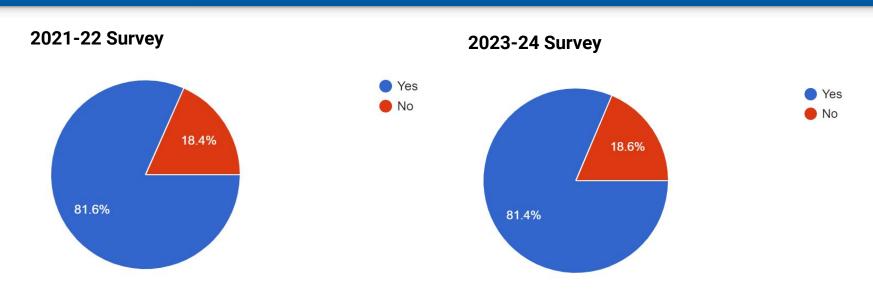
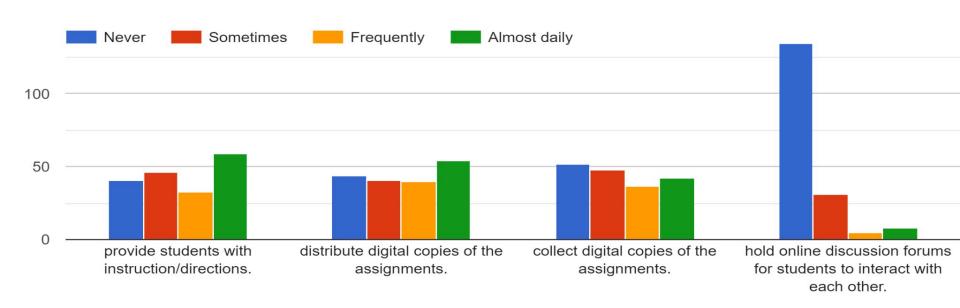
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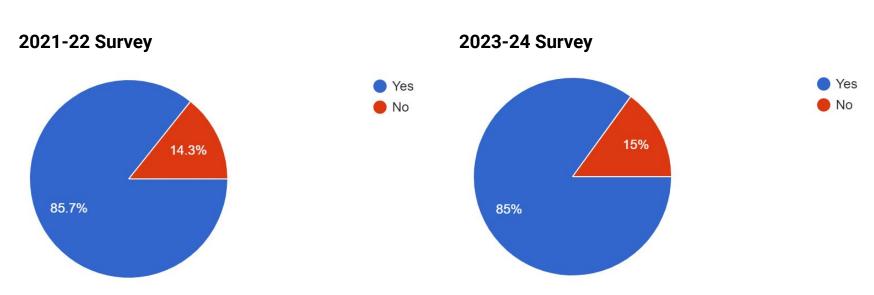
Ray Sperl



Did you use Google Classroom, Schoology, or Seesaw during the last school year?

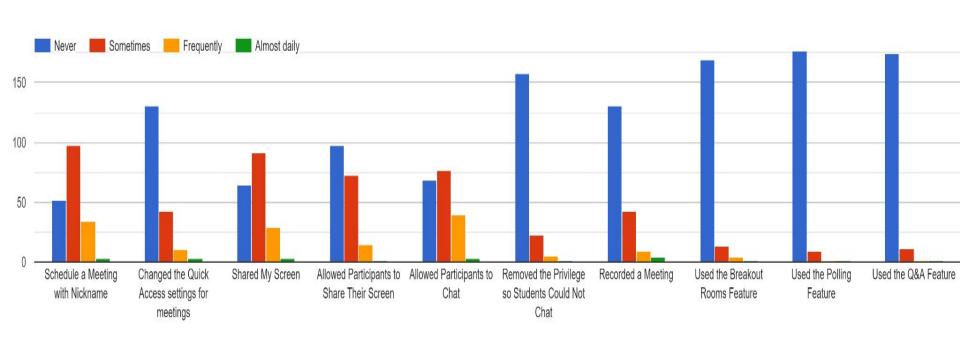
Google Classroom/Schoology/Seesaw USE - Please select the option that best describes your use of any of these programs. Used the program to....

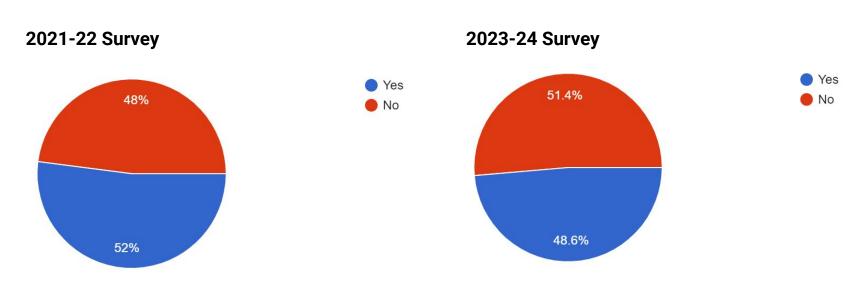




Did you create and/or use Google Meet during the last school year?

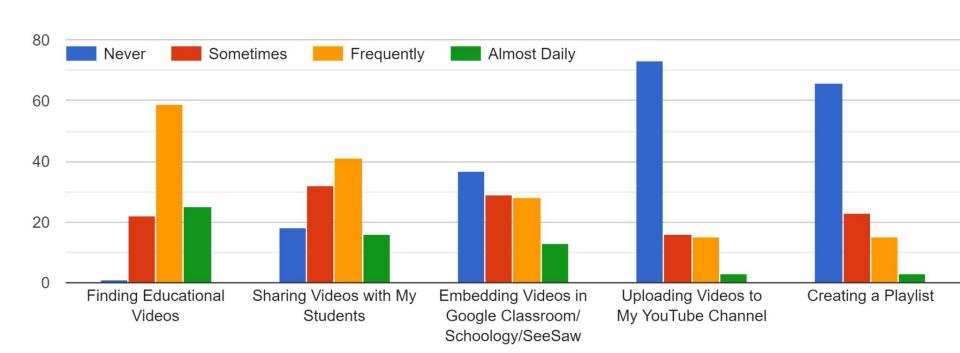
Google Meet USE- Please select the option that best describes your use of Google Meet features.

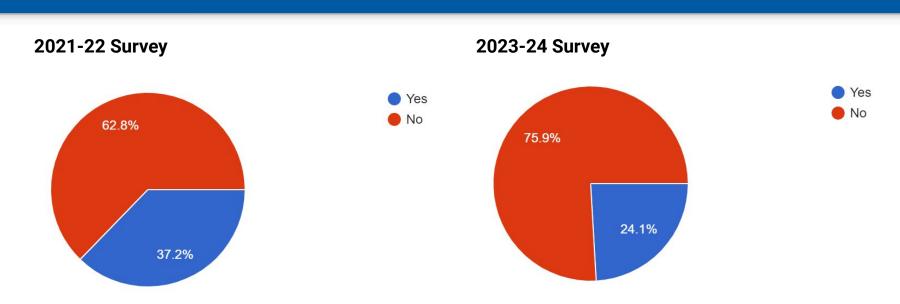




Did you create and/or use YouTube during the last school year?

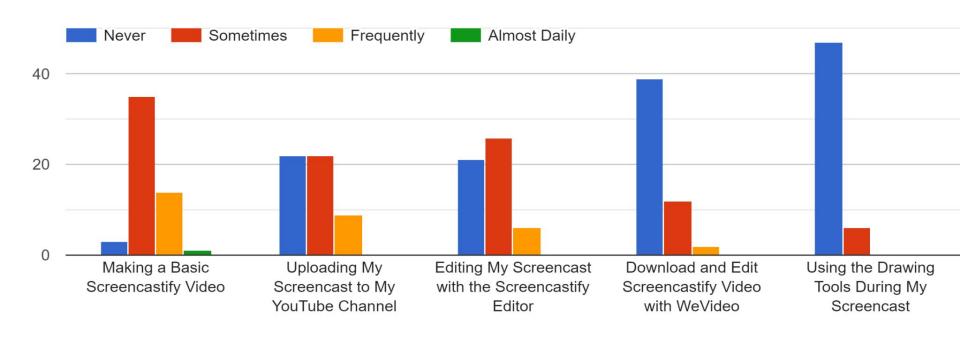
YouTube USE- Please rate your use in the following areas:





Did you create and/or use Screencastify during the last school year?

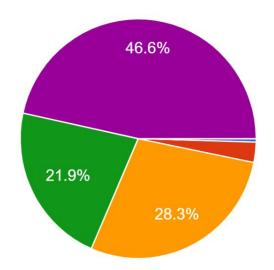
Screencastify USE- Please rate your use in the following areas:



Tech Update - Tech Team Customer Service

Customer Service When you have needed assistance how would you rate your technicians skills at providing customer service (kind, friendly, timely, good listener, etc.):

219 responses

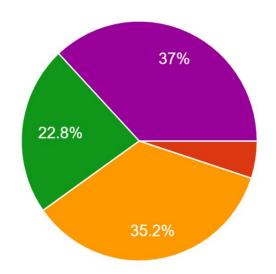




Tech Update - Tech Team Communication

Communication When you have needed assistance how would you rate your technicians skills regarding communication (verbal, in-person, written, etc):

219 responses

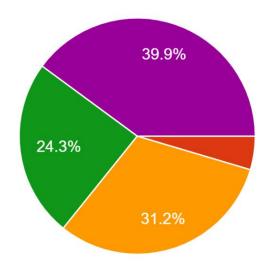




Outstanding

Tech Update - Problem Solving

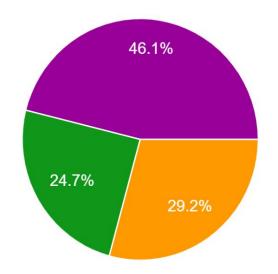
Problem Solving When you have needed assistance how would you rate your technicians skills at problem solving (did they fix the problem, seek help if..., be persistent until they were able to fix it, etc.): 218 responses





Tech Update - The Bluejacket Way

Interpersonal Skills and "The Bluejacket Way" When you have needed assistance how would you rate your technicians demeanor and interactions as t...t, responsibility, self-discipline and compassion.): 219 responses





Cyber Security Update

FISA Score - Continues to Improve

MDR Solution Added

- MDR stands for Endpoint Detection and Response
- Adopted Crowdstrike Falcon Complete MDR Solution
 - Provides 24/7 monitoring
 - Part of MNIT and State of MN
 Cybersecurity Grant



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Thank You!