

IT Report – 8/14/14

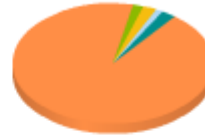
INCIDENTS BY STATUS

Last 10 Incident Requests

Period

Work Queue

Work In Process



- Incident Totals**
- 4** New Request
 - 0** UNASSIGNED
 - Assigned just Work Queue
 - 0** Work In Progress
 - 164** Complete
 - 3** Closed Incident
 - 0** Declined
 - 0** Parts on Order
 - 4** Duplicate Request
 - 0** Void
 - 0** On Hold
 - 0** Waiting More Information
 - 0** Open Extended
 - 0** Pending
 - 0** Waiting Funding
 - 0** Deferred
 - 2** Forwarded
 - 0** ReOpen

- New Request
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.