Tech Report – 10/4/13

INCIDENTS BY STATUS

Last 10 Incident Requests

Period [All ▲▼]

Work Queue [--All Work Queues-- ▲▼]

[Refresh]

Work In Process

Incident Totals

- ☑ 7 New Request
  - 0 UNASSIGNED
    - 0 Assigned Just Work Queue
- ☐ 0 Work In Progress
- ☑ 149 Complete
- ☑ 3 Closed Incident
- ☐ 0 Declined
- ☐ 0 Parts on Order
- ☑ 4 Duplicate Request
- ☐ 0 Void
- ☐ 0 On Hold
- ☐ 0 Waiting More Information
- ☐ 0 Open Extended
- ☐ 0 Pending
- ☐ 0 Waiting Funding
- ☐ 0 Deferred
- ☑ 1 Forwarded
- ☐ 0 ReOpen

Legend:
- 🔵 New Request
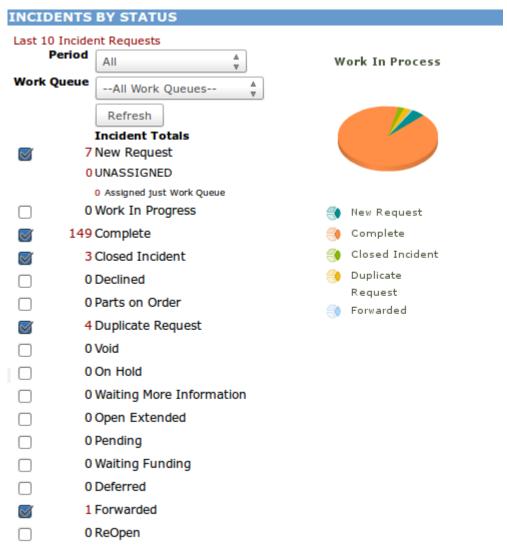- 🔴 Complete
- 🟢 Closed Incident
- 🟡 Duplicate Request
- 🔵 Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.