Technology Department - August Report (8/1 - 8/29)

- **Cybersecurity**
  - Google Security
    - Gmail
      - 542K Emails Messages Accepted/Delivered ⬆️
        - 29K were rejected 🔺
        - 686K were identified as Spam 🔺
        - 3.7K were identified as Phishing 🔺
        - 40 were identified having a suspicious attachments
        - 4.4K were identified as Spoofing 🔺
        - 0 emails were identified as Malware
    - Account Information
      - 6,962 Active Accounts ⬆️ (Accounts for students under 13 get disabled until we get parental consent)
      - 22.3TB of storage ⬆️
      - 462K Files shared externally ⬆️
      - 156 Suspicious login attempts 🔺
      - 2.5K Failed user login attempts 🔺
      - Data Loss Prevention (DLP) policy
        - 21 High Severity Incidents that were blocked 🔻

- **E-Rate RFP/Bid**
  - None at this time
  - Near future
    - Data Center Colocation services. Currently Involta
    - E-Rate Network Switches, district wide

- **Technology Help Desk Tickets (8/1 - 8/29)**
  - 590 New Technology Support Tickets Created 🔺 (182%)
  - 658 Tickets were resolved ⬆️ (199%)
  - 634 Tickets remain unresolved 🔺 (13%)

- **Projects**
  - Cybersecurity - Working on security vulnerabilities that have been identified by Arctic Wolf.
  - Continue to work with Benson Electric to install/move wireless access points following our Blended Learning Wireless Assessment report
  - New Cisco Network Infrastructure equipment has been ordered for DSC, Transportation and Facilities. Some items have been received already
  - New AV equipment has been ordered for the DSC School Board Meeting Space. Some items have been received already
  - New Panasonic Video Security equipment has been ordered for the two Middle Schools Some items have been received already