11B. Report Date: November 13, 2008

SUBJECT: ORGANIZATIONAL IMPROVEMENT/BALDRIGE

BOARD GOAL: All systems in the Keller Independent School District will be

effective, efficient, and accountable in support of the district's

mission.

FISCAL NOTE: None

Background Information:

- The Baldrige Criteria for Performance Excellence was selected as the vehicle for continuous improvement in KISD.
- District administrators have completed one and a half days of training in the Baldrige model.
- District administrators have been engaged in article studies and book studies related to the topic of organizational improvement.
- The Board approved the contract with Dynamic Work Systems in order to secure the services of a Baldrige coach for the district.

Administrative Considerations:

- Board members will view a presentation which will include the following:
 - o An overview of the Baldrige Performance Excellence Criteria
 - Align our Performance Excellence Criteria to the District Vision, Mission and Goals
 - Document the district's progress in our Performance Excellence Journey
 - o Give administrator responses to the question "Why Baldrige in KISD?"
- Board members will be introduced to our Baldrige coach, Paula Sommer.

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Respectfully submitted,

Kevin Hood

Director of Professional Development and Organizational Improvement