













Technology Department - February Report (2/1 - 2/28)



- **Cybersecurity**

- Infoseq IQ
 - The latest Infoseq IQ Phishing Campaign (Feb 6-17) shows a current staff phish rate of 20.5%. This is down from 32% for the December 2022 campaign. 
 - Hopefully the next Infoseq IQ Phishing Campaign the staff phish rate is under the 10%
- Google Security
 - Gmail
 - 1.2M Emails Messages Accepted/Delivered 
 - 82K Rejected
 - 45K Spam folders
 - 4.1K were identified as Phishing 
 - 49 were identified having a suspicious attachments 
 - 7.3K were identified as Spoofing 
 - 0 emails were identified as Malware
 - Account Information
 - 10,973 Active Accounts 
 - 23.75TB of storage 
 - 268.4K Files shared externally 
 - 61 Suspicious attachments 
 - 580 Suspicious login attempts 
 - 1.3K Failed user login attempts 
 - 34 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- None

- **Technology Help Desk Tickets**

- 342 New Technology Support Tickets Created  (32%)
- 341 Tickets were resolved  (30%)
- 211 Tickets remain unresolved

- **Projects - Six (6) Monthly Outlook**

- UHG network infrastructure installation and configuration
- DSC network infrastructure installation and configuration
- Facilities network infrastructure installation and configuration
- UHG move to DSC and Facilities
- Transportation move to the new Transportation building
- Lincoln Park: Cafeteria AV System installation. We will be working with CDW-G and Pro-Tech Management to address the physical installation
- Lincoln Park: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.
- Ordean: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.
- District-Wide: 1,055 new Wireless Network Access Point (AP) upgrade. We will be working with CDW-G to address the physical AP installation
- District Wide: ~550 new Dell Windows desktop system upgrade. This includes ordering, receiving (where can this happen) installation, imaging plus addressing any unique software or accessories
- District-Wide: \$2M Classroom AV Upgrades. This will update 150-200 classrooms and take 50-70 days with a start date of Monday, June 12, 2023