



Learning Management System

ENTERPRISE EDITION

Sales Order for:

Pleasantdale Sd 107

Pleasantdale Sd 107 -

7450 Wolf Rd

Burr Ridge, IL 60527-7714

Philip Terra

Account Executive

pterra@schoolology.com

Schoolology, Inc.

115 W. 30th St., 10th Floor

New York, NY 10001

www.schoolology.com

Introduction

Schoolology proposes to work closely with Pleasantdale Sd 107 to implement a digital learning environment that promotes learning, communication, and collaboration inside and outside of the classroom.

Schoolology is a dynamic, user-centric learning management solution that adjusts to any educational environment. Schoolology's versatility derives from three key components: learning management, enhanced communication, and third-party integration. Using Schoolology's engaging tools, educators can create custom courses, pace students individually, and differentiate instruction. Schoolology also facilitates improvement by providing educators access to globally shared resources. Finally, Schoolology seamlessly integrates third-party software via its advanced API. This award-winning, comprehensive approach ensures engagement and magnifies achievement worldwide.

After launching in 2009, Schoolology is now in more than 60,000 organizations across more than 200 countries worldwide. Schoolology is transforming learning by making academic improvement more accessible. Thousands of schools around the world are working together to engage students more effectively, and this is just the beginning.

Enterprise Subscription

Schoolology offers a complete cloud-based solution. All hardware, database, and maintenance costs are included in the pricing. Pleasantdale Sd 107 will not incur costs associated with system upgrades or releases that improve the current features.

1. User Authentication

Schoolology will work with Pleasantdale Sd 107 to set up users with usernames and passwords to access the Schoolology environment. Pleasantdale Sd 107 will maintain all usernames, passwords, user groups, roles, and account names locally.

2. Advanced User Management

Pleasantdale Sd 107 will have access to Schoolology's Advanced User Management Interface which allows administrators to manage user roles, permissions, privacy, and overall system settings. This also affords administrators the ability to manage user, course and enrollment data.

3. Enterprise Management Interface

Pleasantdale Sd 107 will be able to create multiple buildings using the Enterprise Management Interface. Administrators can organize users into individual buildings, and they can designate different users as administrators. The system administrator is able to then manage all users and schools from the main parent account while certain administrators will be responsible for a particular group of users across different buildings.

4. School Site Branding

Schoolology will provide custom branding services to the Schoolology interface for Pleasantdale Sd 107. Schoolology will brand the top banner and links with Pleasantdale Sd 107's desired color scheme, and Schoolology will also replace the Schoolology logo with Pleasantdale Sd 107's organization logo. In addition, Pleasantdale Sd 107 will receive domain customization (e.g. lms.schoolname.org) or subdomain customization (e.g. schoolname.schoolology.com).

5. Support Services

Schoolology has a variety of ways for you to access support. There is community-based support that is available to all administrators and instructors via the "Help Center" located in the dropdown menu in the upper right corner of Schoolology. Community support is helpful for finding frequently asked questions and for posting new ideas. As part of your support management practices, you may choose to recommend this level of support for teachers and other staff or faculty at your school.

As an enterprise client you will have access to priority support. You may choose up to three (3) dedicated support contacts from your organization, whose role is to relay any questions, concerns or ideas to the Schoolology team. These three (3) main support contacts can contact Schoolology by:

1. **Phone:** Support contacts may contact a Schoolology representative by using a support code listed in the "Help Center" area (only visible to support contacts).
2. **Ticketing System:** Support contacts may create and track their own support tickets by going directly to support.schoolology.com. Additionally, they can email help@schoolology.com to automatically create a support ticket.
3. **Chat:** Support contacts may use the Chat feature to contact a Schoolology representative to ask questions and troubleshoot issues.

The Schoolology Support Team will work with Pleasantdale Sd 107 to provide ongoing support throughout your partnership with Schoolology.

Schoolology is accessible 24 hours a day, 365 days a year through a multi-channel support system that includes the Help Center (support.schoolology.com), an email-based ticketing system, chat, and dedicated phone support.

Premium Plus Support

Premium Plus Support includes 24/7/365 Online Help Center access, 24/7/365 Community access, and email/web ticket, phone, chat support for System Administrators, teachers, and all faculty at an organization. Premium Plus Support is offered for an additional fee above the client's annual subscription and also includes accelerated email ticket response times.

When users in the organization outside of the scope of the package (including, but not limited to, students or parents) contact the Schoolology Help Desk, they will be assisted by Schoolology's Support team. We believe that we should make our greatest effort in helping you and your users succeed. However, please note that response times for these users are not included in the SLA, so they may receive a later response than Support Contacts or other supported faculty members at the organization.

Enterprise Services

After we have received Pleasantdale Sd 107's signed Sales Order, a member of Pleasantdale Sd 107's implementation team will send an Implementation Verification Document to verify information and gather some additional account information. Upon receiving the verification document, the Schoolology Project Specialist will schedule a Kickoff Call to begin the implementation process. During the Kickoff Call, the Schoolology Project Specialist will review all of the initial setup steps that Pleasantdale Sd 107 will need to get started, as well as address any potential questions or needs that Pleasantdale Sd 107 might require.

After the Kickoff Call, Pleasantdale Sd 107 will have access to Schoolology's consulting services, which includes check-in calls and support during implementation. During this process, we establish milestones for your Enterprise Subscription system configuration, and product training. Schoolology will provide continual support throughout the implementation process through our Implementation and Support Teams.

6. Implementation

At the beginning of the implementation, the Schoolology Project Specialist will provide supporting documentation to help guide the setup of the Schoolology system. Pleasantdale Sd 107's Project Specialist will assist you in the configuration of your system. Items included in your implementation are enterprise configuration, data consolidation, custom branding, domain customization, technical planning, data population, user authentication and consulting. These items contribute to the overall success of your implementation strategy.

In addition to the standard implementation services you will also receive:

- Regular communication for monitoring the progress of the implementation.

- Assistance with all aspects of the implementation process via guidance, documentation, and other non-hands-on help.
- Guidance for setting up custom authentication or single sign-on.
- Guidance and Best Practices for migrating data from existing LMS into Schoolology.

A successful implementation is one that aligns with the needs and goals of Pleasantdale Sd 107. The Schoolology Implementation Team will work with Pleasantdale Sd 107 to provide guidance and support throughout the implementation process to ensure your goals are met to your satisfaction.

7. Web Delivered Training Sessions*

Schoolology offers web delivered product training to Pleasantdale Sd 107's team members via a train-the-trainer approach. Our web training is setup for a maximum of 10 attendees and we recommend holding them in a computer lab with a projector and speaker phone. Most sessions are one to two hours in length and it helps to have a moderator present for questions.

As part of your implementation, Pleasantdale Sd 107 will receive the following Web Delivered Training:

- Schoolology Enterprise Administration - 2 hours

In addition to the administration training Pleasantdale Sd 107 also receives 4 hours of Open Enrollment training for 2 attendees. Courses for open enrollment are held via the web and scheduled on a regular basis, but can be canceled if the minimum attendees has not been met.

The Schoolology Professional Development team will work with project leaders in advance to determine the most effective plan for the web training and will work towards tailoring course agendas to client requests.

8. Onsite Training Sessions*

Schoolology offers onsite product training for instructors and administrators via a train-the-trainer approach. Commonly the 'Schoolology for Master Instructors' course can be delivered using an onsite approach. Our onsite training is for a maximum of 15 attendees and should be held in a computer lab with a projector or in a room with sufficient wireless if the attendees are bringing their own laptops. Onsite trainings average of six hours of instruction.

The Schoolology Professional Development team will work with project leaders in advance to determine the most effective outline for the onsite training and will work towards tailoring course agendas to client requests. Travel and Expenses are included in the purchase of an onsite training day.

[*Training services will expire one \(1\) year from contract start date.](#)

The Schoolology Team strives to ensure that Pleasantdale Sd 107 has a positive implementation experience, receives effective professional development and has access to appropriate support resources after your implementation is complete.

Master Services Agreement

By accepting this Sales Order, you are agreeing to the terms of the Schoolology Master Subscription Agreement, which is located here:

<https://dl.dropboxusercontent.com/u/64457365/Schoolology%20MSA%2020130411.pdf>

SUBSCRIBER NAME:

Pleasantdale Sd 107

Signature:

Printed Name:

Title:

Date:

Enterprise Cost Summary

Exhibit A – Pricing

Contract Start Date: **April 1, 2016**
 Contract End Date: **March 31, 2017**
 Enrollment: **800**

Enterprise Services

Description	Quantity	Rate	Subtotal
Implementation	1	\$1,125.00	\$1,125.00
Professional Development – Onsite Training	1	\$3,000.00	\$3,000.00
			\$4,125.00

Enterprise Subscription

Description	Quantity	Rate	Subtotal
Enterprise Subscription	800	\$10.00 Per Student	\$8,000.00
Premium Plus Support Package	1	\$3,000.00	\$3,000.00
			\$11,000.00

Grand Total: **US \$15,125.00**

The initial payment is due 30 days after the invoice date. All renewal subscriptions are invoiced 30 days prior to the start of the new term. Payment for renewal subscriptions must be received within 10 business days after the start of a new term.

This Sales Order is valid until March 31, 2016.

Thank you for your business!