Derby Public Schools

Monthly Board Report

Technology Department

Brad Langridge, Director of Technology

Carmine D'Onofrio, Lead Technician

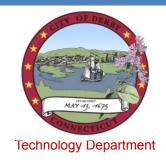Chuck Joaquim, Support Technician

Achievements

- Created a new image for windows 10
- Upgraded MS office on all staff PC'S to the required version.
- Replaced majority of staff windows 7 PC's (less than 10 left out of 23)
- Upgraded the exchange server.
- Continued to meet with vendors about Voip solutions find the best solution for Derby and to reduce the bill.
- Ticket system - worked with the vendor to provide input to make the reporting more robust.
- had a meeting with the SSO's to discuss needs from IT.

Projects

- Website refresh - had meeting with West, getting a list of templates to review
- Printer - Badge issue only
- Projector installation: Electrical work needs to be completed prior to installation
- Removing Windows 7 from the environment - non staff PC's
- Finish audit of all equipment Irving and Bradley
    - Place labels on documented equipment/ replace missing labels
- Network upgrade of switches Phase 2 - move all existing AP's and anything else that we can to the new switches.
- Voip and Pots line - continuous work.
- Continuous - updating the district website to remove aged content.
- Continuous - Reviewing our current servers to resolve any update issues.

One to One 2019-2020 Updates

Chromebook deployment

- DHS = 268 (as of Wednesday 10/16)
    - (315 current students)
        - Lack of completed paperwork is the biggest issue.
- DMS = 205 (as of Wednesday 11/16)
    - 250 current students
        - (365 current students - 115 6th grade)
            - Lack of completed paperwork is the biggest issue.

Repairs

Total per location:

- DHS = 30
- DMS = 39

One to One Missing equipment: DHS & DMS 2017-2019

Letters are working

- **Total Hotspots not returned: 25**
  - DMS 9 (recovered over 10)
  - DHS 16 (recovered over 5)

- **Total Chromebooks not returned:**
  - DHS 14 (DHS had over 40 missing)
  - DMS 9 (DMS had over 30 missing)

- **Total Chromebook chargers not returned:**
  - DHS 39 (DHS had over 70 missing)
  - DMS 73 (DMS had over 115 missing)

Ticket data

Tickets created from (Oct. 16th - Nov. 16th)**:** 120

  Ticket closed during this period: 156

  Total tickets open: 29

Generation Type:

  Self Service 76

  Manual 44

Location:

  Irving Elementary School: 23

  Derby High School: 68

  Bradley Elementary School: 12

  Derby Middle School: 8

  Central Office: 6

  Little Raiders University: 3