

Date of Board Meeting: March 24, 2026

Subject: Informational item to seek proposals for digital phone initiative

Recommendation: Authorize WCJC to seek sealed proposals to acquire a digital phone platform

Background and Rationale:

The College's current phone infrastructure is based on a traditional on-premises landline system. As part of our strategic initiative to modernize and transition key services to secure, cloud-based solutions, moving to a digital, cloud-based phone platform will enhance reliability, support future hybrid and remote work environments, improve disaster recovery capabilities, and provide advanced communication features that better serve our students, faculty, and staff.

The objective of this request is to initiate a formal Request for Proposal (RFP) process to identify a qualified vendor and select a comprehensive digital phone platform for the College. Issuing this RFP will allow us to evaluate competitive solutions based on defined criteria and the College's operational requirements, ensuring alignment with our technology roadmap and positioning the institution for continued operational excellence.

Budgetary Implications: N/A

Strategic Priority Alignment:


<input type="checkbox"/> Student Success	<input type="checkbox"/> Community Impact
<input checked="" type="checkbox"/> Resource Optimization	<input checked="" type="checkbox"/> Institutional Excellence

Resource Personnel: Kettida Vasiknanon; Vice President of Information Technology
Clarissa Bueno; Director of Purchasing

Approval:

 02/27/26

Cabinet-Level Member

 02/27/26
President