# TEXAS SOUTHERN UNIVERSITY BOARD OF REGENTS RETREAT MARCH 9-10, 2012

# Issues Related to the New Student Academic Handbook

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#### COPHS Mission

#### **CLASS OF 2015**



The mission of the college is to produce quality health care professionals, especially African-Americans and other ethnic minorities, who are competent in health care delivery, including the provision of patient-centered care and other health care services and programs.

#### Background

- Revision of 2002 Student Academic Handbook
  - Addressed changes in
    - accreditation standards
    - curriculum
    - experiential programs
    - workplace requirements for health professions training
  - -Included accreditation concerns to improve progression
  - -Removed one year suspension period
  - -Clearly delineated progression policies

### Background-Timeline

- Summer 2008: Faculty and TSU administration <u>approved</u> revised Handbook
- Fall 2008: College notified of <u>retroactive change</u> in university's requirement that Handbooks of all colleges & schools must be approved by the Board of Regents
- Fall 2008-Fall 2009: Faculty and "new" TSU Administration Handbook revision process and approval September, 2009.
  - Students advised/evaluated according to the <u>Handbook most</u> beneficial to a particular academic situation

## Board-Approved Handbook

- October 23, 2009- Board of Regents approved the revised Student Handbook for implementation in Spring Semester 2010
- Dec 2009 College notified all students that academic performance would be evaluated by Board-approved Handbook
- Spring 2010-Handbook workshops held for each professional year class to explain various provisions, including academic progression and to answer questions

#### Issues

- In a June 2010 letter addressed to the TSU Board of Regents, students expressed concern regarding the implementation of <u>two</u> <u>different handbooks during one academic year</u>
- Implementation of a <u>new curriculum</u> in fall 2009 compounded academic progression issues
- Students evaluated using the Board-approved handbook resulted in <u>dismissals</u> that totaled 2.7% of students enrolled in the professional program

#### Resolution of Issues

- August 7, 2010- Dismissed <u>students requested</u> to address the Board of Regents
- Prior to Board Meeting Dean Hayes:
  - (1) Met with student representatives, who acknowledged issues had been addressed, but students remained dissatisfied with academic dismissals
  - (2)Met with college administrative team and prepared a <u>Board</u> <u>Update</u> which included a proposed compromise resolution. The proposal considered misunderstandings related to implementation of the Handbook and would lead to reinstatement of dismissed students with conditions.

#### Continued Resolution of Issues

- Aug 19, 2010: Dean Hayes presented compromise for reinstatement of dismissed students to Board of Regents
- Aug 20, 2010:Students addressed the Board
- Fall 2010: Students reinstated
  - -Conditions for reinstatment included acknowledgement that students were under the 2009 Board approved Student Handbook

#### Follow-UP Actions

- Fall 2010: Rolled out Board-approved Handbook again to students; students signed acknowledgement
- 2010-current: Implementation of steps to make new curriculum more successful
- 2011-2012: Continued "Chat with the Dean Sessions " for each professional class and Student Leaders' Meetings for open communication with students regarding their issues – no student handbook issues

#### COPHS

The college is poised to continue its legacy - Over 62 years of educating and training quality health care professionals.







• Questions??