

**From:** "Ron Phillips" <ronp@transactionmgmt.com>  
**To:** <jcasey@kellerisd.net>  
**Date:** 3/31/04 11:57AM  
**Subject:** Our gratitude and your actions...

Mś. Casey, Ms. Lovelace, Ms. Gibson, and Ms. Martin,

On behalf of the Phillips family, I wish to express our most sincere gratitude for the actions that you and the other counselors at ISMS and Keller High School performed this morning after the accident at your school.

Our family, especially Jennifer, deeply regrets that this accident occurred and sincerely hopes that Miss Morrow recovers quickly. It was very traumatic for both girls, but we are also aware that it was very traumatic for the kids and teachers at the school as well.

Keller ISD's plan for incidents such as this one is completely impressive and professional. I am proud to have my students attending these schools.

Thank you all again for your support and your help with both Jennifer, Shawn and the other students involved. You should be proud of the professionalism and actions of everyone associated with both campuses.

Sincerely,

Ron P.

Ron D. Phillips

President/COO

Transaction Management, LLC

Phone: (817) 284-9607 x3001

Fax: (817) 284-0808

<http://www.payallbillshere.com>