

Minidoka County School District

Technology Department

November 18, 2019

Student Technology

- Student device troubleshooting and repairs continue at Minico and West Minico.
- Testing software for State has been pushed for the laptops to be received and confirmation of the install is taking place.

District Technology

- Printers were ordered to replace the oldest or in need of replacement for the district.
- Our 2019-2020 E-Rate is continued on the inquiry for resolution. Appeal status has changed for a pending answer.
- Bus route data has been imported into PowerSchool.
- Lab conversion to Windows 10 has started. We will be talking with schools as we get closer to working on the labs in their buildings.
- Tickets have been slowing down, so we are being able to start getting caught up on them.

Work Orders

- Work orders are combined with Maintenance.

August	September	October
273 New	256 New	226 New
164 Resolved	271 Resolved	249 Resolved
336 Incomplete	321 Incomplete	298 Incomplete