



SCHOOL BOARD MEETING REPORT

Board Meeting Date: 2/20/19 Superintendent: Dave Valenzuela

Administrator/Staff: Marina Mudryy-Food Services

Type of Item: ☒ Informational ☐ Action

Please state your proposal briefly and clearly. What do you want the board to know, discuss, or decide?

Food Service conducted "capture[d] project" in all high schools. Digital Camera Surveys are an innovative approach to gathering customer feedback that provide a higher tier of information beyond what a traditional paper and pencil survey can provide. They provide a unique insight into day-to-day operations through the eyes of students. Using tools students identify with, digital cameras, we have the opportunity to literally see the things done well and areas of needed improvement in our operations, and gather tremendous feedback as they explain what they were thinking, feeling and doing when they "captured" their photo images.

Provide history/background information on your proposal:

List the advantages of your proposal:

Survey a diverse group of students to validate or improve upon our service based on their feedback. Leverage the student's feedback by making changes based on their responses to increase participation and satisfaction. Participants work in pairs allowing them to have a fun activity and a free meal with a friend while providing us invaluable input.

List possible disadvantages of your proposal:

List possible alternatives that could also offer a solution to your proposal. Why were they not recommended?

Superintendent's recommendation(s): **Approve:** Yes ☐ No ☐