



Educational Technology Association

Technology for Learning

August 2024 ETA Report

Any Questions Please contact Josh Hayes, jhayes@k12eta.org

Tickets (ETA Wide):

- Current Open: 227
- Created this month: 557

Trainings Provided:

- Student Information System Rollover

Updates:

- The ETA team is working hard on replacing network equipment, cleaning out/dusting all computers and projectors, updating devices, cleaning up inventory, and installing new equipment for the upcoming school year.
- We are still waiting for some equipment to come in. As of right now, if it does not show up soon we will be installing that equipment after the school year starts.
- The ACD fiber build project is still in progress. They have informed me that they are planning to have it finished by the middle of August now.
- Global CrowdStrike outage affected us on Friday, July 19th. A huge thank you to Trent Miller, Patrick Wroble, Mike Stilson, and many others for working on getting all the servers back up and running. This outage took down around 90% of our over 200 servers.
- We continue attending cyber partner meetings (virtually) to stay informed of the newest threats. We then share this information with all the districts within the four ISD support regions of the ETA.
- Our external vulnerability scanned 96 threats in 1053 locations this month. We have no open vulnerabilities at this time.
- All backups have been verified. This month backups were tested on Crawford Ausable, Baldwin, Mesick, Mason County Central, Manton, MISD, WMISD, and WSESD.