



## September 2014 Board Report of Strategic Plan Activities

### Service Distribution Strategies

- The library received quotes for a mobile library vehicle from three vendors. Team members discussed the responses and came up with a list of questions for the leading contender. If the mobile library is ordered soon, we should have it for a "soft" introduction at the 2015 CarmelFest parade with a more extensive launch to follow, possibly during the Things That Go Rodeo event.

### Community Engagement

- On September 17, CCPL will have a table at the Hamilton County Realty Fair, an event which gives staff an opportunity to share library information with area realtors. PCE team members will also have a table at Earth Fare again in the fall.
- The Library Speakers Bureau continues to take shape. Once the members of this group are confirmed, they will meet to discuss the outline and purpose of the bureau.

### Collaborative Programming

- The second round of programming census data collection is underway. This data gives staff a better sense of where our program attendees live.
- Members of the library-wide programming team were asked for feedback to improve how the team is working. At their September meeting, the team compiled procedures for purchasing programming supplies. Future meetings will include a presentation about gaming programs in libraries and a discussion about taking photos during library programs.

### Innovation Space

- While waiting to hear what transpires with Ignite Development's co-working space project, the team is turning its focus to assessing space within the library itself. Department managers have been asked to think about changes in how patrons are using the library, about the need for space for new services, and about new opportunities presented by changing technology. Since available space within the library is limited, the team is also inquiring about Carmel Clay Schools' plans for the former library building at 515 East Main.

### Organizational Innovation

- In the last three months of the year, the Children's, Young Adult, Audiovisual, and Reference departments will be experimenting with a "Saturday floater" system. Each Saturday, a staff member from one of those departments will be assigned to be the floater for the day and will visit each department in turn to provide staff breaks, to offer assistance to patrons who are browsing in the collection, and to be "on call" to report to busy areas. The goal behind the trial period is to provide better service to patrons while freeing staff for more outreach and off-site programming duties. The system can also improve organizational awareness.

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**Patron Relationship Building**

- No update at this time

**21<sup>st</sup> Century Skills**

- No update at this time