ACTION ITEM
New Phone System

The current Cisco Call Manager system that was purchased in 2016 in coordination with Ionia Public Schools (IPS) became solely Ionia ISD's system in 2023 when support on the system was being limited due to that version's planned obsolescence. At the time of the joint venture, the cost of the total system was $235,000 ($147,000 of IPS, $88,000 of ICISD). We recommend moving forward with hosted phone system as opposed to a like replacement (estimated at $100,000)

It is recommended to enter into an agreement to replace the Cisco Call Manager system with a hosted RingCentral phone system:

RingCentral Phase One Implementation.
The for the build-up, configuration & training is **$11,568.80**

RingCentral Recurring Charges.
The monthly handset services (digital lines and handset rental) is **$1,101.57**
The monthly fees (e911 and federal fees) is **$1,871.07**

Purchasing through our RFP and the response directly from **RingCentral**.

RECOMMENDATION

Move to accept the bid for a hosted phone system through **RingCentral,** with the implementation costs to be $11,568.80 and combined monthly recurring charges of $2,972.64 at 171 lines and 168 handsets as presented.