



Employment Development Training (EDS) Program

Goodwill Industries of El Paso

Employee Development Service (EDS) Program 1

- ❑ **Goodwill Industries of El Paso, has partnered with local school districts and their Transitional Special Education programs to operate a Goodwill retail store at their High Schools.**
- ❑ **The EDS program has been operational since 2010**
- ❑ **Goodwill Industries of El Paso is the only Goodwill nationwide to operate this program.**
- ❑ **The EDS program provides training to transitional students that are near graduation by providing an opportunity to acquire work experience and job training in a retail environment.**



Employee Development Service (EDS) Program 2

- ❑ The EDS program is a Community Accreditation Rehabilitation Facility (CARF) accredited program.
- ❑ Students are required to complete 120 hours of classroom training and learn to manage and operate a retail store and all its functions.
- ❑ Upon successful completion, the student will receive a certificate of completion from Goodwill and will participate in a graduation ceremony.



Program Objectives

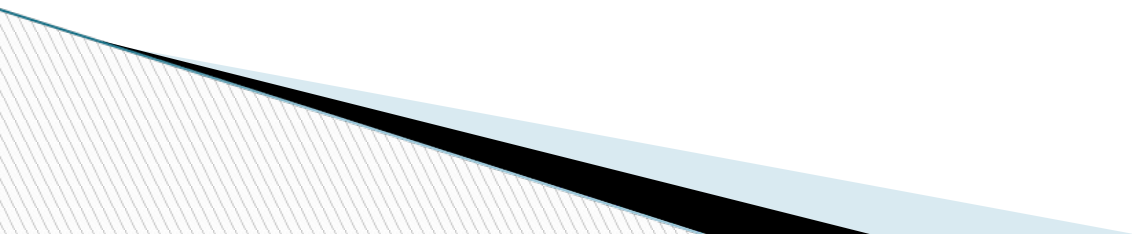
- ❑ **Students will develop skills, attitudes, and work behaviors necessary for the world of work after graduation from High School.**
- ❑ **Maximize the use of the High School Transition space and Goodwill program resources.**
- ❑ **Increase student awareness of post-transitional programs and services. (agency night)**
- ❑ **Maximize student satisfaction with the program. Individual Service Plan (ISP) are developed during Student Intake process.**
- ❑ **Maximize the satisfaction of the school districts, parents/guardians and other stakeholders.**



Retail Functional Skills Training includes:

- ❑ Customer Service Training
- ❑ Telephone Etiquette
- ❑ Workplace Safety
- ❑ Merchandising/displays
- ❑ Production skills
- ❑ Cash Register Operation
- ❑ Money Handling
- ❑ Soft Skills Training





Hands on Training



Hands on Training





Soft Skills Training



- ❑ **Problem Solving and conflict resolution**
- ❑ **Adapting to Change**
- ❑ **Teamwork**
- ❑ **Professional Communications**
- ❑ **Work Cultures and Cultural Transition Attitudes**
- ❑ **Self-Advocacy**
- ❑ **Hygiene, grooming and appropriate workplace dress.**

Employee Development Service (EDS) Graduation





Mission Service Outcomes Measurement Report Fall 2022- Spring 2023

Participants: 7 = Graduated: 7

Graduation Class



Post Program Services

Mission Services

- ❑ Interview Skills Development to include “mock” interviews
- ❑ Resume and Job Application Assistance Training
- ❑ Advocacy
- ❑ Job-Link Centers

Collaborating as a Team

- ❑ Canutillo transition specialist will act as the liaison between Canutillo ISD, Goodwill and student trainees assigned to the job site.
- ❑ Collaboration between district and Goodwill will take place regularly in reviewing student progress.
- ❑ A district representative will work with Goodwill and student trainees during their internship at Goodwill.
- ❑ Days and hours will be agreed upon by Goodwill and District representative which will not exceed the normal academic schedule.





Contacts

Goodwill- Director of Mission Services: Monica Noyles: (915) 778-1858 mnoyles@goodwillep.org

Goodwill- Director of Community Engagement & Business Development: Mark Mendoza (915)4715455
mmendoza@goodwillep.org

Canutillo ISD- SPED Director: Elvia Moreno (915)877-7450
eqmoreno@canutillo-isd.org

Transition Specialist: Brenda Matamoros (915)877-7450
bmatamoros@canutillo-isd.org