



Three Rivers School District

Quality Education Runs Deep

CLIENT BUSINESS REVIEW

March 2021



Introductions

Client Attendees

David Valenzuela	Superintendent
Casey Alderson	Director of Human Resources & Secondary Education

Aramark Attendees

Stephen Cantrell	Regional Vice President, West Region
Stafford Torgesen	District Manager
James Bunge	Director of Maintenance
Justin Tocher	Custodial Manager

Commitment to Excellence

COVID-19

With the shocking arrival of the COVID-19 pandemic in January 2020 our commitment and focus to safely and reliably reopen Three Rivers School District spaces never waivered. The maintenance and custodial staff are essential employees to the District.

Aramark's commitment...

To the safety and health of all Three Rivers School District employees, occupants and patrons. We will continue the efforts to achieve the highest levels of workplace safety as we navigate the “new normal”.

Safe Results – YTD FY21

Measureable Outcomes

Safety Key Performance Indicators (KPIs)

Our goal is **TARGET ZERO**, no harm to people or the environment.

- Purchasing of safety Shoes for Crews for all of Maintenance.
- High visibility PPE jackets



SAFE Engagement Activities

- Daily SAFE Brief Meetings (1x per day of service)
- Weekly SAFE Observations (5x weekly)
- Working Closely with the Districts Executive Safety Committee
- Tailor Safety Training Towards the Most Frequent Types of Incidents and injuries.

YTD Injuries	Prior YTD Injuries
5	4
YTD Lost Work Days	Prior YTD Lost Work Days
3	13
Causation: 2 Musculoskeletal; 1 Burn; 1 Eye; 1 Slip, Trip, Fall	

	Target	Actual
Weekly SAFE Brief	20	20
Weekly SAFE Observation	20	57

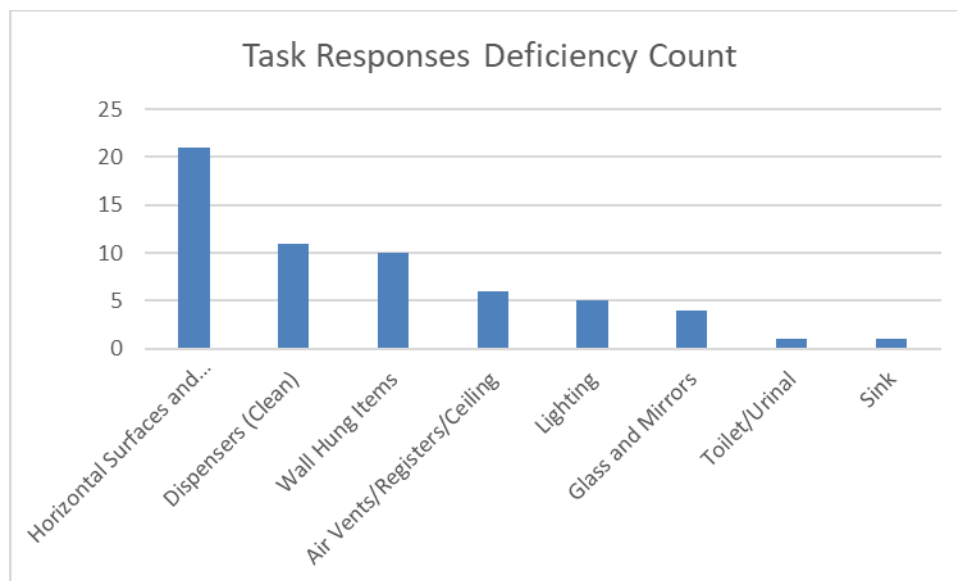
PARTNERSHIP PERFORMANCE

CUSTODIAL

Quality Assurance

Commitment to Excellence

Building Name	Avg Mission Score 2020/21	Avg Mission Score 2019/20
District Office	99%	99%
Fort Vannoy	98%	98%
Madrona	98%	98%
Lincoln Savage	99%	98%
Evergreen	99%	95%
Fleming	98%	95%
Williams	94%	92%
North Valley	93%	92%
Hidden Valley	91%	90%
Illinois Valley	98%	90%
Fruitdale	97%	89%
Lorna Byrne	97%	89%
SOSA	80%	
Manzanita	96%	81%
Applegate	93%	79%



Quality Assurance Missions Sept-Feb, 2021

- District Average Mission Score **95%**
(Steady average from last year)
- Next Years Goal is to Raise the Average to **97%**
- Focus our training on the Top 4 most Common Deficiencies

Custodial Updates

Empower People

Staffing

Promotions

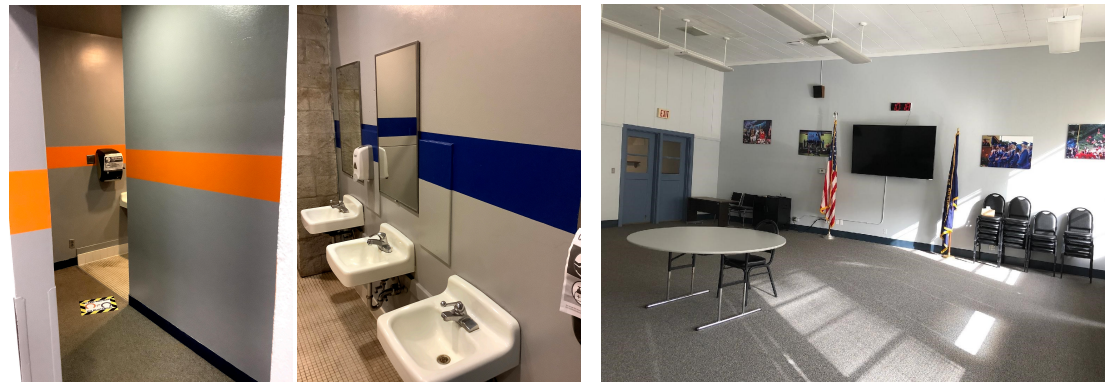
- Lester Crawford – Head Custodian HVHS
- Jesse Baker – Warehouse/Custodial at the District Office

New Staff

- James Sykowski – District Roamer
- Donald Lindell – Custodian LBMS
- Michal Haney – Custodian HVHS

Summer

- 320 Hand sanitizer dispensers installed
- Reorganized rooms for COVID learning requirements
- Hard floor stripped and New 3M vinyl floor protector applied. Now have 110,000 sq ft shift over
- Painting throughout the district: LSMS, HVHS, District Office



Custodial Updates – Continued

Proactive Partnership

Equipment

Equipment Purchased This Year

- 20” Square Scrub floor machine - Merlin SOSA
- 20” Square Scrub floor machine - District Office
- Taski Swingo 855B Auto Scrubber - Evergreen Elem
- Taski Swingo 855B Auto Scrubber - Fleming MS

- Total investment of \$27,542.09



Training

Completed

- Spacecare QL with New Hires
- 3M Resilient Floor Protection floor prep and application
- Equipment maintenance and care

Up Coming Training

- Carpet care QL
- Floor care QL

Custodial Updates – COVID-19

Proactive Partnership

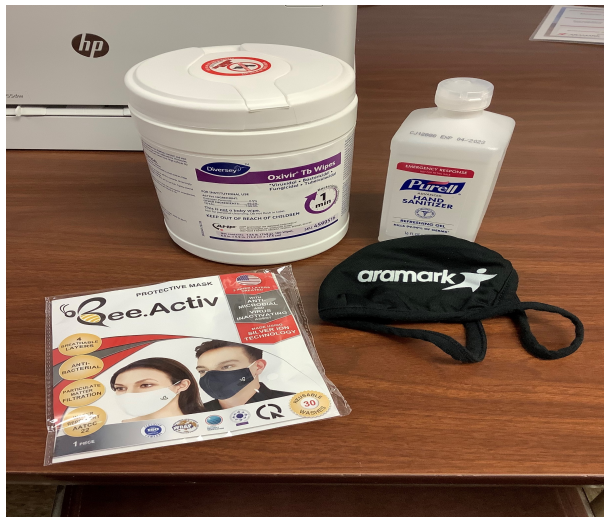
Equipment

Guidance

- Cleaning Protocol Decision Tree
- Social distancing / hand washing signage
- List of all high touch point areas in buildings
- Modified SpaceCare QL cleaning process

Product Availability

- Oxivir TB wipes – 65 cases
- Reusable Masks
 - 350 adult masks
 - 500 child masks
- Digital thermometers



Looking Ahead – Custodial

Proactive Partnership

Upcoming Projects

Spring Break-

- **Carpet** – Schools will be focusing on carpet cleaning and spot removal
- **Air Filter** – All schools will be changing air-filters in all units.

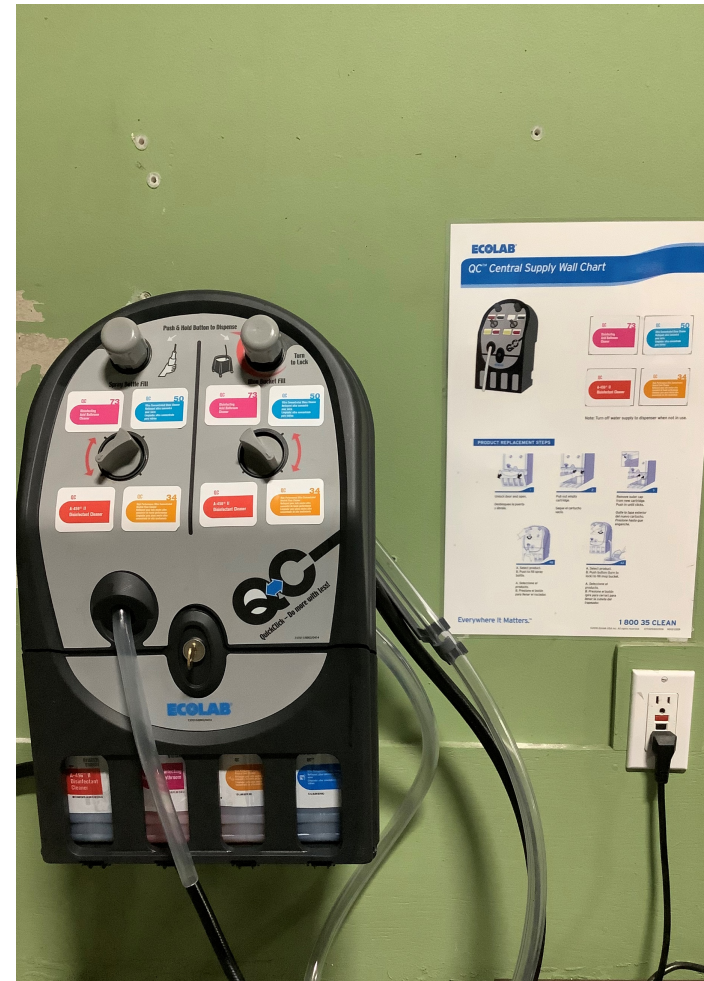
Updates

Personnel Changes:

- Fort Vannoy Head Custodian Retirement
 - Eric Holte – Hired 5/2/1990, 31 years of service to Three Rivers School District

Product Enhancements

- Aramark has shifted cleaning products to Ecolab
 - New product dispensers district wide





PARTNERSHIP PERFORMANCE

MAINTENANCE DEPARTMENT

Maintenance Department

Empower People

Team Work

- Set clear expectations for the maintenance department
- Set a clear point of contacts with the Principals and Administrators so that we may better serve their needs
- Created team atmosphere to build a culture of accountability
- Fostered open dialogue between crew members which has enhanced the current program. It has enabled each of them to see beyond areas and focus on the district as a whole.

Continual Improvement

- On going evaluation of the work order process, better prioritizing based on the needs and how it will impact student learning.
- Implementation of a comprehensive Preventive Maintenance Program



Maintenance Department

Empower People

- **Staffing**

- **Promotions**

- Benito Silva – Maintenance Skilled Worker 3
 - Benito first started with the district as a custodian, moved to maintenance and had been with the district for 15 years. His knowledge and experience is an asset to the district
- Keoni Gallegos – Maintenance Compliance
 - Keoni started with the district in 2018 as Fort Vannoy's night custodian, moved to the district office taking care of the warehouse and custodial. This past Aug he was hired as the district's compliance coordinator.

- **New Staff**

- Brian Graham – Maintenance Skilled Worker 3
 - Brian was hired in this past September. His experience in construction and concrete has been a welcomed addition.

District Compliance

IPM

- Humanly trap and releasing skunks from under Jerome Prairie gym
- Pest control monitoring and abatement:
 - Fruitdale (cockroaches)
 - Fleming (Carpenter Ants)
 - Jerome Prairie (Rats)

Annual Inspections

- Fire Marshall inspections Dec (2020)
- Elevator inspections (October 2020)
- Fire Sprinkler inspections (July 2020)
- Fire Extinguisher Inspection (July 2020)

Up coming Inspections and Testing

- Annual Water Lead testing district wide (Prior to June 30, 2021)

Team Achievements

Commitment to Excellence

A total of 2,055 work orders since July 1, 2020

- Emergency Boiler installation Fleming Middle School
- Lorna Byrne MS underground boiler piping replacement
- SOSA restroom installation
- 78 Classroom TV,s installed for student learning
- District Office Beehive removal
- Fleming New Freezer unit install
- North Valley Weight room new heat pump install
- Irrigation repairs at IVHS Football Field, HVHS Softball Field, District Office Soccer Field
- Concrete walkway install and repairs MZ, HVHS, EV,
- Life skills classroom upgrades.
- General maintenance – Doors, sinks, windows, minor roof leaks,



Project Management (Don Hiler)

Commitment to Excellence

Projects

- Seismic Retrofit of HVHS, IVHS (Completed)
- North Valley Batting Cage Planning
- Lincoln Savage MS septic system (Summer 2021)
- SOSA Portable install (Summer 2021)
- District Office Warehouse IT office upgrade (In planning)
- Fort Vannoy parking lot traffic reconfiguration
- Fort Vannoy/Manzanita portable classroom install (2021)
- Fleming Wastewater Plant upgrade Phase 1 (Fall 2021)



Maintenance Continued

Proactive Partnership

New Vehicles

As part of our ongoing partnership, we were able to leverage Aramark's nation wide buying to purchase 8 new maintenance vehicles.

- 2 Ford Transit Cargo Vans
- 2 Ford Ranger 4x4
- 2 F-250 Utility Trucks
- 1 F-250 and 1 F-350 both 4X4

All were purchased locally from Butler Ford. Replacing an aging vehicle fleet averaging 20 years old and 250,000 miles.



Group Training

- CPR Certification for Maintenance Crew
- Equipment maintenance and care
- Lock out Tag out
- Ladder Safety
- Personal Protective Equipment
- Covid-19 Safety

Individual Training

- Water/Wastewater Management –Ken Bennefield
- Asbestos Abatement – Keoni Gallegos, Brain Graham, John Jackson
- Small water system operator certification –Keoni Gallegos

Up Coming Training

- Asbestos Inspector – Keoni Gallegos,
- Asbestos Management Planner – Keoni Gallegos

INNOVATION

THE OSCAR[™] EXPERIENCE



Intuitive AI Recycling

- Computer AI / interactive solution to change human behavior.
- Educates guests and fans
- Increases Diversion Rate
- Automates Waste Audits
- Operational Insights



Pathosans

- Reduces exposure of harsh chemicals to fans, guests and staff by using tap water and salt – (electrostatic)
- Green Seal Standard
- Kills Germs – 99.999%



Robotics

- Autonomous floor scrubber for medium to large sized environments.
- Allows for 5 hours of floor cleaning to take place while the custodial staff focuses on other areas.
- Unique technology lets you map out a route that delivers between 98% and 99.5% coverage.



Aramark Intelligence Workplace Experience

- AIWX identifies building and occupant needs based on real-time occupancy, space utilization and occupant feedback.
- Insights are used to proactively deliver services based on actual demand, resulting in operational efficiencies, improved productivity and increased guest satisfaction

Through it all

The District's Maintenance and Custodial staff have been here focused, positive, and dedicated. Continually working through these difficult times, they have been essential to the planning and reopening of the schools.

Three Rivers School District employees do what needs to be done to get the job done. This past year showed us what they're made of repeatedly, and we are grateful for each one of you.



Next Steps

1

Confirm Strategic Alignment – Are we on track?

2

Bond