

IT Report – 10/28/14

INCIDENTS BY STATUS

Last 10 Incident Requests

Period






Work Queue

Incident Totals

- 2 New Request
- 0 UNASSIGNED
 - 0 Assigned just Work Queue
- 0 Work In Progress
- 166 Complete
- 3 Closed Incident
- 0 Declined
- 0 Parts on Order
- 4 Duplicate Request
- 0 Void
- 0 On Hold
- 0 Waiting More Information
- 0 Open Extended
- 0 Pending
- 0 Waiting Funding
- 0 Deferred
- 2 Forwarded
- 0 ReOpen

Work In Process



-  New Request
-  Complete
-  Closed Incident
-  Duplicate Request
-  Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.