# **Technology Department - April 2024 Report**

## Cybersecurity

Zix Email Security



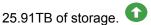
- Google Security
  - Gmail
    - 1.1M Emails Messages Accepted/Delivered.



- 74K Rejected.
- 46K Spam folders.
- 1.1K were identified as Phishing.



- 33 were identified having suspicious attachments.
- 5.5K were identified as Spoofing.
- 0 emails were identified as Malware
- **Account Information** 
  - 11,097 Active Accounts.



- 201K Files shared externally.
- 716 Suspicious login attempts.
- 2K Failed user login attempts.
- 235 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked.

## E-Rate RFP/Bid

None

#### **Technology Help Desk Tickets**

333 New Technology Support Tickets Created.



331 Tickets were resolved.



204 Tickets remain unresolved.



# Remaining 2023 Summer Project Updates

CDW-G/Advanced Systems Integration, LLC Team will be onsite on Friday, May 10, 2024, to replace the AV switch and install an AV wireless network. Hopefully this will address the issues with the DSC Boardroom AV system.

#### **Summer 2024 Projects**

- District-Wide: Bid-1316 Network Infrastructure. We are replacing/upgrading 264 network switches The bid amount was \$1,390,161.82.
  - Qty 9 Cisco Catalyst 9500 Series Switches
  - Qty 70 Cisco Catalyst 9300 Series Switches
  - Qty 185 Cisco Catalyst 9200 Series Switches
- District-Wide: Receive and distribute 1,600 Acer Spin 511 Chromebooks for students
- District-Wide: Distribute and upgrade 350 Dell Optiplex 7020 Desktop. Replace all the old desktops systems that will not support Microsoft Windows 11

# Technology Department - April 2024 Report o Rockridge: Upgrade the classroom AV systems with new SMART MX286 Displays

- Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)

  o How Google creates Carbon Footprint reports for Google Cloud and Google Workspace
  - customers

  - 335.072 kg is our March 2024 Carbon Footprint.
    4.05115 t is our May 2023 March 2024 Carbon Footprint.