. The Facilities electrical staff and the athletic department staff will be trained on the use and care of the scoreboard. The facilities department will video the training and make it available for future training of personnel.