

CRITICAL PATHS FORWARD

STRATEGIC INVESTMENT IN 9-1-1 INFRASTRUCTURE



## El Paso County 911 District Budget Plan Fiscal Year 2026

Attached for your review is our proposed budget for FY2026. On July 18, 2025, the El Paso County 911 District Board of Managers approved the proposed budget. Per our governing statute the District must present our budget to all of the participating jurisdictions within El Paso County for their review and approval. The budget will then be formally adopted by the Board of Managers prior to October 1, 2025.

This budget is designed to continue moving the El Paso Region into the next generation of 9-1-1 technology (NG911), interconnecting the community and first responders using the most efficient tools available. As we stand at the intersection of NG911 and the internet of things, the District is committed to unlocking the future of NG911 for El Paso.

We are proud of the excellent service we provide to the El Paso community and look forward to meeting with you to present our FY2026 budget. Please let us know if you have any questions and thank you for your support of El Paso's 9-1-1 system.

Sincerely,

Scott Calderwood, Executive Director El Paso County 911 District 6055 Threadgill Ave. El Paso, Texas 79924 (915) 832 6812 scottc@elpaso911.org

<sup>\*</sup> Should your jurisdiction choose to take no formal action, this budget will be automatically approved by operation of statute on the sixty-first day following your receipt of this document.

## **EL PASO COUNTY 911 DISTRICT**

#### **District Mission**

The El Paso County 911 District is an emergency communications district, providing 9-1-1 service in El Paso for over 30 years. Our mission is to continuously make a difference by providing outstanding professional services that facilitate the vital connection between our community and emergency services.

#### **District Vision**

The El Paso County 911 District will be a leader and innovator bringing the latest and most efficient technology to our 9-1-1 community. We will be a model 9-1-1 center respected by others across the country. We will be a high performing organization powered by motivated professionals that work harmoniously and collaboratively to support our mission.

#### **District Governance**

The District operates under Texas Health and Safety Code, Chapter 772. It is governed by a Board of Managers appointed by the entities it serves. By statute the Board is made up of one member from the County of El Paso, two members from the most populous city in the County (City of El Paso), one member from the second most populous city in the County (City of Socorro), one member appointed, at large, by the Board of Managers to represent all other entities within the County, and one member from the predominant phone service provider (AT&T).

#### **District Funding**

The District is funded by 9-1-1 service fees. Fees are collected monthly from both wireline and wireless phones and remitted to the District. The Board maintains local control of wireline fees and sets the rate each year as a part of the budget process. For FY2026 the Board has maintained the fee from FY2015 of \$1.38 per residential line and \$4.46 per business line.

Wireless fees are set by the State of Texas. For FY2026 the wireless fee is \$.50 per line or 2% of any pre-paid phone service. The fees are collected by the State Comptrollers and distributed to 9-1-1 entities based on population.



## **2026 BOARD OF MANAGERS**

Kristian Menendez, Chair Emergency Services District No. 1 At-Large Representative

Oscar Ugarte

El Paso County Sheriff's Office

County of El Paso

Pete Pacillas

El Paso Police Department

City of El Paso

Robert Rojas

Socorro Police Department

City of Socorro

Mario D'Agostino

El Paso Fire Department

City of El Paso

Monica Ballesteros

AT&T

Primary Phone Service Provider



# **911 DISTRICT VALUES**

## "DO THE RIGHT THING"

#### **BE ACCOUNTABLE**

Dependability Fairness Transparency

#### **PRACTICE INTEGRITY**

Honesty Professionalism Trustworthy

#### **COLLABORATE**

Build Relationships
Be Creative and Innovate
Teamwork
Effective Communication

#### **INSPIRE**

Self-Motivated Enthusiastic

#### **KINDNESS**

Respect Compassion Service to Others

#### **HAVE FUN**



#### **DISPATCH OFFICES SUPPORTED BY THE DISTRICT**

- El Paso County Sheriff's Office
- Canutillo ISD Police Department
- City of El Paso 9-1-1 & 3-1-1 Communications
- City of Socorro Police Department
- Anthony Police Department
- Horizon City Police Department
- Emergency Service Districts (ESD) 1 & 2
- UTEP Police Department
- El Paso Independent School District Police Department
- Socorro Independent School District Police Department
- Ft. Bliss Directorate of Emergency Services
- El Paso Community College Police Department
- Texas Tech University Police Department
- Ysleta Del Sur Pueblo

#### RESPONSE AGENCIES SUPPORTED BY THE DISTRICT

Anthony Police Department El Paso ISD Police Department Clint Fire Department El Paso Police Department Clint Police Department El Paso County Sheriff's Office El Paso County Precinct 1 Constable's Office Fabens Fire Department El Paso County Precinct 2 Constable's Office Fort Bliss Fire Department Fort Bliss Military Police Department El Paso County Precinct 3 Constable's Office Horizon City Fire Department El Paso County Precinct 4 Constable's Office El Paso County Precinct 5 Constable's Office Horizon City Police Department Montana Vista Fire Department El Paso County Precinct 6 Constable's Office El Paso County Precinct 7 Constable's Office San Elizario Fire Department County Fire Marshals (ESD1) San Elizario Town Marshal County Fire Marshals (ESD2) Socorro Fire Department El Paso 3-1-1 Socorro ISD Police Department El Paso Animal Control Socorro Police Department El Paso Community College Police Department Texas Tech Police Department El Paso County Ambulance Service **UT El Paso Police Department** El Paso Fire Department West Valley Fire Department El Paso Fire Marshal YDSP Fire Department

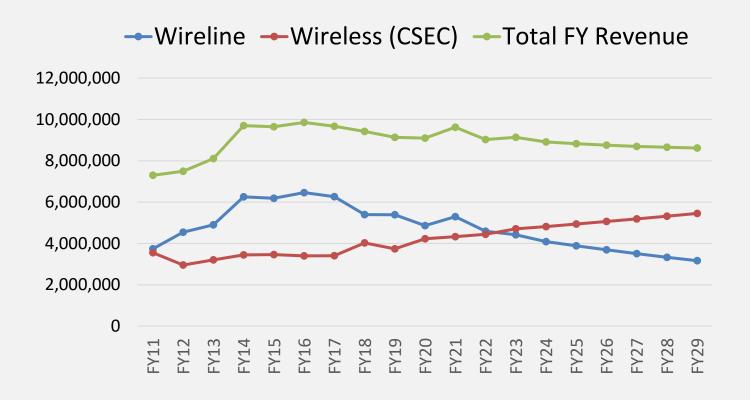


# **Proposed FY 2026 Budget**

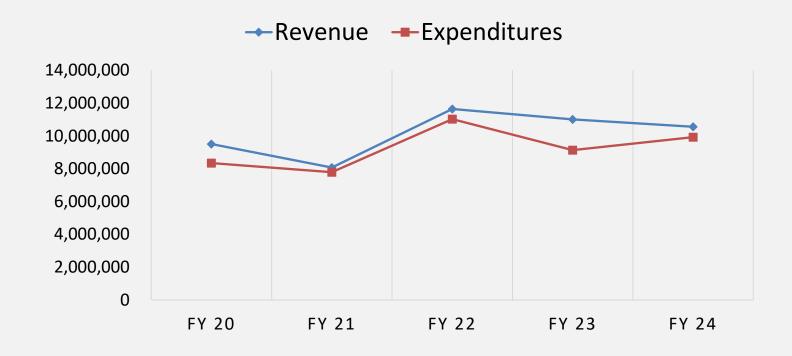
Revenue	FY25 Budget	Proposed FY26 Budget	Percentage +/-
Operating District Administration Federal Grant	11,713,112.00	9,422,950.00	-19.55%
ESInet NG911	511,372.50	0.00	-100.00%
Total Revenue	12,224,484.50	9,422,950.00	-22.92%
Expenditures	FY25 Budget	Proposed FY26 Budget	Percentage +/-
Operating District Administration 911 Network Operations Facility Operations Total Operating Agency Assistance	2,583,446.81 5,394,851.48 960,369.00 <b>8,938,667.29</b>	2,608,840.00 5,637,993.16 746,558.04 <b>8,993,391.20</b>	0.98% 4.51% -22.26% <b>0.61%</b>
Agency Support Programs  Total Agency Assistance	987,600.00 <b>987,600.00</b>	239,541.42 <b>239,541.42</b>	-75.75% - <b>75.75%</b>
Federal Grant ESInet NG911 Total Federal Grant	409,098.00 <b>409,098.00</b>	0.00 <b>0.00</b>	-100.00% -100.00%
Total Expenses	10,335,365.29	9,232,932.62	-10.67%
State Appropriations	0.00	1,305,550.00	
Total State Appropriation Request	0.00	1,305,550.00	



# Revenue Analysis: Historical Trends and Future Projections



# Yearly Financial Performance Analysis



# **FY26 Budget Summary**

## **District Administration**

\$2,608,840

(28.2% of total budget)

## Major Expense Categories

Salaries & Benefits: \$2,100,000Professional Services: \$50,000

• Insurance: \$75,400

• Supplies & Operations: \$385,000

## Strategic Highlights

Primary funding for staff salaries and benefits

Includes liability insurance and legal/professional memberships

• Slight budget increase (+0.98%) reflects inflation, COLA and additional staffing

# **911 Network Operations**

\$5,637,993

(61.1% of total budget)

#### Major Expense Categories

• Telephone Connectivity: \$1,485,600

CAD & Software Maintenance: \$1,717,200Network & GIS Subscriptions: \$1,080,000

• Professional & Engineering Services: \$769,329

#### Strategic Highlights

- Significant investments in telecom infrastructure and CAD systems
- Increased GIS integration and vendor systems support
- Largest cost center; +4.51% from FY25 increase reflects modernization needs



# **Agency Support Programs**

\$239,541

(2.6% of total budget)

## Major Expense Categories

• Technology Assistance: \$176,541

Public Education: \$13,000Training & Education: \$50,000

#### Strategic Highlights

Support continues for agency partners on a leaner scale

Training maintained for key staff roles

75% decrease from FY25

# **Facility Operations**

\$746,558

(8.1% of total budget)

#### Major Expense Categories

• Utilities: \$229,000

Custodial Services: \$245,663Maintenance: \$120,000Facility Supplies: \$115,695

## Strategic Highlights

- Stable operating budget maintaining readiness of EPRCC facilities
- Sustained service levels with leaner resource use
- 22.26% decrease from FY25 due to operational efficiencies



# **State Appropriation Funding**

\$1,305,550

## Major Expense Categories

Maintenance Software & Subscriptions: \$262,500

Equipment: \$400,000Furniture: \$150,000

• Professional Services: \$250,000

• Network Hardware & Software: \$230,000

## Strategic Highlights

- Focus on hardware and software upgrades
- Audio Visual Replacement Equipment
- Facility upgrades
- 15.72% decrease from FY25



# El Paso County 911 District Fiscal Year 2024 Budget Summary

_	FY24 Adopted	FY24 Actual	
Revenue			
Operating District Administration	9,447,940.00	13,831,427.68	146.40%
Federal Grant Fed Grant Reimbursement	1,227,294.00	1,227,294.00	100.00%
Total Revenue	10,675,234.00	15,058,721.68	141.06%
	Budget	Expenditures	Percentage Used
Expenses			
Operating			
District Administration	2,921,573.54	2,873,412.70	98.35%
911 Network Operations	4,500,306.68	3,442,468.82	103.59%
Facility Operations	948,369.00	731,317.05	77.11%
Total Operating	8,370,249.22	7,047,198.57	84.19%
Agency Assistance			
Agency Support Programs	835,600.00	508,964.97	60.91%
Total Agency Assistance	835,600.00	508,964.97	60.91%
Capital Improvements			
Capital Items	0.00	1,023,815.00	0.00%
Total Capital Improvements	0.00	1,023,815.00	0.00%
Federal Grant Reimbursement			
ESInet NG911 Maint Reimb	1,227,294.00	1,227,294.00	100.00%
Total Federal Grant Reimbursement	1,227,294.00	1,227,294.00	100.00%

**Total Expenses** 



10,433,143.22 9,807,272.54

94.00%



## El Paso County 911 District

6055 Threadgill Ave. El Paso TX 79924 | (915) 562-3911 | Fax (915) 832-6808

#### Sworn Statement

I, Scott Calderwood, Director of the El Paso County 911 District, swear that these Audited Financial Statements of the El Paso County 911 District are a true and correct report of the funds received and spent by the District during the fiscal year beginning October 1, 2023 and ending on September 30, 2024.

Scott Calderwood

Director

El Paso County 911 District

Sworn to and subscribed this 28th day of January 2025.

Mariza Martinez

Notary Public in and for the State of Texas

My commission expires: 6/20/28

MARIZA MARTINEZ
My Notary ID # 132487717
Expires May 20, 2028



"Our commitment to live by our shared values is our strategy for success."

El Paso County 911 District 6055 Threadgill Ave El Paso, Texas 79924 info@elpasocounty911.org

Scott Calderwood Executive Director (915) 832-6812 scottc@elpasocounty911.org