schoology®

Learning Management System

ENTERPRISE EDITION

Sales Order for:

Lincolnwood Sd 74

Lincolnwood Sd 74 Renewal 2018
6950 N East Prairie Rd
Lincolnwood, IL 60712-2554

Client Success

clientsuccess@schoology.com
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Schoology, Inc.
2 Penn Plaza, 10th Floor
New York, NY 10121
www.schoology.com

This document represents an agreement between Lincolnwood Sd 74. (Lincolnwood Sd 74.) and Schoology, Inc. (Schoology) for the purchase of services in connection with Schoology's web-based learning management system (LMS). All costs are represented in Exhibit A, Pricing.

Enterprise Subscription

Lincolnwood Sd 74's Enterprise Subscription to Schoology's LMS includes the products and services described below. All associated database hardware, maintenance and upgrades are included.

User Authentication
Lincolnwood Sd 74 will have access to Schoology's flexible Administrative Configuration Interface, which allows system administrators to manage user single sign-on (SSO) configuration, providing integration with Lincolnwood Sd 74's remote identity provider.

Advanced User Management
Lincolnwood Sd 74 will have access to Schoology's advanced User Management Interface which allows system administrators to manage user roles, permissions, privacy, and overall system settings. This also affords administrators the ability to manage user, course and enrollment data.

Enterprise Management Interface
Lincolnwood Sd 74 will have the ability to create and manage multiple institutions and/or departments/divisions using the Enterprise Management Interface. System administrators can organize users by department, building, or institution, and have the ability to designate other users as administrators. In addition, system administrators can manage all users, institutions, and/or departments/divisions from the main parent account.

Branding
Schoology will provide custom branding services to the user interface for Lincolnwood Sd 74's instance of the LMS. The top banner and links will be branded with Lincolnwood Sd 74's desired color scheme, and the Schoology logo will be replaced with Lincolnwood Sd 74's logo. In addition, Lincolnwood Sd 74 will receive domain customization (e.g.lms.clientname.org) or subdomain customization (e.g. clientname.schoology.com).

Support Services
All Schoology users can access support documentation 24/7/365 via the Schoology Help Center (https://support.schoology.com). This resource contains a wealth of curated content, including role-based user guides, a document center with quick reference cards and release notes, troubleshooting tips, Schoology FAQ's, and an archive of regularly updated videos and webinars. Schoology also provides active community support within the Help Center, with discussions and

responses moderated by Schoology employees, and regular announcements of new Schoology features.

As an Enterprise client you will have access to prioritized support. You may choose up to three (3*) dedicated Support Contacts from your organization, whose role is to relay any questions, concerns or ideas to the Schoology team. Support Contacts can contact Schoology by:

1. **Phone:** Support Contacts may contact a Schoology representative by using a unique support code which can be found by clicking the 'Help Center' icon (Only visible to Support Contacts).
2. **Ticketing System:** Support Contacts may create and track their own support tickets by going directly to **support.schoology.com**.
3. **Chat:** Support contacts may use the Chat feature to contact a Schoology representative to ask questions and troubleshoot issues.

*More contacts are available at $500/license/year

With Standard Support, Support Contacts are qualified, through training and experience, to provide first-level support to local users. Typical issues resolved by Support Contacts include access problems and general usage questions. Support Contacts are also empowered to escalate issues to Schoology Support for second and third tier support. Schoology Support Specialists and Engineers are personable, expert in-house Schoology employees based in the corporate headquarters.

Standard Support includes 24/7/365 Online Help Center access, 24/7/365 Community access, and web ticket, phone, and chat support for Support Contacts during business hours (Monday-Friday 8 am - 8 pm ET). Standard support is included in the cost of subscription.

Master Subscription Agreement

By executing this Sales Order, you acknowledge that you have read, understood, and agreed to be bound by the terms and conditions of the Master Subscription Agreement previously entered into between Schoology and Subscriber and located at **https://www.dropbox.com/s/hx6wu66k5b2qzum/Lincolnwood%20SD%20Final.pdf** . The Master Subscription Agreement governs your acquisition and use of our services set forth in this Sales Order.

SUBSCRIBER NAME:
Lincolnwood Sd 74

Signature: _____

Printed Name: _____

Title: _____

Date: _____

Cost Summary

Exhibit A – Pricing

Contract Start Date: **July 1, 2018**

Contract End Date: **June 30, 2019**

Enrollment: **430**

Enterprise Subscription

Description	Quantity	Rate	Subtotal
Flat Rate Enterprise Subscription	1	$3,700.00	$3,700.00
			$3,700.00

Grand Total: **US $3,700.00**

This Sales Order is valid until July 01, 2018.

Thank you for your business!