Decatur ISD
Technology Efficiency Report

Technology

- Infrastructure

- Cyber Security

- Content Filter

- Student and Staff equipment

- Work Orders / Technology Requests

- Technology Staff

Infrastructure

Network:

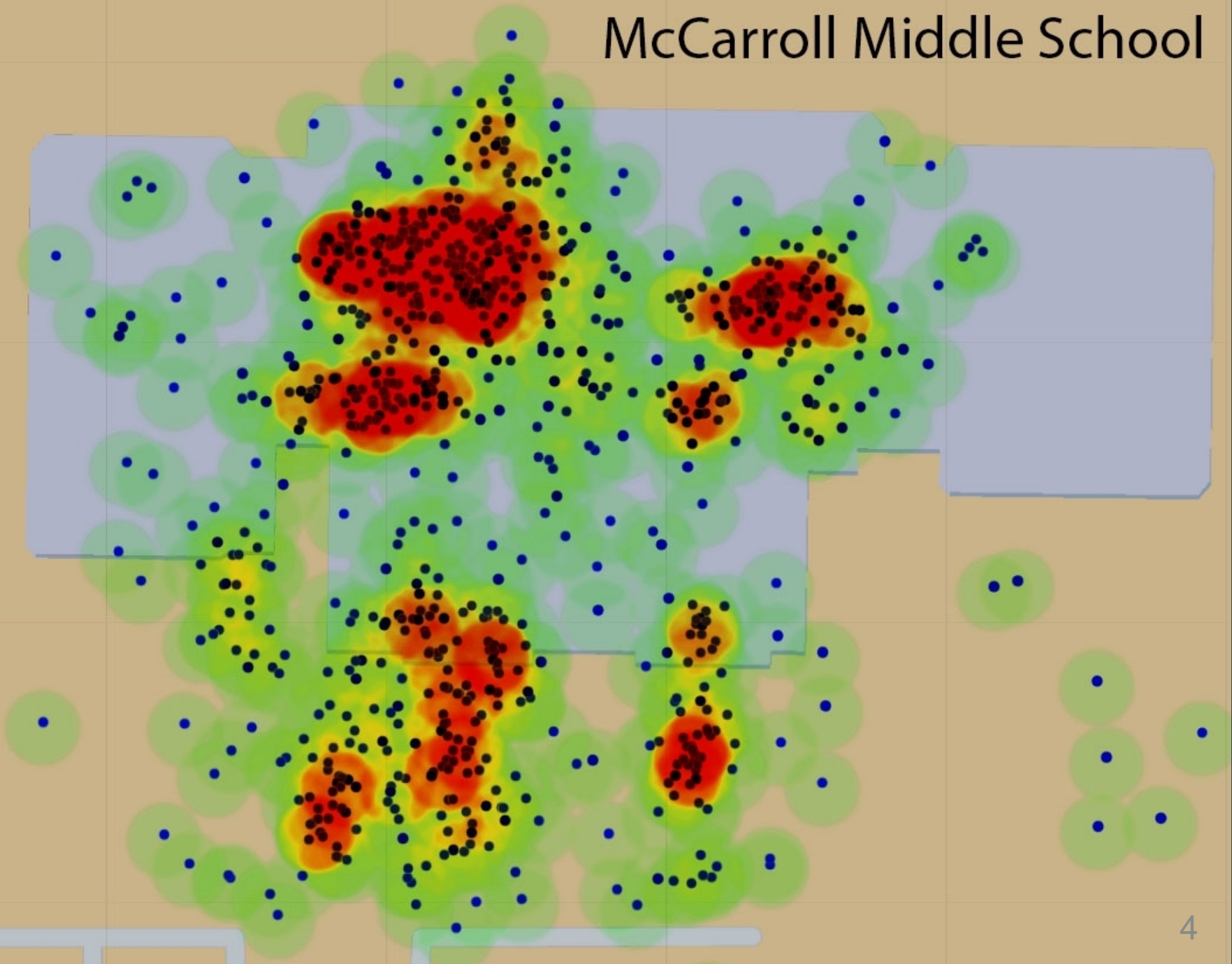   Switches: 57

      Access Points: 347

Last refresh 2016
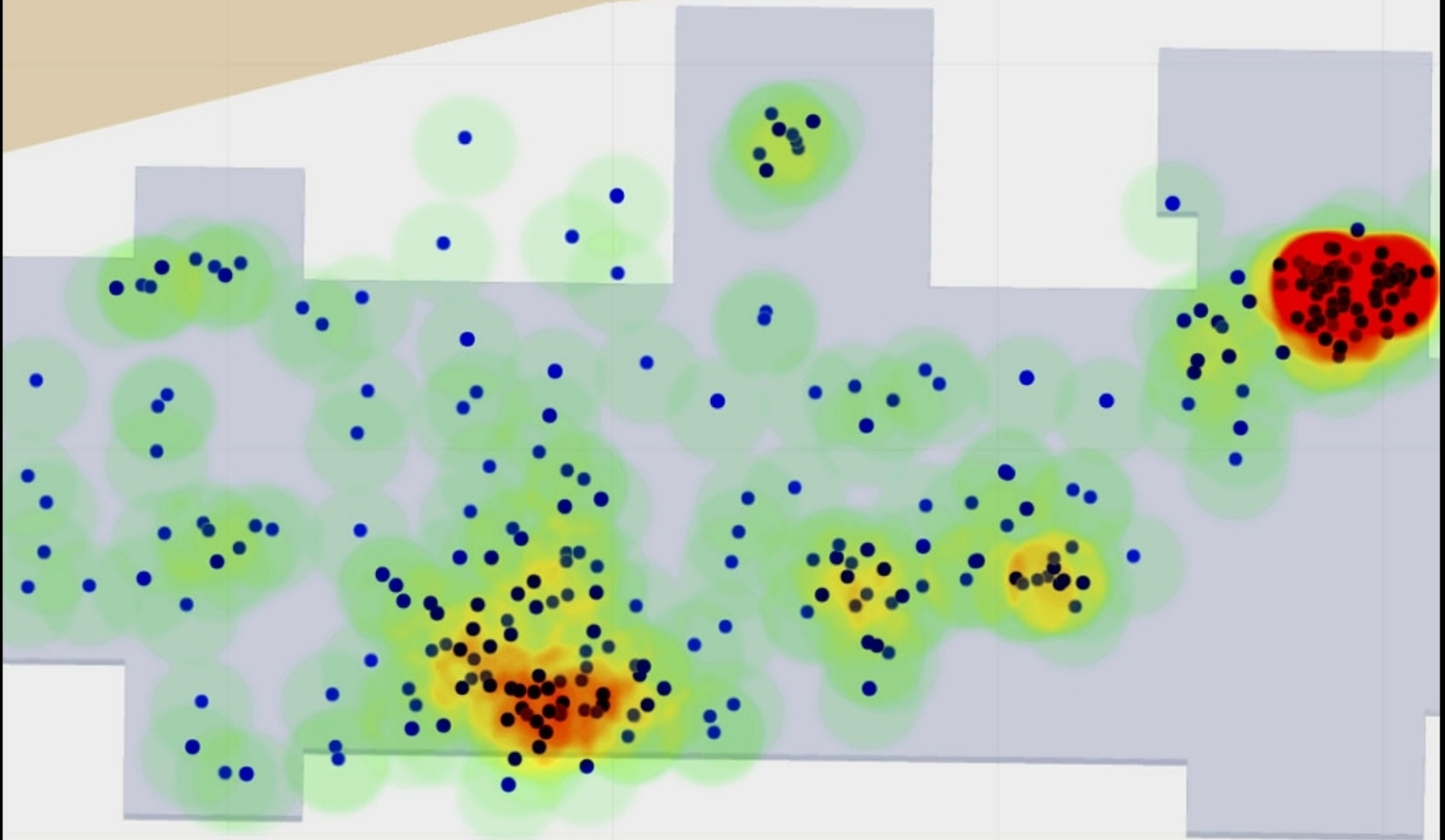
      Firewall: Replaced 2024 Summer

Network upgrades are typically accomplished through E-Rate. Next E-Rate cycle begins September / October 2025

McCarroll Middle School

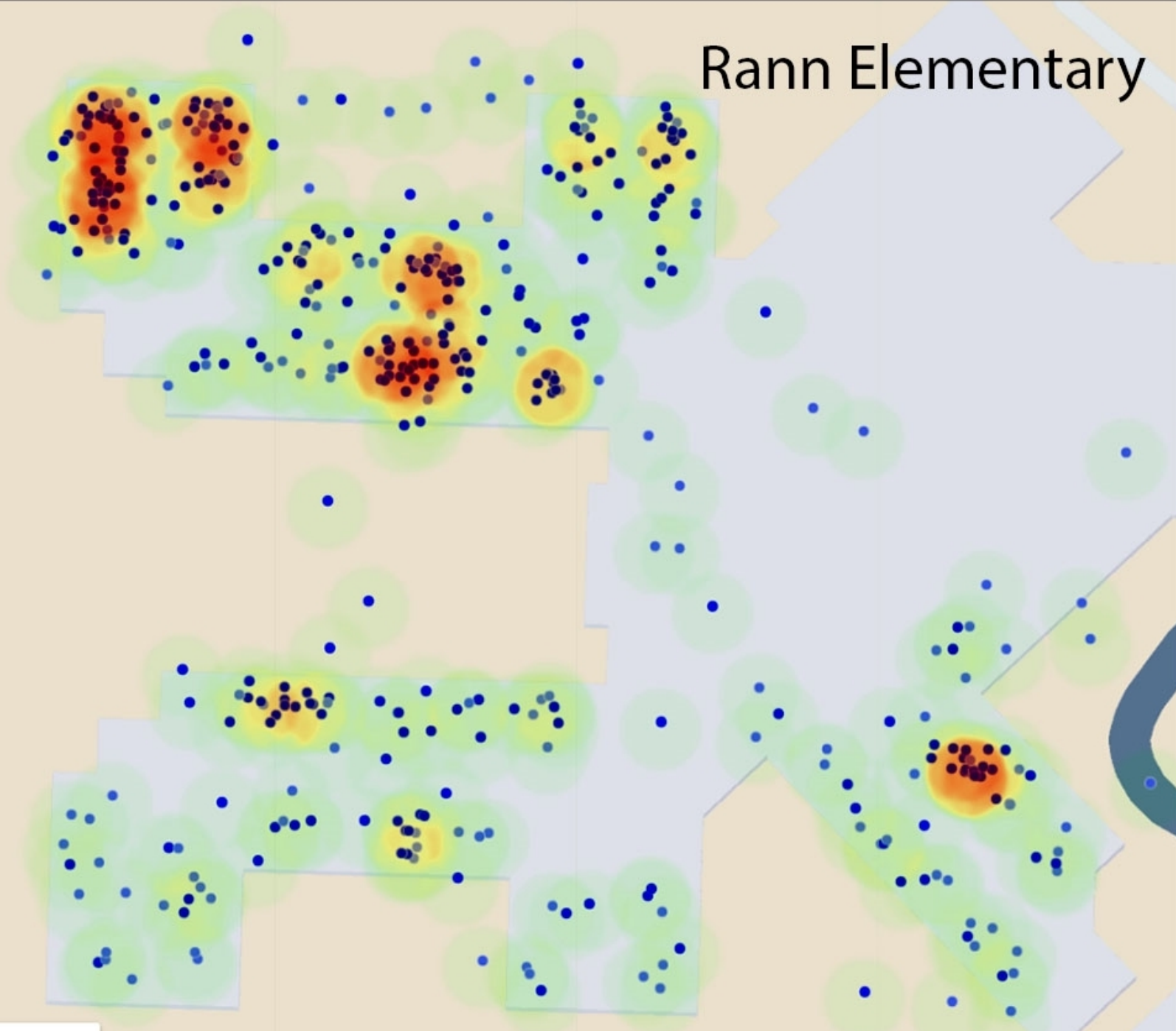Enis / Stem Elementary

Carson Elementary

2100

2100

2100

2100

6

Rann Elementary

Infrastructure cont.

Servers:

Server Count   14

Server OS: Windows Server 2019

Windows server releases:
Windows Server 2019 – Released 2018
Windows Server 2022 – Released 2021
Windows Server 2025 – Released 2024

Software:

Skyward, Eduphoria, HVAC, Food Service, etc.

Backups:

Systems are in place for data and email

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Cyber Security

Network	B+	Based on age of system and need for refresh
Servers	C+	Based on age of system and need for refresh
Software	A	Based on the security settings in place to protect information
Backups	B+	Backups are maintained and secured. Additional methods of Backup will be assessed with any future upgrades
Password Policy	B	Based on 2 factor authentication and complexity of passwords. Adjustments are being assessed as we look into the future school years

Content Filter

Currently Decatur ISD is utilizing two solutions for staff and student filtering.

Content Filter 1:   Decatur High School
                     Carson Elementary
                     Young Elementary
                     Rann Elementary
                     Enis / STEM Elementary

Content Filter 2:   McCarroll Middle School

School Districts are required to be CIPA compliant to receive E-Rate funding. Students sign an AUP (Acceptable Use Policy) every year during enrollment. In addition, we provide students digital citizenship training throughout the school year. This training helps students learn what is acceptable and unacceptable when it comes to their behavior and interactions on the internet.

Content Filter

Students' activity is stored for multiple months to provide administrators and law enforcement the ability to investigate incidents that could occur. CIPA does not require the tracking of internet use by minors or adults.

- I am implementing a parent portal app for McCarroll Middle School. This app will allow parents to view what sites their child is accessing on school issued devices.

- A form will be available for individual parents of McCarroll to make requests for the remainder of the current school year. This will be fully available for all Decatur ISD parents in the 2025-2026 school year.

Student and Staff Equipment

Total MacBook Airs: 1495

     2020 Model active as of 12-2-2024

MacBook Airs for Students –   1157
MacBook Airs for Staff –   338

Total iPads: 1904

     iPad 6th Generation active as of 12-2-2024:   1291
     iPad 7th Generation active as of 12-12-2024: 294
     iPad 8th Generation active as of 12-9-2024:   5
     iPad 9th Generation active as of 1-8-2025:   311
     iPad 10th Generation active as of 1-19-2025: 3

iPads for Students – 1681

Chromebooks:
     Elementary – 212
     Middle School – 889 non touch + 46 touch screen

     These devices will be functional through google until 2029

Student and Staff Equipment

Additional equipment provided to Teachers:

        Apple TVs

        Document Cameras

        Interactive TVs

        TVs

        Projectors

Technology Standards Committee:

        Technology has been meeting with Teachers, Administrators and Community members to help create technology standards for Decatur ISD. This group has been helping plan and shape any future equipment purchases that will be used. These standards include staff and student device, document cameras, Interactive TVs and more!

        We look forward to what the future holds for Decatur ISD classes!

Work Orders

683 Tickets between July 1st, 2024 - March 2nd, 2025

Most common tickets:
>Broken iPad screens
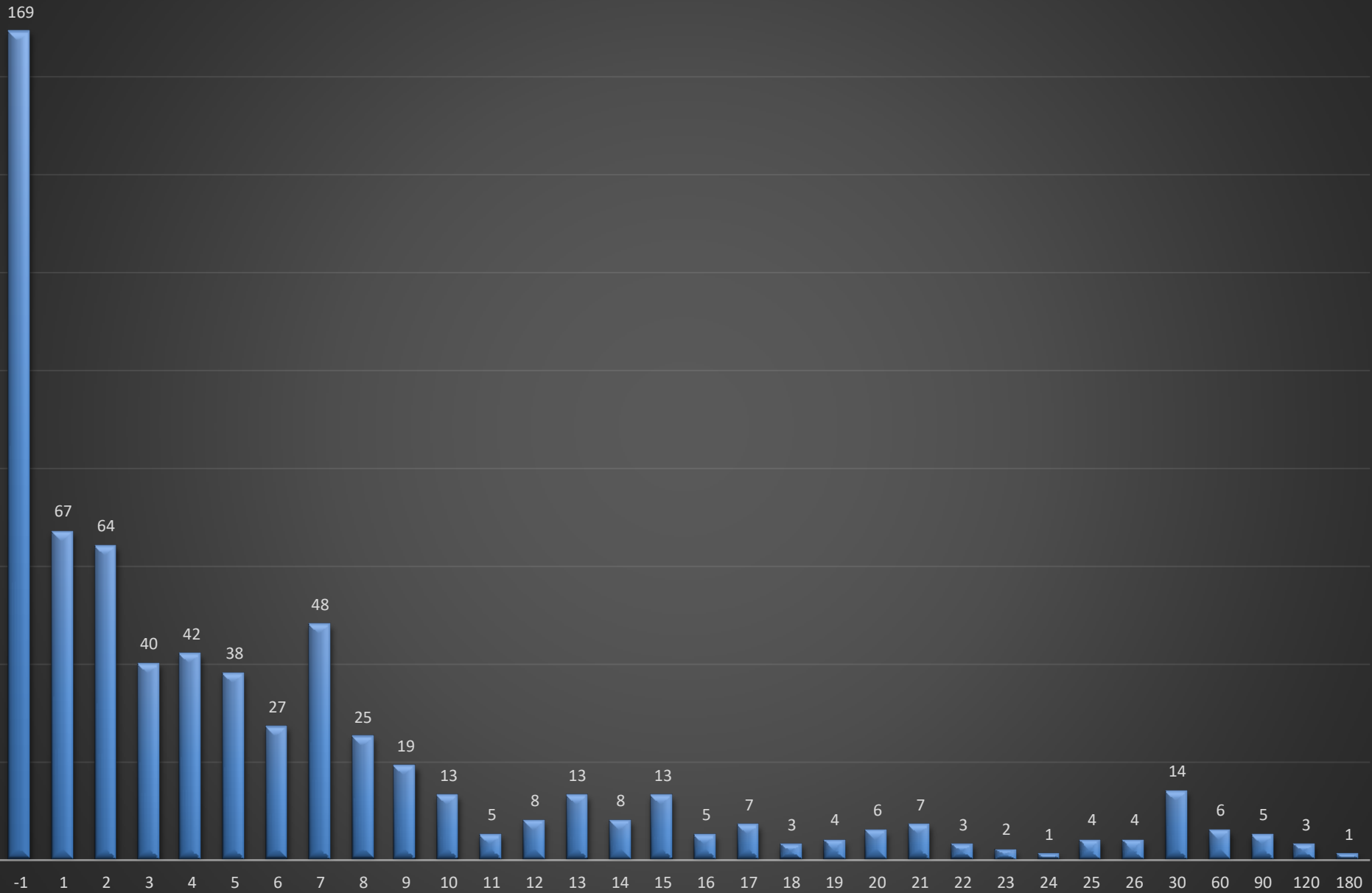>Printer issues
>Projector issues
>Chromebook issues

Average time per ticket is less than 24 hours to close

This is only what is requested through the ticketing system. Not by personal conversations, being stopped in the halls, or in the High School and Middle School shops

Average Time for Completion per Ticket

Work Orders cont.

Accidents happen and damages can occur. These are the current counts on devices that have been damaged this school year:

128   MacBook Air's damaged between September 2024 and March 2025

9   Teacher MacBook devices have been damaged and sent in for repairs

113   Insured / non-insured Chromebooks have been damaged and sent in for repairs since the start of school

74   Elementary iPads have been damaged and sent in for repairs

Technology Staff

Average in Business: 123 users per technician
Average in Education: 750 users per technician

Decatur ISD Students + Staff = 4300
    Decatur ISD Technology Department:

- Director of Technology
- Network Administrator
- Technician
- Technician
- Technician
- HelpDesk

Questions?